



Superannuation and Personal Super Plan

Member Guide

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Hostplus Superannuation and Personal Super Plan
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Section 1. About Hostplus

Section 1. About Hostplus Superannuation & Personal Super

Hostplus is one of the largest industry super funds in Australia with more than 1.8 million members, more than 312,000 contributing employers and more than \$115 billion in funds under management. Hostplus continues to evolve and grow as the lifetime fund of choice for Australians and employers from a broad range of backgrounds and industries.

You can find important governance information about Hostplus Superannuation & Personal Super Plan at hostplus.com.au/about-us/company-overview including our:

- Trust Deed and governing rules
- Annual Report
- Financial Services Guide
- Service providers
- Appointment of directors
- Board attendance
- Our directors and executive team, and [remuneration](#).

Hostplus offers a wide range of investment options which include pre-mixed and single sector options. Hostplus is also authorised to offer a MySuper product, which is our default Balanced investment option. You'll find our MySuper Product Dashboard at hostplus.com.au/dashboard.

Section 2. How super works

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Superannuation may seem complex but it's just money put aside for your retirement. Your employer contributes 11.5% of your ordinary time earnings (which is primarily your salary) to a superannuation fund, where that money is invested for you. These contributions are called the Superannuation Guarantee (SG).

The SG percentage rate is 11.5% from 1 July 2024 and is scheduled to increase to 12% from 1 July 2025.

2.1 Who's eligible for SG contributions?

Generally, employees aged over 18 are covered by the SG legislation, whether they work full-time, part-time or on a casual basis.

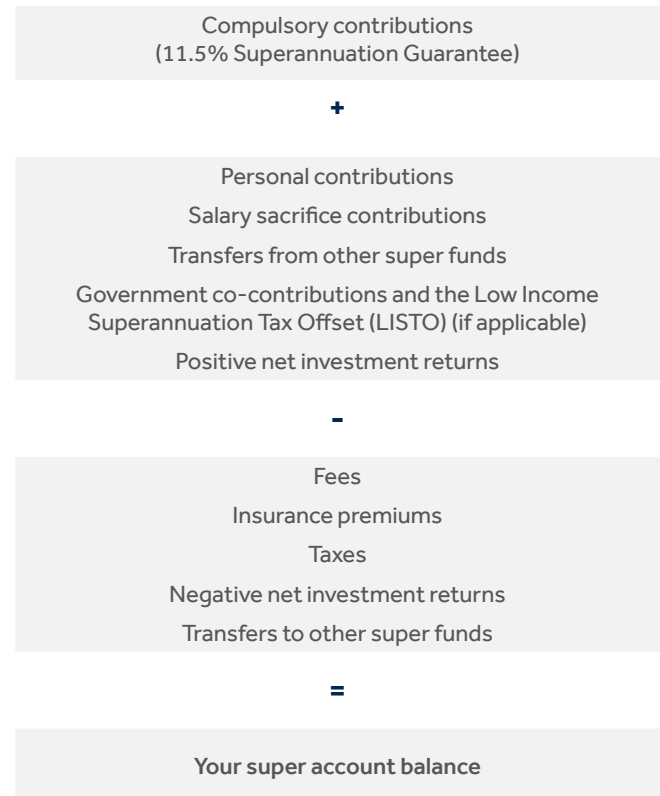
2.2 Who isn't eligible for SG contributions?

Here are some of the employee categories which may be excluded from SG contribution requirements:

- employees under age 18 who work 30 hours or less a week, and
- employees paid to do work of a domestic or private nature for 30 hours or less a week.

2.3 How your super account works

Your Hostplus super account is where your employer contributions and your personal contributions are allocated. Contributions and positive investment returns are added to the balance. Fees, Government taxes, expenses and negative investment returns are deducted from the balance. In case we cannot accept or allocate money received, the money will be returned without interest. Interest earned on any such unallocated monies is accumulated in the Fund's investment reserve for the benefit of members.



2.4 If you're a temporary resident

Employers are required to make SG payments on behalf of temporary residents in the same way as any other employee unless exempted by law from doing so.

While temporary residents remain in Australia their superannuation will remain in the fund until they become entitled to payment of a benefit. The superannuation benefits of temporary residents can only be withdrawn under one of the following conditions of release:

- after leaving Australia and their visas have ceased,
- permanent incapacity,
- terminal medical condition, or
- death.

If you're an eligible temporary resident (not an Australian or New Zealand* citizen or permanent resident) and you depart Australia permanently, you can access your super benefits from the fund if six months has not passed since you departed Australia and your visa expired.

Otherwise your account balance will be paid to the Australian Taxation Office (ATO) ato.gov.au as unclaimed superannuation. Departed former residents will then have to claim back their superannuation from the ATO which may be done at any time. Any super benefits paid to eligible former residents is subject to the Departing Australia Superannuation Payment (DASP) withholding tax upon leaving Australia permanently: see [Temporary residents departing Australia](#) at hostplus.com.au.

Hostplus relies on an Australian Securities and Investments Commission (ASIC) exemption and doesn't provide former temporary resident members whose benefits are paid to the ATO with notices or exit statements at the time of or after the benefits have been paid to the ATO. However, if you have queries, you can contact us, and we'll provide relevant information about your benefit. Hostplus is obliged to pay unclaimed superannuation benefits of a former temporary resident to the ATO under Division 3 of Part 3A of the Superannuation (Unclaimed Money and Lost Members) Act 1999. Once the account has been transferred to the ATO, you will need to contact the ATO to claim your unclaimed superannuation benefits.

Please note: On the date you access your super benefits, or your account balance is paid to the ATO, you will also lose any insurance cover you may have.

* KiwiSaver rules apply to New Zealand citizens: see [2.11.5 UK Pension Transfers and KiwiSaver Transfers](#).

Claiming your super benefit

If you wish to claim a Departing Australia Superannuation Payment (DASP) visit [Temporary residents departing Australia](#) at hostplus.com.au.

2.5 Choosing your super fund

Super Choice gives eligible workers the ability to choose the fund into which their super contributions are paid. Choosing the right fund now can make a lifetime of difference. So it's very important to know if you are eligible and what to do if you are.

For information on Super Choice, including eligibility, talk to your employer, or call **1300 467 875**, 8am – 8pm, (AEST/AEDT) Monday to Friday or go to hostplus.com.au.

2.6 Accessing your super

The Federal Government has placed restrictions on when you can access your super. Generally, your super benefits are preserved until you:

- reach age 60 and commence a transition to retirement pension or retire from the workforce
- you have changed employers since turning age 60
- reach age 65 (even if you haven't retired)
- have been deemed totally and permanently disabled (subject to trustee approval)
- meet another condition of release (visit the [ATO website](#) for more information).

All contributions made into super are generally preserved until you meet a condition of release. Any amounts that were non-preserved benefits as at 1 July 1999 will remain non-preserved and will not increase unless you transfer or roll over other non-preserved benefits into Hostplus.

After meeting a condition of release, you do not have to cash in your superannuation benefits. You can stay in the fund as a Hostplus accumulation member or otherwise join the Hostplus Pension and continue to enjoy the benefits of being a Hostplus member in retirement. And in the event of your death, the remaining balance of your account can be paid to your beneficiaries.

If you wish to access your super as you have reached age 60 and are retired or are over the age of 65, you can submit your claim via your Member Online account at hostplus.com.au/memberonline. After you've logged in, select 'Access my super' under the 'Super' heading.

2.7 Early release of your super (other conditions of release)

Subject to the Hostplus governing rules, early release of preserved benefits can only be paid to you if you satisfy one of the following conditions of release:

- in the event of your death,
- permanent incapacity,
- a terminal medical condition exists,
- on the grounds of severe financial hardship subject to certain conditions and trustee approval. Log into your account via Member Online at hostplus.com.au/memberonline to see if you are eligible. If so, you can submit your claim online.
- on compassionate grounds as approved by the Australian Taxation Office (ATO),
- on termination of your employment with an employer sponsor where your preserved benefit is less than \$200,
- on your permanent departure from Australia if you are an eligible temporary resident,
- to pay the ATO an amount in respect to a First Home Saver Super Scheme (FHSSS) release authority, or
- on complying with any other condition of release specified under superannuation law. See the [ATO website](#) for more information.

2.8 Intra-fund consolidation

Under certain circumstances, a Hostplus member may have more than one membership account with the fund or have a membership in another division of Hostplus. The fund may automatically merge any duplicate accounts or memberships you have in other divisions of Hostplus. The fund may use your TFN as the primary identifier in this process.

When your duplicate accounts are merged, you will be notified of your membership number and the division of Hostplus you are in. You will have 28 days to advise Hostplus of your membership preference if you are not happy with the division you have been merged into.

You will retain the highest level of insurance cover you hold and this will be transferred into your merged account unless you tell us otherwise.

2.9 Death benefit nominations

How does Hostplus determine to whom your death benefit is payable?

In the event of your death, the trustee may pay a benefit to your beneficiaries, such as dependants or legal personal representative (the executor or administrator of your estate). If the trustee has not found a dependant or a legal personal representative, the death benefit payment may be made to another person, subject to Superannuation Law requirements.

A dependant for superannuation purposes (as opposed to tax purposes), includes a spouse (including de facto, same sex or a spouse from a relationship registered on the Register of Births and Marriages under State or Territory law), your children (including step, adopted, ex-nuptial or eligible children of same sex couples), or in an interdependent relationship with you at the time of your death.

You can nominate your dependants or legal personal representatives as the persons or person to whom you'd like your super benefits to be paid in the event of your death at any time through your [Member Online](#) account at hostplus.com.au

See [3.8 Member Online – your online super account at Hostplus](#)

In the event of your death, the recipient(s) of your death benefit will be determined according to whether you have nominated your beneficiaries as binding or non-binding.

Binding death benefit nominations

A binding death benefit nomination provides you with greater certainty about who will receive your benefit in the event of your death. In general, a binding nomination legally binds (instructs) the trustee to pay your death benefit to the person(s) nominated as your beneficiary(ies).

Binding death benefit beneficiary nominations can generally only apply to:

- your spouse (including de facto, same sex or a spouse from a relationship registered on the Register of Births and Marriages under State or Territory law),
- your children (including an adopted child, step child, ex-nuptial child or eligible child of same sex couples),
- your legal personal representative (the executor or the administrator of your estate), and
- any person with whom you have an interdependent relationship.*

A person must be a dependant on the date of your death to be considered a beneficiary.

You can nominate beneficiaries by completing the **Binding death benefit nomination form** available at hostplus.com.au/super/forms-and-brochures.

Binding nominations expire every three years. However, Hostplus will contact you prior to their expiry so you can update/cancel or change your nomination(s). Your current beneficiaries will also be shown on your annual statements.

* **Two people are in an interdependent relationship if:**

- they have a close personal relationship,
- they live together,
- one or each of them provides the other with financial support, and
- one or each of them provides the other with domestic support and personal care.

An interdependent relationship also exists if two people have a close personal relationship but the other requirements are not satisfied because of a physical, intellectual or psychiatric disability.

We highly recommend you review your nomination(s) if your circumstances change, such as if you divorce, separate, re-marry, have children or experience the death of a beneficiary.

Non-binding death benefit nominations

If you elect to make non-binding nominations, the trustee will take into consideration your nomination but will not be bound to follow it.

You can nominate or change your non-binding beneficiaries at any time through your [Member Online](#) account at hostplus.com.au.

The trustee is required to take reasonable steps to identify and pay the benefits to your potential beneficiaries, after taking relevant factors into account. These may include the nature of your relationship(s) with your beneficiary(ies) and their financial dependence, or otherwise, at the time of your death.

The trustee would normally pay the death benefit to:

- one or more of your dependants – spouse (including de facto, same sex or a spouse from a relationship registered on the Register of Births and Marriages under State or Territory law), children (adopted children, step-children, ex-nuptial children or eligible children of same sex couples)
- any person with whom you have an interdependent relationship*, and/or
- your legal personal representative (the executor or administrator of your estate).

Before paying out a death benefit, the trustee will consider any beneficiaries you have nominated, the information provided by any dependants, your legal personal representative(s) and your will (if you have one).

Please note: A valid binding death benefit nomination overrides any preferred beneficiary nomination(s) you have made previously.

* Two people are in an interdependent relationship if:

- they have a close personal relationship,
- they live together,
- one or each of them provides the other with financial support, and
- one or each of them provides the other with domestic support and personal care.

An interdependent relationship also exists if two people have a close personal relationship but the other requirements are not satisfied because of a physical, intellectual or psychiatric disability.

No nomination

If you do not make a nomination or make an invalid nomination, the trustee will pay the benefit to your dependants and/or legal personal representative, as determined by the trustee, at the time of your death.

How are death-related insurance benefits invested before they're paid?

If an insurance claim is admitted in relation to your death (a death insurance benefit), this benefit will be quarantined from your super account balance. For any period that this death insurance benefit is held by the fund before being paid to your beneficiary(ies), it will not be invested. The super balance component of any benefit will remain invested in your chosen investment option/s, or the Balanced option if you haven't made a choice.

2.10 Lost members, unclaimed money and inactive low-balance accounts

The ATO has established a lost member and unclaimed money register, containing details of the superannuation accounts for members that funds cannot locate and certain members for whom contributions have ceased. All superannuation funds provide details of lost members and transfer their accounts to the ATO on a twice yearly basis.

The following type of accounts will be deemed lost or unclaimed and transferred to the ATO:

What's a 'lost super' account?	What's an 'unclaimed super' account?
A super account which hasn't had any contributions or rolled over amounts added to it in the past 12 months.	A super account owned by a member aged over 65, who has not made contact with the fund for more than five years and to which no contributions were made in the last two years.
AND	OR
The super fund has never had an address (postal or email) for the member who owns the account, or, the trustee has made one or more attempts to send written communications to the member at the member's last known address (or addresses), and the trustee believes, on reasonable grounds, that the member can no longer be contacted at any address known to the fund.	An account owned by a member who has died and the fund's trustee cannot find anyone to pay their benefit to.
AND	OR
the member has not contacted the fund (whether by written communication, through the online portal or otherwise) within the last 12 months of the member's membership of the fund.	An account whose owner was a former temporary Australian resident and did not claim their benefit within six months of departure or visa expiry.
	OR
	An account whose owner received a family law split and the trustee has been unable to contact them.
	OR
	An account with a balance of less than \$6,000 that belongs to a member who is 'lost'.

If you think you may fall within these categories, you may want to check with the ATO to see if you are registered as a lost or unclaimed super member. If you have inactive accounts in any other fund, you can consolidate them into your Hostplus account.

In addition, you can make enquiries at the ATO if you have lost contact with a fund and think you may be entitled to a benefit. Just call 13 10 20 or visit ato.gov.au/super and use myGov to search for lost super.

ATO Provision of Details Service

Hostplus wants to keep in contact with our members to provide them with the latest information about their super account.

To help in keeping a member's details current, Hostplus uses the ATO Provision of Details Service twice yearly to update our records where a member is reported as lost, such as:

- Where the current address status is Returned or Unusable
- No current address is recorded
- Where the current address is active but precedes the latest address as supplied to the ATO.

Records will not be updated where a current address matches the ATO held address or a member has exited the fund.

On receiving the details from the ATO, Hostplus will update member contact details such as addresses, emails and phone numbers.

Inactive low-balance accounts

All inactive low-balance accounts* are transferred to the ATO on a twice yearly basis. Your account is considered to be an inactive low-balance account if:

- it has a balance of less than \$6,000; and
- for a continuous period of 16 months, we have not received a contribution or rollover into your account; and
- you haven't made any updates to your account details, such as changing investment options, insurance cover or making or amending a binding death benefit nomination, or you have not provided Hostplus with a declaration that you are not a member with an inactive low-balance amount.

If your account balance is transferred to the ATO, the ATO will try to identify if you have an active super account with another fund. If a match is found it will automatically transfer your balance into that active account.

Please note if your account is transferred to the ATO you will no longer be a member of Hostplus.

* Hostplus super accumulation balances that are part of defined benefit account (Salarylink, Deferred or Old Benefit Member) will not be transferred to the ATO under the inactive low-balance requirement.

2.11 Understanding contributions and rollovers

2.11.1 Boosting your super

For many people, SG contributions alone may not be enough to cover the cost of retirement. That's why the Government encourages you to maximise your retirement savings by providing generous tax advantages for extra super contributions you make.

What's more, if you organise your super early, adding just a little to your account could reap big rewards in the long term. In addition to your employer contributions you can add to your super in a variety of ways:

- rolling over super from other accounts into Hostplus – for more information [click here](#)
- contributions from your after-tax salary (known as non-concessional contributions). We will need your Tax File Number to accept personal contributions.
- concessional contributions, such as employer, salary sacrifice (deducted from your before-tax salary) and personal tax-deductible contributions. Speak with your employer to check if you are eligible to make before-tax contributions as they will need to arrange this for you.
- Government co-contributions, if you are eligible.
- the low income superannuation tax offset (LISTO), if you are eligible.
- your spouse could split their before-tax contributions with you.
- spouse contributions if you are eligible (see [2.13.5 Spouse contributions](#)).

We can accept personal contributions from you by cheque, regular direct debit deductions and electronic transfer, subject to you providing us with your valid TFN. Go to [Member Online](#) for payment options.

You can also make a contribution by BPAY®. Visit [Member Online](#) for payment details or complete the [Direct Debit authority form](#) available at hostplus.com.au

2.11.2 Rollovers in

If you have multiple super accounts, you're probably paying multiple fees. By rolling all your accounts into Hostplus, you'll pay just one set of fees. It could save you thousands of dollars over the long term and mean more money for you at retirement.

Hostplus doesn't charge you to roll existing accounts into Hostplus. But before you cancel existing arrangements with another fund, check to see if they charge any exit fees/penalties and whether the cancellation will affect any related insurance cover.

You can search to see if you have other super accounts and roll them over to Hostplus. [Click here for more information.](#)

2.11.3 Rollovers out

Ordinarily, Hostplus must generally complete a standard rollover as soon as practicable but no later than 3 business days after receiving the request containing all mandated information. The three day rollover clock starts when Hostplus has received a rollover notification that is complete. However, when there is a blackout period (each January and July), the Fund may not be able to process rollovers within 3 business days. We'll post a notification on the Hostplus website when the blackout period applies. These are indicative time frames only which may be subject to change in the future. Additional time may also be required for rollovers if your funds are invested in [Choiceplus](#).

2.11.4 What if I want to transfer some of my super from my Hostplus account to another fund?

You may rollover part of your account balance from Hostplus to another complying super fund if the amount you transfer does not reduce your Hostplus account balance to less than \$6,000.

Rolling over your benefit may have an impact on your insurance cover, as continuation is subject to maintaining sufficient funds to meet insurance premiums. If your cover lapses, you may need to reapply for insurance cover and may be subject to underwriting. Automatic cover may recommence in some instances when eligibility contributions are received.

Members are free to make multiple transfers provided a minimum \$6,000 account balance is maintained after any transfer. If a transfer results in the account balance dropping below \$6,000 the trustee has discretion whether the transfer occurs. Consideration will be given on application.

Existing Choiceplus superannuation members may (as a once off when commencing a new Hostplus Pension and excluding TTR accounts) transfer their Choiceplus held shares, exchange traded funds (ETFs) and listed investment companies (LICs) via an asset transfer, without the need to sell down. For more information on asset transfers please see the [Choiceplus Guide](#).

2.11.5 UK Pension Transfers and KiwiSaver Transfers

UK Pension Transfers

i As a result of UK legislative reforms, which took effect from 6 April 2015, Hostplus is currently unable to accept transfers of funds from United Kingdom Pension Schemes.

Rollovers between Australian Superannuation Funds that contain UK benefits may also be unable to be processed unless made to a QROPS complying fund.

For more information on the implications of the UK reforms we recommend you seek advice from an authorised UK and Australian taxation adviser. For general information please contact us on **1300 467 875** 8am – 8pm weekdays (AEST/AEDT).

KiwiSaver Transfers

i Hostplus does not accept transfers of funds from KiwiSaver accounts, or rollovers from other Funds that include amounts previously rolled over from a KiwiSaver account.

Under the 'Tasman retirement savings portability scheme' if you are living in New Zealand on a permanent basis, you might be considering transferring your Australian superannuation benefit to your KiwiSaver account. Our 'How to transfer your Super to a KiwiSaver scheme' guide lists step by step instructions when you are requesting a transfer out of your Hostplus account to a KiwiSaver scheme. You can [download the guide](#) from our website at hostplus.com.au

2.12 Non-concessional contributions

Non-concessional contributions are generally contributions made by or for a member that are not taxed in the fund. For example, they are made from an individual's after-tax income. There is a limit on the amount of non-concessional contributions you can make in a financial year to your super. See [2.13.10 Contribution limits](#).

Non-concessional contributions in a financial year include:

- personal contributions for which you do not claim an income tax deduction,
- contributions your spouse makes to your super fund account,
- contributions in excess of your small business capital gains tax (CGT) exemption cap amount,
- amounts transferred from foreign super funds (except for amounts included in the fund's assessable income), and
- contributions made for a member who is under 18 years of age that are not employer contributions.

2.13 Concessional contributions

A concessional contribution is a contribution that is made by or for you to a complying super fund and is assessable income of the fund (which means the fund will pay tax on your behalf). Concessional contributions include SG contributions paid by your employer, additional contributions made by your employer, salary sacrificed contributions deducted from your before tax-salary and personal contributions for which you have claimed a tax deduction. For each financial year, there is a cap on the contributions you can receive that are concessionally taxed. See [2.13.10 Contribution limits](#).

2.13.1 Salary sacrifice

Some employers allow you to make contributions to super from your before-tax salary. These contributions are known as salary sacrifice and are subject to contribution caps. See [2.13.10 Contribution limits](#). Making extra super contributions by salary sacrificing can reward you with tax benefits – 15% tax is deducted from your super money, which is lower than most people's personal tax rate which can be as high as 45% (plus Medicare levy).

It is important to note that some employers may not offer salary sacrifice.

Before entering into a salary sacrifice arrangement you should seek professional advice and obtain a copy of our **Salary sacrifice** brochure available at hostplus.com.au/forms-and-brochures. Generally, if the average tax rate payable on your income is greater than 15%, you will benefit from salary sacrificing in that, the amounts that you sacrifice will be taxed at 15%. But you must be careful not to exceed the concessional contribution caps.

2.13.2 Claiming a tax deduction for personal contributions

If your employer does not offer salary sacrifice arrangements you can still contribute extra to super and enjoy concessional tax benefits by making a personal contribution from your after-tax salary and claiming a tax deduction. You can reduce your taxable income and the amount of income tax you pay by converting non-concessional personal contributions into concessional contributions. However you will have to be mindful not to exceed your contribution limits because you may pay extra tax. For information about contribution limits see [2.13.10 Contribution limits](#). For information about contribution tax see [Section 7. How super is taxed](#).

You can only claim a deduction for contributions made before the 28th day of the month following the month in which you turned 75. If you're aged 67 to 75, you will need to meet the Work Test (i.e. you are gainfully employed for at least 40 hours in 30 consecutive days during the current financial year) in order to make a contribution and claim a tax deduction.

If you're under the age of 18, you can only claim a tax deduction for super contributions if your income comes from operating a business or gainful employment.

To claim a tax deduction for personal contributions made you must give Hostplus a notice of intent to claim at the earliest of either:

- the date you lodge your income tax return for the financial year in which you made a personal contribution; or
- or at the end of the financial year following the year in which you made the personal contribution.

You can submit your request to claim a tax deduction by logging in to your [Member Online](#) account at hostplus.com.au and selecting 'Claim a tax deduction' under the 'Super' heading.

If you're unable to submit your claim for a tax deduction online, you can complete the Notice of Intent to Claim Form available from our website and email your completed form to info@hostplus.com.au or send via mail to Hostplus, Locked Bag 5046, Parramatta NSW 2124.

Hostplus is required to acknowledge your request before you are able to claim a tax deduction. Please note Hostplus should receive the notice prior to making any benefit payment or rollover(full/ partial) from your account.

2.13.3 Increase your super with Government co-contributions

If you're a low or middle income earner and you make voluntary contributions to your super from your after-tax pay, the Government may also contribute to your super. This Government payment is called a super co-contribution (conditions apply).

To ensure that Hostplus is able to process your super co-contribution, your name, date of birth, address and TFN held with Hostplus must match the records held with the ATO.

If there are any inconsistencies Hostplus will be unable to accept your co-contribution. Please ensure that your details are kept up to date. For further information, contact the ATO on 13 10 20 or call Hostplus **1300 467 875**.

Are you eligible?

To qualify for the co-contribution you'll need to:

- make an after-tax personal contribution to your super up to the non-concessional contribution cap for the relevant financial year (if you claim a tax deduction for your personal contribution you may not be entitled to a Government co-contribution),
- have a Total Superannuation Balance[^] that is less than the general transfer balance cap in the relevant financial year (\$1.9 million for the 2024-25 financial year),
- be in full-time, part-time or casual employment, or be self-employed,
- have at least 10% of your total income (assessable income and reportable fringe benefits) attributable to eligible employment, running a business, or a combination of both,
- be under 71 years of age,
- be a permanent resident of Australia,
- have lodged a tax return,
- have provided your TFN to Hostplus.

At the end of the financial year in which you have made after-tax contributions, all you need to do is submit your usual income tax return. The ATO will work out any co-contribution amount you would receive and forward it to your Hostplus account.

Your maximum super co-contribution depends on your income. If your income is equal to or less than the lower income threshold (\$45,400 for the 2024-25 income year) you can get a co-contribution of up to the full 'maximum entitlement'. For every dollar that you earn above the lower income threshold, your maximum entitlement is reduced by 3.333 cents.

You cannot get a super co-contribution if your income is at or above the higher income threshold (\$60,400 for the 2024-25 income year).

The amount of your super co-contribution depends on the amount of non-concessional (after-tax) contributions you put into super and the 'matching rate' for the financial year you made the contribution.

You can find out how much you may be eligible for with the super co-contribution calculator at the [ATO website](#).

[^]Your Total Superannuation Balance is the total value of your accumulation and retirement phase interests (including rollover amounts not yet included in those interests) across all of your superannuation accounts, reduced by the sum of any structured settlement contributions.

If you have more than one superannuation account

To ensure your super co-contribution is invested in your Hostplus account, you must complete a [Superannuation fund nomination form](#) and return it to the ATO. Nomination forms are available from the ATO by calling 13 10 20 or at [ato.gov.au](#).

2.13.4 Low Income Superannuation Tax Offset (LISTO)

The LISTO provides a contribution equal to 15% of total concessional contributions made for low income earners with an adjusted taxable income of up to \$37,000. The maximum LISTO that can be paid is \$500 and the minimum \$10 (not indexed). Eligibility is determined by the ATO who will make the payment directly to a member's super account.

A person is entitled to the low income superannuation tax offset if they satisfy the following requirements:

- the individual has concessional contributions for the year made to a complying super fund,
- the individual has not exceeded the transfer balance cap or non concessional contributions cap.
- the individual's adjusted taxable income does not exceed \$37,000,
- the individual is not a holder of a temporary resident visa (New Zealand citizens in Australia do not hold a temporary resident visa and as such, are eligible for the payment),
- the individual satisfies an income test in which 10% or more of their total income is derived from business or employment.

2.13.5 Spouse contributions

Contributing to your spouse's super could have big benefits. For instance, if your spouse is a low income earner or doesn't work, you can earn a tax rebate of up to \$540 a year for contributions you've made on their behalf. It doesn't matter how much you earn. Of course, there's the long term benefit of building a valuable retirement nest egg, too.

Are you eligible?

You can make contributions for your spouse as long as you are living together and you are both Australian residents.

A spouse is:

- a person who is legally married to you,
- a person who lives with you on a genuine domestic basis in a relationship as a couple, or
- a person (whether the same sex or different sex) with whom you are in a relationship that is registered under law of a State or Territory.

Government regulations don't allow spouse contributions if you are your spouse's employer or a couple living apart on a permanent basis. If you stop living with your spouse, you're not eligible to continue making spouse contributions.

The receiving spouse must be under 75 years of age. Each time you make a spouse contribution, you must confirm that you and your partner are still living together and you still meet the eligibility criteria.

Adding up your rebate

For every dollar of spouse contributions, you can claim 18% of the contribution as a tax rebate – up to a maximum rebate of \$540 a year (based on a \$3,000 contribution) if the receiving spouse's total assessable income (plus reportable fringe benefits amounts and reportable employee super contributions, if any) is less than \$40,000 for an income year.

Tax offsets will not be available if the receiving spouse has exceeded their non-concessional contributions cap in the relevant financial year or they have a total superannuation balance[^] equal to or exceeding the transfer balance cap as at 30 June before the start of the financial year in which the contribution was made.

To calculate the amount of tax offset you can receive for contributing to an eligible spouse, multiply 18% by the lesser of:

1. \$3,000 less the amount by which total spouse income exceeds \$37,000; or,
2. the sum of the spouse contributions made in a given financial year.

For example, Mia contributes \$3,000 on behalf of her spouse David who earns \$38,000 per year.

The tax offset is calculated as 18% of the lesser of:

- \$3,000 less every dollar over \$37,000 that David earns (\$3,000 - \$1,000); or,
- The value of the spouse contribution (\$3,000).

In this example, \$2,000 is the lesser figure and so, Mia is entitled to a \$360 tax offset (\$2,000* 18%).

[^] Your total superannuation balance is the total value of your accumulation and retirement phase interests (including rollover amounts not yet included in those interests) across all of your superannuation accounts, reduced by the sum of any structured settlement contributions.

2.13.6 What contributions can be made and when

For contributions made on or after 1 July 2024 the following rules apply:

	Member age	
	Under 75	75 and over**
Personal Contributions	Any person, irrespective of their work status, may make personal contributions.	Not allowed.
Spouse* Contributions	Can be made at any time, irrespective of the age and employment status of the receiving spouse.	Not allowed.
Downsizer Superannuation Contributions	Eligible Australians aged 55 or older (there is no maximum age) can make a 'downsizer contribution' of up to \$300,000 each into their superannuation where the proceeds come from selling their home. For more information see 2.13.9 Downsizer superannuation contributions .	
Employer Contributions	An employer can make: <ul style="list-style-type: none"> mandated employer contributions (including SG and award contributions), and additional employer contributions (over and above the mandated contributions such as salary sacrifice). 	An employer can only make mandated employer contributions.

* In order to make spouse contributions, the person contributing and the person receiving the contribution must satisfy the definition of a spouse. A spouse includes: a person (whether of same or opposite sex) with whom the person is in a relationship that is registered under the Register of Births and Marriages under State or Territory law, or a person, who although not legally married to the person, lives with the other person on a genuine domestic basis in a relationship as a couple. You and your spouse must not be living separately on a permanent basis at the time you contribute.

** In the 28 days after you turn 75 years old, the fund can accept the following types of contributions: voluntary employer contributions, such as salary sacrifice contributions, personal contributions and spouse contributions.

2.13.7 Super splitting

While super funds aren't required to offer super splitting, Hostplus offers the benefits of super splitting to members to help boost your spouse's super savings. Under Hostplus super splitting rules, eligible funds can be split between spouses and de facto couples after the end of each financial year. Split contributions will be transferred from the member's Hostplus account to their spouse's or de facto's Hostplus account where they will be fully preserved. Split funds will be allocated in arrears once a year.

Only concessional contributions (employer SG, salary sacrifice, additional employer contributions and deductible contributions) are eligible for super splitting with a spouse. You can split up to 85% of these concessional contributions.

You cannot split:

- personal after-tax contributions,
- amounts rolled over or transferred from another fund, and
- amounts subject to a family law payment split.

Example

On 1 July 2024, Adam's superannuation account had \$50,000. During the period 1 January – 30 June 2024, Adam received \$5,000 in employer contributions.

He also made a personal contribution of \$2,000 in March 2024, as well as rolling over \$10,000 from a previous complying superannuation fund.

The amount that Adam can split with his wife, Sarah, is:
85% of \$5,000 = \$4,250 (employer contributions)

Total = \$4,250

The \$2,000 personal contribution made in March 2024 and the \$10,000 rollover are not eligible for splitting.

A \$60 contribution splitting fee will be payable by the splitting member for each transaction which will be deducted from the member's account. The fund needs to receive contribution splitting advices by 31 May of the current year for the previous financial year's contributions.

To find out more about super splitting, call Hostplus **1300 467 875**. The split amount must be more than \$1,000. A member's account balance cannot be less than \$1,000 after the split. You may also consider seeking advice from a licensed financial adviser.

2.13.8 First Home Super Saver Scheme (FHSSS)

The Australian Government's FHSSS is designed to help more first home buyers get into the property market.

You can make eligible voluntary contributions into your super up to a maximum of \$15,000 a year with a \$50,000 lifetime limit. This extra money can then be used to calculate any associated earnings by the ATO that you can withdraw, together with the eligible voluntary contributions, and use towards the purchase of your first home.

Eligible voluntary contributions made from 1 July 2017 can be withdrawn from 1 July 2018 and will not impact your social security entitlements.

Participants in the FHSSS must:

- be aged 18 years or older,
- have never owned a property before and,
- have never previously requested a release authority in relation to a First Home Super Saver Scheme determination.

Please note: If you have previously owned a home and suffered a financial hardship, you may still be eligible to participate in the FHSS scheme subject to ATO's approval.

When you are ready to withdraw the money from your super account under the FHSSS, you can apply to the ATO online using your myGov account. The ATO will work with you and Hostplus to help you determine the amount that can be withdrawn from your super account to buy your first home.

At the time of your application, the ATO will calculate and apply any earnings that can be released. You can only apply to release the money under this scheme once.

Salary sacrifice contributions and personal contributions claimed as a tax deduction, together with associated earnings are taxed at 15%. When withdrawn as part of the FHSSS the total amount will be taxed at the marginal tax rates less a 30% tax offset.

For more information about the FHSSS please visit [First home super saver scheme](#) at the [ATO website](#).

2.13.9 Downsizer superannuation contributions

Eligible Australians aged 55 or older can make a 'downsizer contribution' of up to \$300,000 each into their superannuation where the proceeds come from selling their home.

This measure applies to the sale of your home, which must be your main residence.

Existing contribution caps and restrictions do not apply to the downsizer contribution, so it can be a great way to make the most of your super.

Am I eligible?

To qualify for the downsizer contribution, you must meet all of the following criteria:

- You are at least 55 years old when you make the downsizer contribution (there is no maximum age limit);
- You are contributing to super from the sale of your home;
- You or your spouse owned your home (which was not a caravan, houseboat or other mobile home) in Australia for 10 or more years before the sale;
- Your home is in Australia and is not a caravan, houseboat or other mobile home;
- Any gain or loss on the sale of the home has qualified (or would have qualified if the home was a pre-CGT asset) for the main residence CGT exemption in whole or part;
- You chose to treat the contribution as a downsizer by completing and sending a Downsizer Contribution form to Hostplus;
- You make the contribution within 90 days of selling your home (generally date of settlement), or such longer time as allowed by the ATO; and
- You have not previously made a downsizer contribution.

Existing restrictions do not apply

If you are aged 55 or over and qualify you won't be restricted from making a downsizer contribution if you:

- are not working;
- are aged 75 or over;
- have a total super balance of \$1.9 million; and,
- have maxed out the non-concessional contribution cap.

Things to note

- Buying and selling a home attracts costs and stamp duties.
- Your Age Pension entitlements may be reduced or lost.
- If your downsizer contribution to Hostplus is ineligible, it may be returned to you or be treated as an excess non-concessional contribution subject to additional tax.
- You cannot claim a tax deduction for a downsizer contribution.
- You can only make one downsizer contribution in your lifetime.

Existing contribution caps and restrictions will not apply to downsizer contributions; however, it will count towards your personal transfer balance cap if you move your super to a retirement phase. The general transfer balance cap is currently set at \$1.9 million. Your personal transfer balance cap may vary. For information on your personal transfer balance account, please refer to your myGov account.

Also if your total superannuation balance exceeds the general transfer balance cap (\$1.7 million from 2021–22, \$1.9 million from 2023–24) on 30 June of the previous financial year, you will not be eligible to increase your non-concessional contributions cap by bringing forward caps from the next 1 or 2 years.

For more information about downsizer contributions please visit [Downsizing contributions into superannuation](#) at the [ATO website](#).

2.13.10 Contribution limits

Contribution type	Caps for the 2024-2025 Financial Year
Concessional contributions	<p>\$30,000¹</p> <p>If you don't reach your annual concessional contributions cap, you may carry forward the unused portion of your cap for up to 5 years, provided your total superannuation balance is less than \$500,000. After 5 years unused amounts carried forward will expire.</p>
Non-concessional contributions	<p>\$120,000²</p> <p>You must have a total super balance[^] of less than the general transfer balance cap (\$1.9 million for the 2024-2025 financial year) on 30 June of the previous financial year to be eligible to make a non-concessional contribution in the relevant financial year.</p> <p>If you are aged under 75, you may be eligible to bring forward your non-concessional contribution of up to three times the annual non-concessional contributions cap in a single year. The amount of non-concessional contributions that can be brought forward in the 2024-2025 financial year will depend on your total super balance at the end of the previous financial year.</p> <p>If your total super balance is less than \$1.66 million, your non-concessional contributions cap for the first year is \$360,000 with a bring forward period of 3 years;</p> <p>If your total super balance is \$1.66 million to less than \$1.78 million, your non-concessional contributions cap for the first year is \$240,000 with a bring forward period of 2 years;</p> <p>If your total super balance is \$1.78 million to less than \$1.9 million, your non-concessional contributions cap for the first year is \$120,000 with no bring forward period; and,</p> <p>If your total super balance is \$1.9 million or more, you cannot make any non-concessional contributions.</p>

[^]Your total superannuation balance is the total value of your accumulation and retirement phase interests (including rollover amounts not yet included in those interests) across all of your superannuation accounts, reduced by the sum of any structured settlement contributions.

1. This amount is indexed to Average Weekly Ordinary Time Earnings, but only increases in increments of \$2,500.

2. The non-concessional cap is indexed as concessional contributions cap in line with Average Weekly Ordinary Earnings.

2.13.11 Maximum superannuation contribution base

This is the maximum limit used to calculate the SG contributions on any employee's earnings base for each quarter of the financial year. Generally, employers do not have to pay SG contributions for any earnings above this limit unless the terms of your employment provide otherwise (for example, under your contract of employment, any applicable award or other industrial agreement). For the 2024–2025 income year the maximum contribution base per quarter is \$65,070.

2.13.12 Contribution payment options

Hostplus offers the following payment methods:

Payment type	How	You need to
BPAY®	Online through your bank account or by phone banking.	Visit Member Online at hostplus.com.au for your reference number. Or call 1300 467 875
Direct debit	Send a completed Direct Debit authority form available at hostplus.com.au/forms to: Locked Bag 5046, Parramatta NSW 2124	Send a completed Direct Debit authority form available at hostplus.com.au/forms
Payroll deduction	Deducted from your after-tax salary.	Arrange with your employer.

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2.13.13 Types of benefits

There are a number of benefits you may receive, subject to meeting the applicable criteria, including:

Retirement benefit

Your super balance may be payable to you when you retire permanently from the workforce. Your balance may also be paid to you if you leave your employer after age 60 irrespective of whether you are retiring permanently from the workforce.

Once you attain age 65 you can access your super funds even if you have not yet retired from the workforce, as a lump sum. Or you can stay in the fund as a Hostplus member or otherwise join the Hostplus Pension and continue to enjoy the benefits of being a Hostplus member in retirement. And in the event of your death, the remaining balance of your account can be paid to your dependants, estate or, if neither is available, to other beneficiaries, subject to the law's requirements.

If you wish to access your super as you have reached age 60 and retired or are over the age of 65, you can submit your claim through Member Online at hostplus.com.au/memberonline. After logging in, select 'Access my super' under the 'Super' heading.

Unrestricted non-preserved benefit when you have not reached a condition of release

You may withdraw the unrestricted unpreserved benefit at any time regardless if you have met a condition of release. You are not obliged to take this benefit as there may be tax implications and if you want you can simply retain your benefit in the fund. Check your latest Hostplus member annual statement to find out if you have an unrestricted non-preserved benefit component.

If you wish to access your super as you have unrestricted non-preserved benefits you can submit your claim through Member Online at hostplus.com.au/memberonline. After logging in, select 'Access my super' under the 'Super' heading.

Termination of employment benefit

You may withdraw your super if you stop working for a standard employer-sponsor who contributes on your behalf to Hostplus, and you have a total preserved benefit of less than \$200 at the time of the termination. You must be an Australian citizen or permanent resident.

You can submit your withdrawal through Member Online at hostplus.com.au/memberonline. After logging in, select 'Access my super' under the 'Super' heading.

Death, Total & Permanent Disability (TPD) and Terminal Illness benefit

In the event of your death, your account balance and any insured benefit (if applicable) will be paid to your dependents or legal personal representatives, or, if neither are available, to other beneficiaries, subject to the law's requirements.

See [Section 2.9 Death benefit nominations](#).

If you become totally and permanently disabled or a terminal illness exists (and you provide the trustee with the required documentation) you may be eligible to receive your account balance and any insured benefits (if applicable) before you otherwise meet a condition of release.

Death, TPD and terminal illness benefits can be paid as a lump sum or a pension.

To find out more about insurance cover, go to [Section 8: Insurance in your super](#).

Income protection benefit

If you have income protection and are temporarily totally or partially disabled, you may be eligible to receive income protection benefits. Income protection benefits are generally paid on a monthly basis.

To find out more about insurance cover, go to [Section 8: Insurance in your super](#).

2.14 Proof of identity

2.14.1 What are the proof of identity requirements when I rollover or withdraw my benefits

Under the Anti-Money Laundering and Counter Terrorism Financing Act superannuation funds are required to identify, monitor and mitigate the risk that the fund may be used for the laundering of money or the financing of terrorism. Because of this you may be required to provide certified proof of identity before you withdraw, rollover your benefit from the fund or commence an income stream[^]. You will need to provide identity documents when you are rolling to a SMSF. At a minimum, you may be required to provide the fund with evidence that verifies your full name, your date of birth, and your residential address.

In the event of a death claim, we would also require documentation to verify dependants and/or legal personal representatives' identities. These may include, but are not limited to, certified copies of marriage certificates, wills, birth certificates and letters of administration.

The trustee also reserves the right to request additional information. If you do not provide this information your payment may be delayed or refused.

[^] Generally, identity documents are not required if you are rolling over between APRA regulated funds.

2.14.2 Providing proof of identity

When submitting forms to Hostplus you may be required to provide documentation so we can prove you are the person to whom the superannuation belongs to. You are required to provide certified copies of proof of identity documents in certain circumstances. (For example: when withdrawing your benefit).

We are required to utilise the SuperTICK service provided by the ATO to validate member information when processing rollover requests. As a result we will only contact you if we have been unable to validate your information or if you have requested a rollover to a Self-Managed Superannuation Fund (SMSF). In these circumstances you may be required to provide evidence that verifies your full name, date of birth and residential address before we process your request. To help you provide the right documentation, please take a moment to carefully read the information provided below:

- **Part A - What supporting documentation is required?**
- **Part B - Who can certify a document?**

Part A – What supporting documentation is required?

For all cash withdrawals or rollovers to Self-Managed Super Funds (SMSFs) please submit documents from the list below:

Primary document

Certified copy of any **ONE** of the following documents:

- Current drivers licence or learners permit issued by a State or Territory of Australia with your photograph (both sides).
- Passport issued by the Commonwealth of Australia that has not exceeded 2 years of the expiry date. (Information and photo page)
- Current Foreign passport containing a photograph and the signature of the person. Documentation not written in English must be accompanied by an English translation prepared by an accredited translator National Accreditation Authority for Translators and Interpreters (NAATI)
- Card issued under a State or Territory for the purpose of containing a photograph of the person AND date of birth of the person, eg. proof of age card or key pass, boat licence

OR

Secondary documents

Certified copies of any one of the documents from List 1 and a certified copy of one of the documents from List 2 :

List 1

- Birth certificate or birth extract issued by a State or Territory of Australia
- Citizenship certificate issued by Commonwealth of Australia
- Medicare Card
- One of the following Centrelink Pension Cards:
 - Health Care Card
 - Commonwealth Seniors Health Card
 - Pensioner Concession Card
- Indigenous community card with your photograph issued by Australian government or local indigenous community organisation.

List 2

- A letter from Centrelink regarding your government assistance payment (less than 3 months old) containing your full name and residential address
- Utility bill (less than 3 months old) containing your full name and residential address
- Rates notice from local council (less than 12 months old) containing your full name and residential address
- Notice of assessment from the Australian Taxation Office (less than 12 months old) containing your full name and residential address.

For members under the age of 18:

- A written notice issued by a school principal containing your full name, residential address that records the period of time the individual attended the school (issued within the last 3 months).

Important Information for Indigenous Australians

If you are a member with Indigenous Australians and/or Torres Strait Islander heritage and unable to meet the above mentioned supporting document requirements please refer to hostplus.com.au/super/about-us/rap for alternative identification requirements.

Change of name

Your name must be the same as shown on your proof of identity. If you have changed your name you will need to provide a certified copy of one of the following 'linking documents' from the Registry of Births, Deaths & Marriages in addition to the certified ID requirements as above:

- Marriage Certificate
- Divorce Certificate
- Deed poll or change of name certificate from the Registry of Births, Deaths and Marriages.

Signing on behalf of a member

If you are signing on behalf of a Hostplus member, you need to provide a certified copy of one of the following in addition to the certified ID requirements as above:

- Power of Attorney
- Guardianship paper.

Signing on behalf of a minor

As part of the identification process you will need to verify the identity of any minor you are signing on behalf of by providing either one document from List 1 or two documents from List 2:

If the member is under the age of 18 the parent or legal guardian will need to sign the application on the member's behalf and provide one of the following certified documents:

- Birth certificate
- Power of Attorney
- Guardianship papers.

Part B – Who can certify a document?

Only certain people are authorised to certify identification documents. For a complete list of people permitted to certify documents go to hostplus.com.au/id. A few common examples are:

- Police officer
- Agent of the Australian Postal Corporation who is in charge of, or a permanent employee with two or more years of continuous service with, an office supplying postal services to the public
- Pharmacist
- Legal practitioner
- Medical practitioner
- Justice of the Peace.

Member residing overseas

For members residing overseas, the **only** persons who are authorised to certify identification documents are:

- An Australian Consular Officer or Australian Diplomatic Officer (within the meaning of the Consular Fees Act 1955)
- An employee of the Commonwealth or the Australian Trade Commission who is authorised and exercises his or her function in that place
- A person authorised as a notary public in a foreign country.

For further information relating to the certification of documents, refer to the [Identification Requirements document](#).

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au.

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.

Section 3. Benefits of investing with Hostplus



Section 3. Benefits of investing with Hostplus

Hostplus is highly regarded, having been awarded some of the most prestigious accolades in the industry. All of which means your super is in good hands. Best of all, even if you change jobs or leave the industry, you can still stay with Hostplus and continue to enjoy the benefits of being a member.

Hostplus is authorised to offer a MySuper product (Balanced investment option) a straightforward option that suits most members. You'll find our MySuper Product Dashboard at hostplus.com.au/dashboard.

3.1 We're run to benefit our members

We're an industry super fund, we offer low administration fees and we're run to benefit our members.

3.2 We offer low administration fees

Hostplus members pay an administration fee of \$1.50 per week. An additional \$37.26* per member is also deducted from the Fund's Administration Reserve during the year and not directly from members' account balances. Like most super funds, investment costs also apply.

*This is an estimate based on the previous financial year. Because the fees and costs are estimates based on the previous financial year's, fees and costs payable in respect of each future year may be higher or lower.

3.3 Competitive returns

We aim to achieve competitive, long-term investment performance for members.

Our Balanced investment option is ranked number one versus peers over 10 and 20 years. Source: SuperRatings Accumulation Fund Crediting Rate Survey - SR50 Balanced (60 -76) Index, April 2024.

Past performance is not a reliable indicator of future performance and should never be the sole factor considered when selecting a superannuation fund.

3.4 Competitive insurance cover

Right now, your most valuable assets are your health, family and your income earning potential. Protecting these assets is an important part of a smart financial plan.

So Hostplus gives you access to four key types of insurance cover:

- Death and Total & Permanent Disablement (TPD) insurance cover,
- Death Only insurance cover,
- TPD Only insurance cover, and
- Income Protection (also known as Salary Continuance) insurance cover.

Any death insurance includes Terminal Illness cover.

If you are eligible, Hostplus automatically provides age-based Death and TPD cover.

When your automatic cover commences you may also have the opportunity to apply for additional death, Total & Permanent Disablement and Income Protection insurance with reduced underwriting requirements.

Refer to [Section 8: Insurance in your super](#) for further information on our insurance offering.

3.5 Insurance for Personal Super Plan

Eligible Hostplus Personal Super Plan members receive automatic Death and Total & Permanent Disablement (TPD) cover.

You can apply for different types of insurance or higher levels of insurance once your membership has commenced through your [Member Online](#) account at hostplus.com.au. Interim insurance arrangements apply while the insurer is assessing your insurance application.

Refer to [Section 8: Insurance in your super](#) for further information on our insurance offering.

3.6 Income Protection Cover for certain members employed by a Club Super default employer

If you are joining Hostplus through an employer who was previously a default employer of Club Super (Club Super Default Employer) you automatically receive Income Protection insurance.

Refer to [Section 8: Insurance in your super](#) for further information on our insurance offering.

3.7 Your investment strategy – your investment choice

Hostplus gives you a choice from a wide range of investment options, offering a variety of investment strategies to suit your investment time frame, long-term goals and risk profile – from growth asset classes, like shares and property, to defensive asset classes, like fixed interest and cash.

Choiceplus allows you to invest in Australian shares (S&P/ASX 300 index), selected Exchange Traded Funds (ETFs) and Listed Investment Companies (LICs) and term deposits. You can register for **Choiceplus** through your **Member Online** account.

To choose how your super is invested, make your investment choice online through your **Member Online** account at hostplus.com.au.

You can always change your investment choice free of charge.

If you prefer not to choose at all, we'll invest your contributions in the Hostplus Balanced option – the default investment option.

Find out more about investments and investment options at hostplus.com.au/investments

3.8 Member Online – your online super account at Hostplus

You can check and manage your account online via **Member Online** at hostplus.com.au 24 hours a day, seven days a week. Or download the Hostplus App at hostplus.com.au/app/download.

Naturally, your account is protected by its own password and other forms of security such as two factor authentication, which you will set up during registration. You can use **Member Online** to:

Review your account balance, investments and insurance online

- get an estimate of your account balance, and review your transactions for the previous two reporting periods.
- check your account balance and investment options.
- you can also apply to increase or change your insurance cover.
- your Choiceplus investments can be monitored through the dedicated online Choiceplus platform accessed via your **Member Online** account.

Top-up your super

- make additional contributions to your Hostplus account, quickly and easily, by BPAY® and direct debit.

Update your personal details

- advise us of changes to your personal details, including a change of address or beneficiary, or notification of your Tax File Number.

Submit requests for benefit payments

- subject to eligibility, make a request to withdraw your super through **Member Online**

Request to claim a tax deduction

- you can submit your request to claim a tax deduction in relation to non-concessional contributions by logging in to your **Member Online** account.

3.9 Financial Planning

Financial advice can help you now, and into the future. Take the stress out of the unknown by working with a team of experienced and licensed financial planners who will provide you the confidence, guidance, and clarity you need to help setup, and meet, your financial goals.

At Hostplus, in addition to having the option to engage an external financial planner of your choice for a fee, we offer a range of options to ensure you get the right level of advice to suit your changing needs:

- easy-to-use DIY digital advice through SuperSmart
- over the phone, personalised superannuation advice
- you can meet with an expert Financial Planner for specialised advice on planning for retirement.

Superannuation Advisers¹ can help you with limited advice, included in your membership, covering the following areas about your Hostplus account:

- Investment Choice – Select an investment option that best suits your risk appetite
- Contributions – Advise you the most effective way to make additional contributions to your super
- Insurance – Determine how much and what types of Hostplus insurance you need.

Superannuation Advisers can also provide personal advice, for a fee, on:

- Consolidating your super,
- Insurance outside your Hostplus account, or the
- First Home Super Saver Scheme (FHSSS).

If, however you are starting to consider your broader financial needs, our experienced Financial Planners¹ have specialist knowledge to help you (and if relevant, your partner) achieve the retirement you want. This can include:

- providing options to transition from work to the retirement phase,
- creating an income in retirement
- maximising your Centrelink entitlements, including the Home Equity Access Scheme
- aged care options, and
- estate planning, to ensure your money goes where you intend upon your passing.

Our flexible pricing structure, starting from \$295, gives you more control by helping you to understand if you're on track for retirement. You can then decide if you'd like to continue the personal advice journey and pay more to receive tailored comprehensive financial advice², with your Hostplus financial planner ensuring you understand and agree with the advice and services to be provided.

To arrange a meeting with a Hostplus planner, simply call Hostplus **1300 303 188** or visit hostplus.com.au/members/our-products-and-services/financial-planning-and-advice/speak-to-a-financial-planner and book through our Hostplus Financial Advice Website Enquiry form.

1. Hostplus has engaged Industry Fund Services Limited (IFS) ABN 54 007 016 195, AFSL 232514 to facilitate the provision of financial advice to members of Hostplus via Hostplus financial planners and the web-based product SuperSmart*.

Hostplus financial planners are Authorised Representatives of IFS and fees may apply for personal financial advice; for further information about the cost of personal advice, you can speak with your Hostplus financial planner or visit our website hostplus.com.au

Information to help you decide whether you want to use personal financial advice services being offered is set out in the relevant IFS Financial Services Guide, copies are available from your Hostplus financial planner or SuperSmart.

*Due to complexities associated with certain member accounts, some SuperSmart advice journeys may be unavailable for some members. If you're unable to access an applicable SuperSmart advice journey, please contact us 1300 303 188 and we can help you with other options.

2. Depending on your needs, these fees will generally range between \$1,500 and \$6,000

3.10 Paying for financial advice

As a Hostplus member, if you receive personal financial advice from a Hostplus financial planner or an externally licensed financial planner registered with Hostplus, you may elect to pay advice fees from your superannuation account. You can elect to deduct all or a portion of the advice fee from your Hostplus account where it relates solely to your interest in Hostplus.

A minimum account balance must be retained in your Hostplus account after the deduction of the fee is applied and the fee is subject to annual caps.

For further information, please refer to our Advice Fee Fact Sheet hostplus.com.au/advice-fee

3.11 Communicating with you

On joining, you will receive your welcome letter. Any disclosure required to be provided to you by law will be made available on the website or other Hostplus digital facilities.

Hostplus issues annual statements for the period 1 July to 30 June (generally available in September) showing all transactions, switches and beneficiary details. You can view your annual statements on [Member Online](#).

We will let you know via your nominated contact details when your statement is available and how you can access it. If you would prefer us to mail your full statement to you, you can request this any time by calling us on **1300 467 875**, or updating your communication preferences on [Member Online](#).

If you opt out within seven days of the date of this notification, any disclosures already delivered digitally will be sent to your nominated contact details*.

Confirmation of investment transactions will also be made available to you via [Member Online](#).

You can access our annual report online at hostplus.com.au which is available between September and December each year.

In the event of significant change to products and services relating to your account Hostplus will email you the details relating to the changes. If we do not hold your email address we will write to you.

You may receive occasional marketing communications from Hostplus to keep you up to date on products and services (for which you can opt out).

* We can send notification and disclosures to you at a different electronic or postal address. Please update your contact details by calling us or logging into [Member Online](#).

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au.

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.

Section 4. Risks of super



Section 4. Risks of super

Your super benefits are subject to investment risks and can change in value. Each investment option has different risk characteristics and volatility. Net investment returns can have a positive or negative effect on your account balance depending on investment performance.

Risks can be divided into the following main categories:

4.1 Investment risks

All investments are subject to varying risks and can change in value. There are risks in choosing to invest in superannuation and each investment option has different risk characteristics and volatility.

See [5.8 Understanding risk versus return](#)

The most significant risks are:

- **Concentration risk** – during a market downturn, investments that are concentrated in one asset class risk suffering significant losses all at once. Diversifying your portfolio by investing in different types of assets helps reduce this risk.
- **Sequencing risk** – sequencing risk is the risk that the order and timing of your investment returns causes a less favourable result in your overall super balance. For example, a low or negative return when you're younger (and have a lower balance) may not have a significant overall impact on your retirement balance; but a low or negative return when you're nearing retirement may have a bigger impact on your retirement plans.
- **Inflation risk** – inflation may exceed the return on your investment – inflation is measured by the Consumer Price Index (CPI). Where the CPI increases, money has less purchasing power. When an investment provides a lower return than the increase in inflation, it actually loses value in terms of purchasing power. Therefore, it is important to invest in assets that are expected to generate returns in excess of inflation over the medium to long term.
- **Market risks** – economic, technological, political or legal conditions and even market sentiment can change and affect the value of investments.
- **Changes in interest rates** – interest rate changes can have a positive or negative impact on investment returns across asset classes.
- **Foreign exchange** – if we invest in other countries there is a risk their currencies could change in value relative to our dollar and so, increase or reduce the value of the investment.
- **Investment styles** – when choosing individual fund managers, varying investment styles will perform differently depending on the markets and other factors.
- **Risks associated with each individual investment** – including the risk of financial loss. Individual investments can fall in value for many reasons. For example:
 - **Australian shares** – inflation, interest rates and changes in market conditions will all have an effect on the value of shares, as does the performance of the company itself.
 - **International shares** – the risks relating to international shares are the same as for Australian shares. There are also additional risks relating to exchange rates and currencies, and political risks associated with investing in that country.
 - **Property** – returns on property rely on general economic factors such as inflation, interest rates and employment, as well as factors unique to the property such as its location and quality.
 - **Australian fixed interest** – changes in interest rates in particular will have an impact on fixed interest investments so that, if interest rates change during the term of a loan, there could be capital gains or capital losses. Depending on the nature of the issuer of the investment, there is a varying level of risk that the borrower may default on repayment of the loan.
 - **International fixed interest** – similar to Australian fixed interest but with additional risks associated with exchange rates and currencies, and political developments.

Each asset class and investment option has its own level of risk and return. Typically, the greater an investment risk, the greater its potential return over the long term.

It is wise to seek professional advice when making decisions about selecting and changing your investment options as each option has a different risk/return profile.

Find out more at hostplus.com.au/financial-planning/your-advice

Other risks may also affect the accessibility or value of your investment with any super fund. These include:

- **Liquidity risks** – this refers to the ability to convert an investment into cash with little or no loss of capital and minimum delay. Some investments, such as direct property, unlisted infrastructure and private equity, are relatively illiquid.
- **Security specific risks** – where an individual company or asset fails, for example through bankruptcy, fraudulent activity or the business environment in which it operates, the value of the investment can fall sharply.

- **Derivatives risks** – derivatives are used by the Pooled Superannuation Trust (PST)* for many purposes, including hedging to protect an asset against market fluctuations, reducing costs of achieving a particular market exposure, and specifically using derivative overlays to manage the PST's exposure to foreign currency movements against the Australian dollar. Hostplus has appointed various external investment managers who can directly invest in derivatives on behalf of the Trustee in order to assist with the effective management and protection of Hostplus assets. To satisfactorily manage this risk we set appropriate terms, levels of usage and constraints. Hostplus also obtains confirmation from these investment managers that they have the appropriate risk management processes in place in relation to the use of derivatives.

*The Hostplus PST is a pooled superannuation trust as defined under the Superannuation Industry (Supervision) Act 1993 (SIS Act) and is designed to pool assets of eligible complying superannuation entities to invest in high-quality assets managed by Hostplus and selected external investment managers.

- **Market failure** – there is a risk of broad market failure or significant financial collapse that affects investments broadly. Such events are outside the control of the trustee. Consequently, even long term investors like superannuation fund members should be mindful of the risk that if such high impact events occur, their benefits may be less than the total amount of contributions invested.

4.2 Operational risks

Operational risks include the possibility of:

- adequacy of resources (Human, Financial and Technological),
- business continuity / disaster recovery,
- fraud and theft,
- administrative errors,
- inappropriate advice,
- unit pricing errors, or
- failure of outsourced providers.

Most operational risks can be controlled by the trustee through their internal control framework.

The trustee has a compliance and risk management program in place to manage these risks. In addition to the Operational Risks that may arise, there is also the possibility for legal or legislative risks to occur. These risks include:

- superannuation legislation changes that may affect your benefit or ability to access a benefit,
- taxation changes that may affect the value of your investment,
- economic or political climate changes,
- Government policy and law changes,
- particular events being excluded from insurance cover,
- insurance terms changes, or
- a fund's termination, the trustee being replaced or investment managers changing.

4.3 Investment risk measure

The Standard Risk Measure (SRM) has been adopted to assist members in comparing investment options (both within and across superannuation funds) using a simplified risk measure.

The SRM is based on industry guidance (SRM implementation guidance for Trustees issued by the Financial Services Council 'FSC' & the Association of Superannuation Funds of Australia 'ASFA') to allow members to compare investment options that are expected to deliver similar negative net investment returns over a 20-year period.

The SRM is not a complete assessment of all forms of investment risk; for instance, it does not detail what the size of a negative return could be or the possibility of returns not being adequate to meet a member's investment objectives. Further, it does not take into account the impact of administration fees and tax on the likelihood of a negative return.

Members should still ensure they are comfortable with the risks and potential losses associated with their chosen investment option/s.

Risk measures and categories

Relevant risk label	Level of investment risk – estimated number of negative net investment returns over a 20 year period
Very low	Less than 0.5
Low	0.5 to less than 1
Low to medium	1 to less than 2
Medium	2 to less than 3
Medium to high	3 to less than 4
High	4 to less than 6
Very high	6 or greater

This risk measure is applicable to all of our investment options with the exception of **Choiceplus**.

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Section 5. How we invest your money

Section 5. How we invest your money

5.1 Your investment options

It's now time to think about how your superannuation is invested and how your super can assist you in preparing for the retirement you'd like to achieve.

Choosing the right investment option is important. It's your money, after all. Our wide range of investment options allows you to invest based on your own preferences and risk appetite.

You can choose to leave the investment decisions to us or take a more hands-on approach to making an investment choice, choosing from our award-winning product and options.



Leaving investing to Hostplus

MySuper

The government defines MySuper as a simple, cost-effective, balanced superannuation product designed for members who want to leave the investment decisions to their superannuation fund.

If you don't make any investment choice, your super will be invested in our MySuper investment option.

Hostplus MySuper option

The Balanced option is our MySuper investment option, and over a million Hostplus members are invested in this option.

It's an award-winning investment option,¹ with a history of strong long-term performance.²

MySuper (Balanced)



Summary

Hostplus' MySuper (Balanced) investment option is focused on delivering the best net return from investing in a portfolio that has a bias to growth assets and has high diversification.



Who is this investment suitable for?

Hostplus MySuper (Balanced) is our default investment option that is designed to be a simple and cost-effective product offered to members who would like Hostplus to manage their investment decisions.



Additional information

Please refer to Section 5.2 for details of the investment objective, level of investment risk, minimum suggested time frame, the investment mix and asset ranges, and additional information.

1. Awards and ratings are only one factor to be taken into account when choosing a super fund. 2. Source: Hostplus' Balanced option is ranked number one versus peers over 10 and 20 years. Source: SuperRatings Accumulation Fund Crediting Rate Survey - SR50 Balanced (60 -76) Index, April 2024. Past performance is not a reliable indicator of future performance and should never be the sole factor considered when selecting a superannuation fund.

The rating is issued by SuperRatings Pty Ltd ABN 95 100 192 283 (SuperRatings) a Corporate Authorised Representative (CAR No.1309956) of Lonsec Research Pty Ltd ABN 11 151 658 561, AFSL No. 421445. Ratings are general advice only and have been prepared without taking account of your objectives, financial situation or needs. Consider your personal circumstances, read the product disclosure statement, and seek independent financial advice before investing. The rating is not a recommendation to purchase, sell or hold any product. Past performance information is not indicative of future performance. Ratings are subject to change without notice and SuperRatings assumes no obligation to update. SuperRatings use proprietary criteria to determine awards and ratings and may receive a fee for the use of its ratings and awards. Visit superratings.com.au for ratings information. © 2024 SuperRatings. All rights reserved.

The Canstar 2024 Outstanding Value: Superannuation Award was received in March, 2024 for the Hostplus Superannuation and Personal Super Plan.

Making an investment choice

If you'd like more control over your super, you can choose from our **pre-mixed** options, our **single sector options**, our direct investment option, **Choiceplus**, or our **Hostplus Life option**.

You can also mix and match different options to suit your investment risk profile and financial objectives.

Pre-mixed options

Our pre-mixed options invest in combinations of asset classes. They have varying levels of investment risk and focus on three different investment styles:

Our Core options focus on:	Our Indexed options focus on:	Our Socially Responsible investment (SRI) options focus on:
Delivering the best net return for a given level of risk	Minimising investment fees and costs	Values-based investing

Hostplus Life

Hostplus Life automatically adjusts your level of investment risk as you grow older. We'll invest your super in different Core pre-mixed investment options depending on how close you are to retirement.

Read more about our pre-mixed options in [Section 5.2](#).

Single sector options

Our single sector options predominantly invest in a specific asset class, such as shares, cash or fixed interest. They have varying levels of investment risk. [Read more about our sector options in Section 5.3](#).

Choiceplus

With Choiceplus, you choose your own investments. You can invest directly into companies in the S&P/ASX 300 Index; selected Exchange Traded Funds (ETFs); Listed Investment Companies (LICs); and term deposits. [Read more about Choiceplus in Section 5.4](#).

Before making an investment choice you should consider:


- **Your needs and objectives** – How much income you'll need for retirement.
- **Risk and return** – Your attitude to risk and the likely risk and return of each investment option. Consider how prepared you are to see your balance go down in the short term in the interest of potentially getting a better long-term return.
- **Investment time frame** – Your age and how long you'll be investing for.
- **Investment preferences** – What's important to you? Getting the best net returns, finding a low-cost option, or investing based on your values?
- **Other investments** – Other investments you may have (including investments outside of superannuation).

The investment information in this PDS, including strategic asset allocations (SAAs), is current at the date of publication but may change from time to time. Please visit hostplus.com.au/members/our-products-and-services/investment-options for the latest information.

i For definitions of the different types of asset classes, defensive and growth assets, and the relationship between risk and return, please refer to [Sections 5.5, 5.6 and 5.8](#).

Understanding our investment options

On the next few pages, you'll find more detail about each investment option. To help you understand what makes up each investment option, we've put together the example below.

		Balanced (MySuper)																																					
Describes the focus of the investment option.	Summary	The Balanced investment option is focused on delivering the best net return from investing in a portfolio that has a bias to growth assets and has high diversification .																																					
How risky this option is. Ranges from very low to very high risk. This is an industry wide Standard Risk Measure, which is based on the expected number of negative annual returns over a 20-year period.	Who is this investment suitable for?	With a bias to growth assets, this Core pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking strong long-term returns and have a medium to high tolerance of negative returns. This option is also designed for members who do not wish to make an investment choice.																																					
The recommended minimum period that this option should be invested in for.	Investment objective	CPI plus 3.0% per annum on average over 10 years. CPI plus 4.0% per annum on average over 20 years.																																					
How the option is invested between growth assets (higher risk / higher return like shares) and defensive assets (lower risk / lower returns like cash).	Level of investment risk	Medium to High . (Negative returns expected in between 3 to less than 4 out of every 20 years).																																					
The different asset classes that the investment option is invested in. Listed securities are assets that are listed on a securities exchange, like shares, while unlisted assets include assets that are not listed on an exchange, like direct property. Bonds and Cash include cash in the bank, bank bills and government bonds.	Minimum suggested investment time frame	5 years +																																					
	Growth/defensive allocation	76% growth / 24% defensive																																					
	Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>10–40%</td> <td>21%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>10–40%</td> <td>22%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–15%</td> <td>7%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–30%</td> <td>10%</td> </tr> <tr> <td>Infrastructure</td> <td>0–30%</td> <td>11%</td> </tr> <tr> <td>Private equity</td> <td>0–25%</td> <td>10%</td> </tr> <tr> <td>Credit</td> <td>0–20%</td> <td>7%</td> </tr> <tr> <td>Alternatives</td> <td>0–20%</td> <td>4%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>0–20%</td> <td>4%</td> </tr> <tr> <td>Cash</td> <td>0–15%</td> <td>4%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	10–40%	21%	International shares – Developed markets	10–40%	22%	International shares – Emerging markets	0–15%	7%	Unlisted assets	Property	0–30%	10%	Infrastructure	0–30%	11%	Private equity	0–25%	10%	Credit	0–20%	7%	Alternatives	0–20%	4%	Bonds and cash	Diversified fixed interest	0–20%	4%	Cash	0–15%	4%
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Bonds and cash	Diversified fixed interest	0–20%	4%																																				
	Cash	0–15%	4%																																				
	Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for?' are in the glossary at Section 5.21. Glossary .																																					

Read the full details of each investment option on pages 33 to 56.

5.2 Pre-mixed investment options

Our pre-mixed options invest in combinations of asset classes.

They have varying levels of investment risk and focus on three different investment styles. You can choose to invest in more than one pre-mixed option, or combine them with our single sector or Choiceplus options to give you greater flexibility.

Each pre-mixed option has its own mix of growth and defensive assets, investment objective, and level of investment risk (see the following pages for details of each investment option).

Investment option	Investment style	Level of investment risk	Growth assets exposure target	Minimum suggested investment time frame
High Growth	Core: Focused on delivering the best net returns for a given level of risk	High	100%	10 years +
Growth		Medium to High	90%	5 years +
Balanced (MySuper)		Medium to High	76%	5 years +
Conservative Balanced		Medium	56%	5 years +
Capital Stable		Low to Medium	37%	5 years +
Defensive		Very Low	19%	2 years +
Indexed High Growth	Indexed: Focused on minimising investment fees and costs	High	100%	7 years +
Indexed Growth		High	90%	7 years +
Indexed Balanced		High	75%	5 years +
Indexed Conservative Balanced		High	55%	5 years +
Indexed Capital Stable		Medium	37%	5 years +
Indexed Defensive		Low	19%	5 years +
Socially Responsible Investment (SRI) – High Growth	Socially Responsible Investment (SRI): Focused on values-based investing	High	100%	7 years +
Socially Responsible Investment (SRI) – Balanced		Medium to High	72%	5 years +
Socially Responsible Investment (SRI) – Defensive		Low	19%	5 years +
Hostplus Life	Focused on adjusting the level of risk as members approach retirement.	Ranges from Medium-to-High to Low-to-medium depending on age.	Ranges from 90% to 37% depending on age.	5 years +

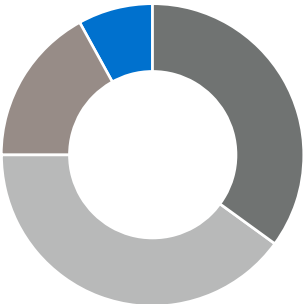

i For definitions of the different types of asset classes, defensive and growth assets, and the relationship between risk and return, please refer to [Sections 5.5, 5.6 and 5.8](#).

Core options (pre-mixed)



Focused on delivering the best net return for a given level of risk.

The six pre-mixed investment options outlined on the following pages take full advantage of Hostplus' investment expertise and feature our best investment ideas across listed and unlisted assets, bonds and cash.


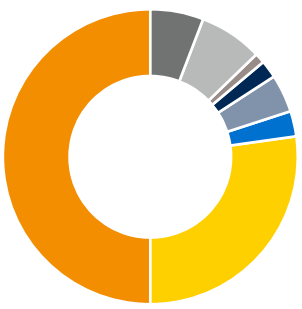
Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	High Growth	Growth																																																																										
Summary	The High Growth investment option is focused on delivering the best net return from investing in a portfolio of all growth assets and has medium diversification .	The Growth investment option is focused on delivering the best net return from investing in a portfolio that has a strong bias to growth assets and has high diversification .																																																																										
Who is this investment suitable for?	With all growth assets, this Core pre-mixed investment option is designed for members with a long-term investment time frame, who are seeking very strong long-term returns and have a high tolerance of negative returns.	With a strong bias to growth assets, this Core pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking very strong long-term returns and have a medium to high tolerance of negative returns.																																																																										
Investment objective	CPI plus 4.5% per annum on average over 20 years.	CPI plus 4.5% per annum on average over 20 years.																																																																										
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	Medium to High. (Negative returns expected in between 3 to less than 4 out of every 20 years)																																																																										
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Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .																																																																											

Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Balanced (MySuper)	Conservative Balanced																																																																										
Summary	The Balanced investment option is focused on delivering the best net return from investing in a portfolio that has a bias to growth assets and has high diversification .	The Conservative Balanced investment option is focused on delivering the best net return from investing in a portfolio that has a similar proportion of growth and defensive assets and has high diversification .																																																																										
Who is this investment suitable for?	With a bias to growth assets, this Core pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking strong long-term returns and have a medium to high tolerance of negative returns. This option is also designed for members who do not wish to make an investment choice.	With a similar proportion of growth and defensive assets, this Core pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking moderate long-term returns and have a medium tolerance of negative returns.																																																																										
Investment objective	CPI plus 3.0% per annum on average over 10 years. CPI plus 4.0% per annum on average over 20 years.	CPI plus 3.0% per annum on average over 20 years.																																																																										
Level of investment risk	Medium to High. (Negative returns expected in between 3 to less than 4 out of every 20 years)	Medium. (Negative returns expected in between 2 to less than 3 out of every 20 years)																																																																										
Minimum suggested investment time frame	5 years +	5 years +																																																																										
Growth/defensive allocation	76% growth / 24% defensive	56% growth / 44% defensive																																																																										
Investment mix and asset ranges	 <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Listed equities</td> <td> Australian shares</td> <td>10–40%</td> <td>21%</td> </tr> <tr> <td> International shares – Developed markets</td> <td>10–40%</td> <td>22%</td> </tr> <tr> <td> International shares – Emerging markets</td> <td>0–15%</td> <td>7%</td> </tr> <tr> <td rowspan="5" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Unlisted assets</td> <td> Property</td> <td>0–30%</td> <td>10%</td> </tr> <tr> <td> Infrastructure</td> <td>0–30%</td> <td>11%</td> </tr> <tr> <td> Private equity</td> <td>0–25%</td> <td>10%</td> </tr> <tr> <td> Credit</td> <td>0–20%</td> <td>7%</td> </tr> <tr> <td> Alternatives</td> <td>0–20%</td> <td>4%</td> </tr> <tr> <td rowspan="2" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Bonds and cash</td> <td> Diversified fixed interest</td> <td>0–20%</td> <td>4%</td> </tr> <tr> <td> Cash</td> <td>0–15%</td> <td>4%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	10–40%	21%	International shares – Developed markets	10–40%	22%	International shares – Emerging markets	0–15%	7%	Unlisted assets	Property	0–30%	10%	Infrastructure	0–30%	11%	Private equity	0–25%	10%	Credit	0–20%	7%	Alternatives	0–20%	4%	Bonds and cash	Diversified fixed interest	0–20%	4%	Cash	0–15%	4%	 <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Listed equities</td> <td> Australian shares</td> <td>10–30%</td> <td>16%</td> </tr> <tr> <td> International shares – Developed markets</td> <td>10–30%</td> <td>17%</td> </tr> <tr> <td> International shares – Emerging markets</td> <td>0–15%</td> <td>5%</td> </tr> <tr> <td rowspan="5" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Unlisted assets</td> <td> Property</td> <td>0–25%</td> <td>9%</td> </tr> <tr> <td> Infrastructure</td> <td>0–25%</td> <td>9%</td> </tr> <tr> <td> Private equity</td> <td>0–10%</td> <td>3%</td> </tr> <tr> <td> Credit</td> <td>0–20%</td> <td>7%</td> </tr> <tr> <td> Alternatives</td> <td>0–20%</td> <td>6%</td> </tr> <tr> <td rowspan="2" style="background-color: #d9d9d9; writing-mode: vertical-rl; transform: rotate(180deg);">Bonds and cash</td> <td> Diversified fixed interest</td> <td>10–40%</td> <td>18%</td> </tr> <tr> <td> Cash</td> <td>0–25%</td> <td>10%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	10–30%	16%	International shares – Developed markets	10–30%	17%	International shares – Emerging markets	0–15%	5%	Unlisted assets	Property	0–25%	9%	Infrastructure	0–25%	9%	Private equity	0–10%	3%	Credit	0–20%	7%	Alternatives	0–20%	6%	Bonds and cash	Diversified fixed interest	10–40%	18%	Cash	0–25%	10%
	ASSET CLASS	RANGE %	TARGET																																																																									
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Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Capital Stable	Defensive																																																																										
Summary	The Capital Stable investment option is focused on delivering the best net return from investing in a portfolio that has a bias to defensive assets and has high diversification .	The Defensive investment option is focused on delivering the best net return from investing in a portfolio that has a strong bias to defensive assets and has medium diversification .																																																																										
Who is this investment suitable for?	With a bias to defensive assets, this Core pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking modest long-term returns and have a low to medium tolerance of negative returns.	With a strong bias to defensive assets, this Core pre-mixed investment option is designed for members with a short-term investment time frame, who are seeking stable returns and have a very low tolerance of negative returns.																																																																										
Investment objective	CPI plus 2.0% per annum on average over 20 years.	CPI plus 1.0% per annum on average over 20 years																																																																										
Level of investment risk	Low to Medium. (Negative returns expected in between 1 to less than 2 out of every 20 years)	Very Low. (Negative returns expected in less than 0.5 out of every 20 years)																																																																										
Minimum suggested investment time frame	5 years +	2 years +																																																																										
Growth/defensive allocation	37% growth / 63% defensive	19% growth / 81% defensive																																																																										
Investment mix and asset ranges	 <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Listed equities</td> <td> Australian shares</td> <td>0–30%</td> <td>8%</td> </tr> <tr> <td> International shares – Developed markets</td> <td>0–30%</td> <td>9%</td> </tr> <tr> <td> International shares – Emerging markets</td> <td>0–10%</td> <td>2%</td> </tr> <tr> <td rowspan="5" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Unlisted assets</td> <td> Property</td> <td>0–25%</td> <td>10%</td> </tr> <tr> <td> Infrastructure</td> <td>0–25%</td> <td>11%</td> </tr> <tr> <td> Private equity</td> <td>0–10%</td> <td>1%</td> </tr> <tr> <td> Credit</td> <td>0–20%</td> <td>7%</td> </tr> <tr> <td> Alternatives</td> <td>0–20%</td> <td>6%</td> </tr> <tr> <td rowspan="2" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Bonds and cash</td> <td> Diversified fixed interest</td> <td>10–50%</td> <td>28%</td> </tr> <tr> <td> Cash</td> <td>0–50%</td> <td>18%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	0–30%	8%	International shares – Developed markets	0–30%	9%	International shares – Emerging markets	0–10%	2%	Unlisted assets	Property	0–25%	10%	Infrastructure	0–25%	11%	Private equity	0–10%	1%	Credit	0–20%	7%	Alternatives	0–20%	6%	Bonds and cash	Diversified fixed interest	10–50%	28%	Cash	0–50%	18%	 <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Listed equities</td> <td> Australian shares</td> <td>0–30%</td> <td>6%</td> </tr> <tr> <td> International shares – Developed markets</td> <td>0–30%</td> <td>7%</td> </tr> <tr> <td> International shares – Emerging markets</td> <td>0–10%</td> <td>1%</td> </tr> <tr> <td rowspan="5" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Unlisted assets</td> <td> Property</td> <td>0–30%</td> <td>2%</td> </tr> <tr> <td> Infrastructure</td> <td>0–30%</td> <td>4%</td> </tr> <tr> <td> Private equity</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td> Credit</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td> Alternatives</td> <td>0–30%</td> <td>3%</td> </tr> <tr> <td rowspan="2" style="background-color: #e0e0e0; writing-mode: vertical-rl; transform: rotate(180deg);">Bonds and cash</td> <td> Diversified fixed interest</td> <td>10–70%</td> <td>34%</td> </tr> <tr> <td> Cash</td> <td>10–80%</td> <td>43%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	0–30%	6%	International shares – Developed markets	0–30%	7%	International shares – Emerging markets	0–10%	1%	Unlisted assets	Property	0–30%	2%	Infrastructure	0–30%	4%	Private equity	0–10%	0%	Credit	0–30%	0%	Alternatives	0–30%	3%	Bonds and cash	Diversified fixed interest	10–70%	34%	Cash	10–80%	43%
	ASSET CLASS	RANGE %	TARGET																																																																									
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Indexed options (pre-mixed)



**Focused on minimising
investment fees and costs.**

The six pre-mixed investment options outlined on the following pages generally use a passive investment style to invest in listed companies, bonds and cash, and aim to track the returns of the markets in which they invest.



Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Indexed High Growth	Indexed Growth																																																																										
Summary	The Indexed High Growth investment option is focused on minimising investment fees and costs from investing in a portfolio of all growth assets and has low diversification .	The Indexed Growth investment option is focused on minimising investment fees and costs from investing in a portfolio that has a strong bias to growth assets and has medium diversification .																																																																										
Who is this investment suitable for?	With all growth assets, this Indexed pre-mixed investment option is designed for members with a long-term investment time frame, who are seeking moderate long-term returns and have a high tolerance of negative returns.	With a strong bias to growth assets, this Indexed pre-mixed investment option is designed for members with a long-term investment time frame, who are seeking moderate long-term returns and have a high tolerance of negative returns.																																																																										
Investment objective	CPI plus 3.0% per annum on average over 20 years.	CPI plus 2.5% per annum on average over 20 years																																																																										
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)																																																																										
Minimum suggested investment time frame	7 years +	7 years +																																																																										
Growth/defensive allocation	100% growth / 0% defensive	90% growth / 10% defensive																																																																										
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Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Indexed Balanced	Indexed Conservative Balanced																																																																										
Summary	The Indexed Balanced investment option is focused on minimising investment fees and costs from investing in a portfolio that has a bias to growth assets and has medium diversification .	The Indexed Conservative Balanced investment option is focused on minimising investment fees and costs from investing in a portfolio that has a similar proportion of growth and defensive assets and has medium diversification .																																																																										
Who is this investment suitable for?	With a bias to growth assets, this Indexed pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking moderate long-term returns and have a high tolerance of negative returns.	With a similar proportion of growth and defensive assets, this Indexed pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking modest long-term returns and have a high tolerance of negative returns.																																																																										
Investment objective	CPI plus 2.5% per annum on average over 20 years.	CPI plus 2.0% per annum on average over 20 years																																																																										
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)																																																																										
Minimum suggested investment time frame	5 years +	5 years +																																																																										
Growth/defensive allocation	75% growth / 25% defensive	55% growth / 45% defensive																																																																										
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>20–60%</td> <td>35%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>20–60%</td> <td>40%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–15%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Infrastructure</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Private equity</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Credit</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>10–30%</td> <td>20%</td> </tr> <tr> <td>Cash</td> <td>0–20%</td> <td>5%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	20–60%	35%	International shares – Developed markets	20–60%	40%	International shares – Emerging markets	0–15%	0%	Unlisted assets	Property	0–10%	0%	Infrastructure	0–10%	0%	Private equity	0–10%	0%	Credit	0–10%	0%	Alternatives	0–10%	0%	Bonds and cash	Diversified fixed interest	10–30%	20%	Cash	0–20%	5%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>10–50%</td> <td>25%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>10–50%</td> <td>30%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td>Infrastructure</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td>Private equity</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td>Credit</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>5–40%</td> <td>30%</td> </tr> <tr> <td>Cash</td> <td>0–40%</td> <td>15%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	10–50%	25%	International shares – Developed markets	10–50%	30%	International shares – Emerging markets	0–20%	0%	Unlisted assets	Property	0–20%	0%	Infrastructure	0–20%	0%	Private equity	0–20%	0%	Credit	0–20%	0%	Alternatives	0–20%	0%	Bonds and cash	Diversified fixed interest	5–40%	30%	Cash	0–40%	15%
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Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Indexed Capital Stable	Indexed Defensive																																																																										
Summary	The Indexed Capital Stable investment option is focused on minimising investment fees and costs from investing in a portfolio that has a bias to defensive assets and has medium diversification .	The Indexed Defensive investment option is focused on minimising investment fees and costs from investing in a portfolio that has a strong bias to defensive assets and has medium diversification .																																																																										
Who is this investment suitable for?	With a bias to defensive assets , this indexed pre-mixed investment option is designed for members with a medium to long-term investment time frame, who are seeking modest long-term returns and have a medium tolerance of negative returns.	With a strong bias to defensive assets , this Indexed pre-mixed investment option is designed for members with a medium-to-long-term investment time frame, who are seeking stable returns and have a low tolerance of negative returns.																																																																										
Investment objective	CPI plus 1.5% per annum on average over 20 years	CPI plus 1.0% per annum on average over 20 years.																																																																										
Level of investment risk	Medium. (Negative returns expected in between 2 to less than 3 out of every 20 years)	Low. (Negative returns expected in between 0.5 to less than 1 out of every 20 years)																																																																										
Minimum suggested investment time frame	5 years +	5 years +																																																																										
Growth/defensive allocation	37% growth / 63% defensive	19% growth / 81% defensive																																																																										
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>0–40%</td> <td>15%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>0–40%</td> <td>22%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Infrastructure</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Private equity</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Credit</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>10–60%</td> <td>40%</td> </tr> <tr> <td>Cash</td> <td>0–60%</td> <td>23%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	0–40%	15%	International shares – Developed markets	0–40%	22%	International shares – Emerging markets	0–10%	0%	Unlisted assets	Property	0–30%	0%	Infrastructure	0–30%	0%	Private equity	0–10%	0%	Credit	0–30%	0%	Alternatives	0–30%	0%	Bonds and cash	Diversified fixed interest	10–60%	40%	Cash	0–60%	23%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>0–30%</td> <td>9%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>0–30%</td> <td>10%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Infrastructure</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Private equity</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Credit</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>10–70%</td> <td>36%</td> </tr> <tr> <td>Cash</td> <td>10–80%</td> <td>45%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	0–30%	9%	International shares – Developed markets	0–30%	10%	International shares – Emerging markets	0–10%	0%	Unlisted assets	Property	0–30%	0%	Infrastructure	0–30%	0%	Private equity	0–10%	0%	Credit	0–30%	0%	Alternatives	0–30%	0%	Bonds and cash	Diversified fixed interest	10–70%	36%	Cash	10–80%	45%
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Socially Responsible Investment (SRI) options (pre-mixed)

**Focused on
values-based investing.**

The three pre-mixed investment options outlined on the following pages seek to reduce exposure to industry segments within fossil fuels and tobacco production, as well as other factors.

Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Socially Responsible Investment (SRI) – High Growth	Socially Responsible Investment (SRI) – Balanced																																																																										
Summary	The Socially Responsible Investment (SRI) – High Growth investment option is focused on values-based investing from investing in a portfolio of all growth assets and has medium diversification .	The Socially Responsible Investment (SRI) – Balanced investment option is focused on values-based investing from investing in a portfolio with a bias to growth assets and has high diversification .																																																																										
Who is this investment suitable for?	With all growth assets, this Socially Responsible Investment pre-mixed option is designed for members with a long-term investment time frame, who are seeking strong long-term returns and have a high tolerance of negative returns.	With a bias to growth assets, this Socially Responsible Investment pre-mixed option is designed for members with a medium to long-term investment time frame, who are seeking moderate long-term returns and have a medium to high tolerance of negative returns.																																																																										
Investment objective	CPI plus 3.5% per annum on average over 20 years	CPI plus 3.0% per annum on average over 20 years.																																																																										
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	Medium to high. (Negative returns expected in between 3 to less than 4 out of every 20 years)																																																																										
Minimum suggested investment time frame	7 years +	5 years +																																																																										
Growth/defensive allocation	100% growth / 0% defensive	72% growth / 28% defensive																																																																										
Investment mix and asset ranges	 <table border="1" data-bbox="343 1388 877 1915"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>20–80%</td> <td>42%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>20–80%</td> <td>46%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Infrastructure</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Private equity</td> <td>0–30%</td> <td>12%</td> </tr> <tr> <td>Credit</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	20–80%	42%	International shares – Developed markets	20–80%	46%	International shares – Emerging markets	0–30%	0%	Unlisted assets	Property	0–10%	0%	Infrastructure	0–10%	0%	Private equity	0–30%	12%	Credit	0–10%	0%	Alternatives	0–10%	0%	Bonds and cash	Diversified fixed interest	0–10%	0%	Cash	0–10%	0%	 <table border="1" data-bbox="901 1388 1436 1915"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>10–50%</td> <td>24%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>10–50%</td> <td>26%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–30%</td> <td>8%</td> </tr> <tr> <td>Infrastructure</td> <td>0–30%</td> <td>10%</td> </tr> <tr> <td>Private equity</td> <td>0–30%</td> <td>9%</td> </tr> <tr> <td>Credit</td> <td>0–20%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–30%</td> <td>10%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>0–30%</td> <td>8%</td> </tr> <tr> <td>Cash</td> <td>0–20%</td> <td>5%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	10–50%	24%	International shares – Developed markets	10–50%	26%	International shares – Emerging markets	0–20%	0%	Unlisted assets	Property	0–30%	8%	Infrastructure	0–30%	10%	Private equity	0–30%	9%	Credit	0–20%	0%	Alternatives	0–30%	10%	Bonds and cash	Diversified fixed interest	0–30%	8%	Cash	0–20%	5%
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Unlisted assets	Property	0–30%	8%																																																																									
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Bonds and cash	Diversified fixed interest	0–30%	8%																																																																									
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Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.2.1. Glossary .																																																																											

Core options

Indexed options

Socially Responsible investment (SRI) options

Hostplus Life

Single sector options

Choiceplus

Socially Responsible Investment (SRI) – Defensive

Summary	The Socially Responsible Investment (SRI) – Defensive investment option is focused on values-based investing from investing in a portfolio with a strong bias to defensive assets and has medium diversification .																																					
Who is this investment suitable for?	With a strong bias to defensive assets, this Socially Responsible Investment pre-mixed option is designed for members with a medium to long-term investment time frame, who are seeking stable returns and have a low tolerance of negative returns.																																					
Investment objective	CPI plus 1.0% per annum on average over 20 years																																					
Level of investment risk	Low. (Negative returns expected in between 0.5 to less than 1 out of every 20 years)																																					
Minimum suggested investment time frame	5 years +																																					
Growth/defensive allocation	19% growth / 81% defensive																																					
Investment mix and asset ranges	<table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Listed equities</td> <td>Australian shares</td> <td>0–30%</td> <td>7%</td> </tr> <tr> <td>International shares – Developed markets</td> <td>0–30%</td> <td>7%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td rowspan="5">Unlisted assets</td> <td>Property</td> <td>0–30%</td> <td>2%</td> </tr> <tr> <td>Infrastructure</td> <td>0–30%</td> <td>4%</td> </tr> <tr> <td>Private equity</td> <td>0–10%</td> <td>0%</td> </tr> <tr> <td>Credit</td> <td>0–30%</td> <td>0%</td> </tr> <tr> <td>Alternatives</td> <td>0–30%</td> <td>3%</td> </tr> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>10–70%</td> <td>35%</td> </tr> <tr> <td>Cash</td> <td>10–80%</td> <td>42%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	0–30%	7%	International shares – Developed markets	0–30%	7%	International shares – Emerging markets	0–10%	0%	Unlisted assets	Property	0–30%	2%	Infrastructure	0–30%	4%	Private equity	0–10%	0%	Credit	0–30%	0%	Alternatives	0–30%	3%	Bonds and cash	Diversified fixed interest	10–70%	35%	Cash	10–80%	42%
	ASSET CLASS	RANGE %	TARGET																																			
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Unlisted assets	Property	0–30%	2%																																			
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Core options

Indexed options

Socially Responsible investment (SRI) options

Hostplus Life

Single sector options

Choiceplus

These Socially Responsible Investment (SRI) options allow members to align their superannuation with their personal values. We select these investments based on additional responsible investment criteria compared to Hostplus' other investment options.

Specifically, our Socially Responsible Investment (SRI) options seek to:

Reduce exposure in investments in the following industries:

Fossil fuels¹

Companies that breach Human Rights or Labour Rights standards²

Companies with very poor ESG policies and systems³

Controversial weapons⁴

Uncertified palm oil⁵

Predatory lending⁶

For-profit detention⁷

Gambling⁸

Tobacco production⁹

Live animal export¹⁰

1. Companies that own reserves, explore, mine, extract, produce, refine or generate energy from fossil fuels as well as those companies that receive revenue from servicing these sectors through equipment services, pipeline transport or distribution. Seeks to apply a zero-materiality threshold, but dedicated renewable energy generators with backup fossil fuel sources (<5%) may remain investible. Data is supplied by Morgan Stanley Capital International (MSCI) and Institutional Shareholders Services (ISS) Inc.

2. Companies that breach the United Nations (UN) Global Compact or International Labour Organisation's (ILO) Core Conventions. Data is supplied by Morgan Stanley Capital International (MSCI).

3. Companies with a MSCI ESG rating B or CCC.

4. Companies involved in the development, production, maintenance or sale of controversial weapons (including cluster munitions, anti-personnel mines, depleted uranium, biological weapons, chemical weapons, blinding laser weapons, non-detectable fragment weapons, incendiary weapons and nuclear weapons). Involvement includes companies directly involved as well as prime-contractors, key subcontractors, and suppliers of key components. Data is supplied by ISS.

5. Companies involved in growing, processing or using palm oil, that derive >10% of their revenue from these activities and where <50% of the palm oil is Roundtable on Sustainable Palm Oil (RSPO) Certified. Data is supplied by ISS.

6. Companies involved in predatory lending, including unfair or deceptive products, excessive interest rates, misleading marketing, inclusion of unnecessary costs and hidden fees and those targeting minority, low income or elderly consumers. Data is supplied by ISS.

7. Companies deriving >5% of their revenue from for-profit detention e.g. prisons and immigration detention. Data is supplied by ISS.

8. Companies deriving >5% of their revenue from gambling. Data is supplied by MSCI.

9. Companies that manufacture tobacco products, such as cigars, blunts, cigarettes, e-cigarettes, inhalers, beedis, kreteks, smokeless tobacco, snuff, snus, dissolvable and chewing tobacco. This also includes companies that grow or process raw tobacco leaves. Data is supplied by MSCI.

10. Companies involved in the export of live animals for the purpose of slaughter, husbandry and breeding, including specialised transportation. Data is supplied by ISS.

i Like our other investment options, our SRI options invest in unlisted assets such as private equity/venture capital as well as listed investments.

How the Socially Responsible Investment (SRI) options are designed

To develop our Socially Responsible Investment (SRI) options, we partnered with specialist external investment managers.

Hostplus or its investment managers also source sustainable investment data from external service providers (Institutional Shareholder Services (ISS) Inc and Morgan Stanley Capital International (MSCI)).

Decisions about the selection, retention or realisation of investments, particularly for listed assets, apply a rules-based approach and may therefore be affected by the accessibility and accuracy of data or an error by an external service provider. This may result in inadvertent holdings, typically over the short-term, in companies or assets the investment options seek to avoid.

While the options invest with managers through mandates or fund-of-one structures wherever possible in order to adhere fully to the above rules, there will be circumstances where the options invest in pooled funds. In such circumstances, we cannot set the specific filter criteria, but will aim for the closest fit to the criteria in selecting a pooled fund.

More information on our Socially Responsible Investment (SRI) options can be found on our website at hostplus.com.au/about-us/company-overview/investment-governance.

Hostplus Life

Focused on adjusting the level of investment risk as you approach retirement.

The Hostplus Life option outlined on the following page automatically moves from higher-risk core pre-mixed investment options to lower-risk core pre-mixed investment options as you approach retirement.

Core options

Indexed options

Socially Responsible investment (SRI) options

Hostplus Life

Single sector options

Choiceplus

Hostplus Life

If you choose our **Hostplus Life option**, we'll invest your super in different Core pre-mixed investment options depending on how close you are to retirement.

Hostplus Life				
Summary	The Hostplus Life investment option focuses on adjusting your level of investment risk depending on your age and has high diversification .			
Who is this investment suitable for?	This investment option is designed for members who would like to automatically move from higher-risk Core investment options to lower-risk Core investment options as they approach retirement. Throughout your younger years, Hostplus Life is focused on long-term capital growth, with a higher investment in assets such as listed equities and property. As you move closer to retirement, your superannuation will be focused more on providing a steady income and preserving capital.			
Investment objective	Age bracket	Investment option	Investment objective	
	Under 40	Growth	CPI plus 4.5% per annum on average over 20 years.	
	40-49	Balanced	CPI plus 4.0% per annum on average over 20 years.	
	50-59	Conservative Balanced	CPI plus 3.0% per annum on average over 20 years.	
	60 and over	Capital Stable	CPI plus 2.0% per annum on average over 20 years.	
Level of investment risk	Age bracket	Investment option	Level of investment risk	Negative returns expected out of every 20 years
	Under 40	Growth	Medium to High	Negative returns expected in between 3 to less than 4 out of every 20 years.
	40-49	Balanced	Medium to High	Negative returns expected in between 3 to less than 4 out of every 20 years.
	50-59	Conservative Balanced	Medium	Negative returns expected in between 2 to less than 3 out of every 20 years.
	60 and over	Capital Stable	Low to Medium	Negative returns expected in between 1 to less than 2 out of every 20 years.
Minimum suggested investment time frame	Age bracket	Investment option	Minimum suggested investment time frame	
	Under 40	Growth	5 years +	
	40-49	Balanced	5 years +	
	50-59	Conservative Balanced	5 years +	
	60 and over	Capital Stable	5 years +	
Asset mix	Please refer to Section 5.2 for the growth/defensive allocation and investment mix and asset ranges for the Growth, Balanced, Conservative Balanced and Capital Stable pre-mixed options.			
Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .			

We will automatically switch your balance into the next Hostplus Life investment option on your 40th, 50th and 60th birthdays. Please note if selecting Hostplus Life you cannot also select other investment options – you may only choose 100% or 0% into Hostplus Life.

Single sector investment options

Focused on investing in a single investment sector.

The single sector investment options outlined on the following pages predominantly invest in a specific asset class, such as Cash or Australian Shares, and have varying investment styles.

5.3 Single sector investment options

The single sector investment options predominantly invest in a specific asset class, such as Cash or Australian Shares.

You can choose to invest in more than one single sector option, or combine them with our pre-mixed or Choiceplus options to give you greater flexibility.

i If you choose one or more of the single sector investment options without adequately diversifying your investment, you could expose your super savings to a greater risk of loss.

Investment option	Level of investment risk	% Exposure to growth assets	Minimum suggested investment time frame
Australian Shares	High	100%	7 years +
Australian Shares – Indexed	Very High	100%	5 years +
International Shares	High	100%	5 years +
International Shares – Indexed	Very High	100%	5 years +
International Shares (Hedged) – Indexed	Very High	100%	5 years +
International Shares – Emerging Markets	High	100%	5 years +
Diversified Fixed Interest	Low to Medium	0%	2 years +
Diversified Fixed Interest – Indexed	Low to Medium	0%	2 years +
Cash	Very Low	0%	2 years +

i For definitions of the different types of asset classes, defensive and growth assets, and the relationship between risk and return, please refer to sections 5.5, 5.6 and 5.8.

Core options

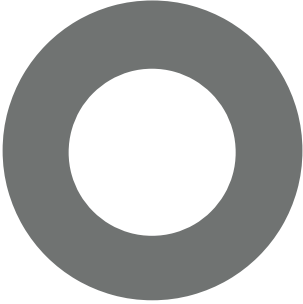

Indexed options

Socially Responsible investment (SRI) options


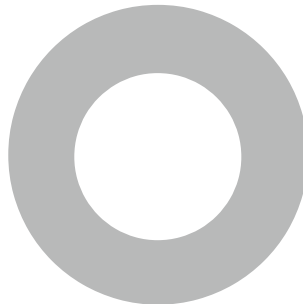
Hostplus Life

Single sector options

Choiceplus

	Australian Shares	Australian Shares – Indexed																								
Summary	The Australian Shares investment option is focused on delivering the best net return in a single sector from investing in a portfolio of all growth assets (typically companies listed predominantly on the Australian Securities Exchange) and has low diversification .	The Australian Shares – Indexed investment option is focused on minimising investment fees and costs in a single sector from investing in a portfolio of all growth assets (typically companies listed predominantly on the Australian Securities Exchange) and has low diversification .																								
Who is this investment suitable for?	With all growth assets, this single sector investment option is designed for members with a long-term investment time frame, who are seeking strong long-term returns and have a high tolerance of negative returns.	With all growth assets, this single sector investment option is designed for members with a medium to long-term investment time frame, who are seeking moderate long-term returns and have a very high tolerance of negative returns.																								
Investment objective	CPI plus 4.0% per annum on average over 20 years.	CPI plus 3.0% per annum on average over 20 years.																								
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	Very High. (Negative returns expected in 6 or greater years out of every 20 years)																								
Minimum suggested investment time frame	7 years +	5 years +																								
Growth/defensive allocation	100% growth / 0% defensive	100% growth / 0% defensive																								
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td>Listed equities</td> <td>Australian shares</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>Bonds and cash</td> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	90–100%	100%	Bonds and cash	Cash	0–10%	0%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td>Listed equities</td> <td>Australian shares</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>Bonds and cash</td> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	Australian shares	90–100%	100%	Bonds and cash	Cash	0–10%	0%
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Bonds and cash	Cash	0–10%	0%																							
Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.2.1. Glossary .																									

Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	International Shares	International Shares – Indexed																											
Summary	The International Shares investment option is focused on delivering the best net return in a single sector from investing in a portfolio of all growth assets (typically companies listed on international securities exchanges, including developed and emerging markets, and may include some unlisted assets) and has medium diversification .	The International Shares – Indexed investment option is focused on minimising investment fees and costs in a single sector from investing in a portfolio of all growth assets (typically companies listed on international securities exchanges in developed markets) and has low diversification .																											
Who is this investment suitable for?	With all growth assets, this single sector investment option is designed for members with a medium to long-term investment time frame, who are seeking strong long-term returns, have a high tolerance of negative returns and can accept the impacts of foreign currency movements .	With all growth assets, this single sector investment option is designed for members with a medium to long-term investment time frame, who are seeking modest long-term returns, have a very high tolerance of negative returns and can accept the impacts of foreign currency movements .																											
Investment objective	CPI plus 4.0% per annum on average over 20 years.	CPI plus 2.0% per annum on average over 20 years.																											
Level of investment risk	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)	Very High. (Negative returns expected in 6 or greater out of every 20 years)																											
Minimum suggested investment time frame	5 years +	5 years +																											
Growth/defensive allocation	100% growth / 0% defensive	100% growth / 0% defensive																											
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Listed equities</td> <td>International shares – Developed markets</td> <td>50–100%</td> <td>73%</td> </tr> <tr> <td>International shares – Emerging markets</td> <td>0–40%</td> <td>27%</td> </tr> <tr> <td>Bonds and cash</td> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	International shares – Developed markets	50–100%	73%	International shares – Emerging markets	0–40%	27%	Bonds and cash	Cash	0–10%	0%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td>Listed equities</td> <td>International shares – Developed markets</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>Bonds and cash</td> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	International shares – Developed markets	90–100%	100%	Bonds and cash	Cash	0–10%	0%
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Bonds and cash	Cash	0–10%	0%																										
Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .																												

Core options


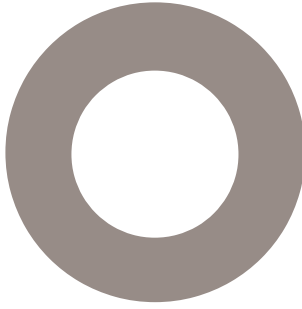
Indexed options

Socially Responsible investment (SRI) options

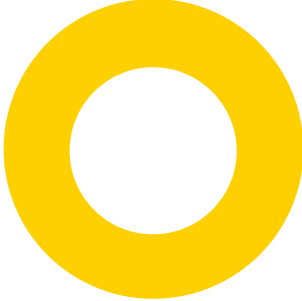
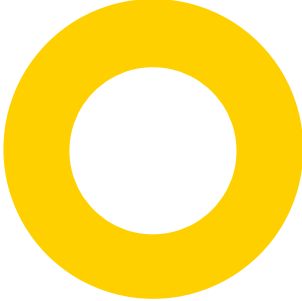
Hostplus Life

Single sector options

Choiceplus

	International Shares (Hedged) – Indexed	International Shares – Emerging Markets																						
Summary	The International Shares (Hedged) – Indexed investment option is focused on minimising investment fees and costs in a single sector from investing in a portfolio of all growth assets (typically companies listed on international securities exchanges in developed markets) and has low diversification .	The International Shares – Emerging Markets investment option is focused on delivering the best net return in a single sector from investing in a portfolio of all growth assets (typically companies listed on international securities exchanges in emerging markets) and has medium diversification .																						
Who is this investment suitable for?	With all growth assets, this single sector investment option is designed for members with a medium to long-term investment time frame, who are seeking modest long-term returns, have a very high tolerance of negative returns and want to limit impact of foreign currency movements .	With all growth assets, this single sector investment option is designed for members with a medium to long-term investment time frame, who are seeking strong long-term returns, have a high tolerance of negative returns and can accept the impacts of foreign currency movements .																						
Investment objective	CPI plus 1.5% per annum on average over 20 years.	CPI plus 4.0% per annum on average over 20 years.																						
Level of investment risk	Very High. (Negative returns expected in 6 or greater out of every 20 years)	High. (Negative returns expected in between 4 to less than 6 out of every 20 years)																						
Minimum suggested investment time frame	5 years +	5 years +																						
Growth/defensive allocation	100% growth / 0% defensive	100% growth / 0% defensive																						
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Listed equities</td> <td>● International shares – Developed markets</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>● Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	● International shares – Developed markets	90–100%	100%	● Cash	0–10%	0%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Listed equities</td> <td>● International shares – Emerging markets</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>● Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Listed equities	● International shares – Emerging markets	90–100%	100%	● Cash	0–10%	0%
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Listed equities	● International shares – Developed markets	90–100%	100%																					
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Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .																							

Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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	Diversified Fixed Interest	Diversified Fixed Interest – Indexed																						
Summary	The Diversified Fixed Interest investment option is focused on delivering the best net return in a single sector from investing in a portfolio of all defensive assets (Australian and international government bonds and other investment grade debt) and has medium diversification .	The Diversified Fixed Interest – Indexed investment option is focused on minimising investment fees and costs in a single sector from investing in a portfolio of all defensive assets (Australian and international government bonds and other investment grade debt) and has low diversification .																						
Who is this investment suitable for?	With all defensive assets, this single sector investment option is designed for members with a short-term investment time frame, who are seeking stable returns and have a low to medium tolerance of negative returns.	With all defensive assets, this single sector investment option is designed for members with a short-term investment time frame, who are seeking stable returns and have a low to medium tolerance of negative returns.																						
Investment objective	CPI per annum on average over 20 years.	CPI minus 0.5% per annum on average over 20 years.																						
Level of investment risk	Low to Medium. (Negative returns expected in between 1 to less than 2 out of every 20 years)	Low to Medium. (Negative returns expected in between 1 to less than 2 out of every 20 years)																						
Minimum suggested investment time frame	2 years +	2 years +																						
Growth/defensive allocation	0% growth / 100% defensive	0% growth / 100% defensive																						
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Bonds and cash	Diversified fixed interest	90–100%	100%	Cash	0–10%	0%	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Bonds and cash</td> <td>Diversified fixed interest</td> <td>90–100%</td> <td>100%</td> </tr> <tr> <td>Cash</td> <td>0–10%</td> <td>0%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Bonds and cash	Diversified fixed interest	90–100%	100%	Cash	0–10%	0%
	ASSET CLASS	RANGE %	TARGET																					
Bonds and cash	Diversified fixed interest	90–100%	100%																					
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	ASSET CLASS	RANGE %	TARGET																					
Bonds and cash	Diversified fixed interest	90–100%	100%																					
	Cash	0–10%	0%																					
Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .																							

Core options

Indexed options

Socially Responsible investment (SRI) options

Hostplus Life

Single sector options

Choiceplus

	Cash ¹								
Summary	The Cash investment option is focused on capital preservation from investing in a portfolio of all defensive assets with high liquidity characteristics (e.g., bank deposits, short-term money market investments and other similar investments) and has low diversification .								
Who is this investment suitable for?	With all defensive assets , this single sector investment option is designed for members with a short-term investment time frame, who are seeking stable returns and have a very low tolerance of negative returns.								
Investment objective	CPI per annum on average over 20 years.								
Level of investment risk	Very Low. (Negative returns expected in less than 0.5 out of every 20 years)								
Minimum suggested investment time frame	2 years +								
Growth/defensive allocation	0% growth / 100% defensive								
Investment mix and asset ranges	 <table border="1"> <thead> <tr> <th></th> <th>ASSET CLASS</th> <th>RANGE %</th> <th>TARGET</th> </tr> </thead> <tbody> <tr> <td>Bonds and cash</td> <td>Cash</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>		ASSET CLASS	RANGE %	TARGET	Bonds and cash	Cash	100%	100%
	ASSET CLASS	RANGE %	TARGET						
Bonds and cash	Cash	100%	100%						
Additional information	Information about the past performance of this option is at hostplus.com.au/returns . Information about the fees and costs for investing in this option is in Section 6. Fees and Costs . Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary .								

1. The Cash option will be invested approximately 60% in deposits with Commonwealth Bank of Australia Limited and 40% in deposits with Members Equity Bank Limited. Any remaining amounts of the Cash option will be invested in separate bank deposits, short-term money market investments or other similar investments. Please note that maintaining a specific allocation requires regular rebalancing and the actual allocation may vary between rebalancing dates.

Choiceplus

Choiceplus is designed for members who want a more active role in investing their super or pension.

Choiceplus allows direct investment into companies in the S&P/ASX 300 Index, and a selection of Exchange Traded Funds (ETFs), Listed Investment Companies (LICs) and Term Deposits.

5.4 Choiceplus

i Please note, Choiceplus is not available for Transition to Retirement (TTR) pensions.

Key features of Choiceplus

The Choiceplus investment option offers many of the features available to a self-managed super fund (SMSF) at a low cost – while you continue to be invested in an APRA-regulated super fund:

- Central transaction account.
- Real time online share trading.
- Live share quotes and 20-minute delayed market data.
- Ability to participate in share dividend reinvestment plans.
- Access to personalised share trading information and history.
- Consolidated portfolio and tax reporting for your Choiceplus investments.
- Comprehensive market information, news and research.
- Investment tools, including watch lists and charting.
- Transfer your Choiceplus shares, exchange traded funds (ETFs) and listed investment companies (LICs) when commencing a new Hostplus Pension (excluding TTR accounts).

i For definitions of the different types of asset classes, defensive and growth assets, and the relationship between risk and return, please refer to [Sections 5.5, 5.6 and 5.8](#).



Core options	Indexed options	Socially Responsible investment (SRI) options	Hostplus Life	Single sector options	Choiceplus
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The following tables provide further details about the investments available within Choiceplus*

	Australian Shares (within S&P/ASX 300 Index)	Exchange Traded Funds (ETFs)
Summary	The S&P/ASX 300 Index incorporates up to 300 of the largest companies on the Australian Securities Exchange (by market capitalisation).	ETFs are traded like shares, but are a collection of securities and generally represent a particular market index, (e.g. ASX Small Caps). ETFs provide a low-cost way to access a wide range of securities in Australian and international markets and different industry sectors without having to select shares yourself.
Who is this investment suitable for?	Members with a long-term investment time frame who are seeking strong long-term returns and have a high tolerance of negative returns. Choiceplus members should be comfortable with implementing their own investment strategy and taking an active role in managing their super investment.	Members with a short-term to long-term investment time frame (depending on the ETF chosen) who are seeking stable to very-strong long-term returns (depending on the ETF chosen) and have very low to very high tolerance of negative returns (depending on the ETF chosen). Members choosing this investment should be comfortable with implementing their own investment strategy and taking an active role in managing their super investment.
Level of investment risk*	High (Based on a diversified share portfolio, expected frequency of negative annual returns would be in between 4 and 6 out of every 20 years)	Varies depending on the ETF chosen
Minimum suggested investment time frame	7 years +	Varies depending on the ETF chosen
% Exposure to growth assets	100%	Varies depending on the ETF chosen
Additional information	Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary . For the current list of ETFs available through Choiceplus, go to hostplus.com.au/choiceplus	
	Listed Investment Companies (LICs)	Term deposits**
Summary	LICs are publicly traded investment companies that invest in a diversified portfolio of assets, such as shares and bonds. LICs are traded like shares, and are closed-ended. This means they do not regularly issue new shares or cancel existing shares as investors join or leave. LICs are actively managed and can provide investors with exposure to a diversified portfolio of underlying shares and other assets.	Term Deposits have a locked-in term and interest rate, which accrues interest daily and is credited to your account at the end of the selected term along with the original invested capital. The interest rate is generally higher than a normal bank deposit interest rate. Term deposits are deemed to be 'illiquid' investments, because once you have agreed on a term and locked your investment in, you cannot redeem your cash earlier without incurring a penalty on your interest rate.
Who is this investment suitable for?	Members with a medium to long-term investment time frame who are seeking strong long-term returns and have a high tolerance of negative returns. Members should be comfortable with implementing their own investment strategy and taking an active role in managing their super investment.	With all defensive assets, Term Deposits are designed for members with a short-term investment time frame, who are seeking stable returns and have a low tolerance of negative returns.
Level of investment risk*	Varies depending on the LIC chosen	Low. (Negative returns expected in between 0.5 to less than 1 out of every 20 years)
Minimum suggested investment time frame	Varies depending on the LIC chosen	Maturity term – Choiceplus provides you with agreed maturity terms of 90 days, 180 days and 365 days on your term deposits.
% Exposure to growth assets	Varies depending on the LIC chosen	0%
Additional information	Explanations of the bolded terms used in the 'summary' and 'who is this investment suitable for' are in the glossary at Section 5.21. Glossary . For the current list of LICs available through Choiceplus, go to hostplus.com.au/choiceplus The Choiceplus option allows you to invest your superannuation in term deposits provided by ME Bank – a division of Bank of Queensland Limited ABN 32 009 656 740 AFSL and Australian Credit Licence Number 244616.	

* Hostplus reserves the right to change or add to the selection of investments available through the Choiceplus investment option as required.

** Term Deposits cannot be transferred into your Pension account from your super account.

Choiceplus at a glance

For detailed information about Choiceplus (including transfers to Pension) download the [Choiceplus Guide](#).

Who can invest?

To be eligible to invest in the Choiceplus investment option, you must:

- Be a Hostplus member with more than \$10,000 in your account.
- Have access to the internet and a current email address, and registered for Member Online.
- Read and accept the terms and conditions during the registration process.
- Maintain a balance of at least \$2,000 in one or more of your Hostplus pre-mixed or single sector investment options.
- Transfer and maintain at least \$200 into your Choiceplus transaction account from your other Hostplus investment options.

Fees

Additional fees and costs apply to Choiceplus and vary depending on the option selected.

Find out more at [Section 6. Fees and costs](#), and the [Choiceplus Guide](#).

Before you decide

It is important to bear in mind that investment decisions made in the Choiceplus investment option are made by you – not Hostplus.

Like any investment, Choiceplus carries its own level of investment and market risk. You should be aware of the risks involved and be comfortable with the strategy you are putting in place.

i You should read the **Terms and conditions for investing in the Choiceplus investment option in the Choiceplus Guide.**

Seek advice from a financial planner

While many people feel they have the ability to take a more active role in managing their super, the reality is often quite different.

You may wish to obtain advice from a licensed financial planner before investing in the Choiceplus investment option.

Asset classes

5.5 Understanding asset classes

An asset is an investment used to gain a return.

Assets are divided into different **asset classes**, which is a grouping of investments with similar characteristics. For example, 'Cash' and 'Fixed interest' are types of asset classes.

With the exception of Choiceplus, each Hostplus investment option is designed with different investment objectives, strategies and levels of investment risk, which help to determine the mix of asset classes it invests in. Our pre-mixed options invest in a combination of asset classes, while our single-sector options invest in a single asset class.

The table below explains the main asset classes Hostplus invests in.

Asset class	What is it?	How does it work?	What is the risk/return?	
Listed equities	Australian equities (shares)	Australian equities are typically investments in companies listed on the Australian Securities Exchange (ASX). Equities are sometimes called shares, securities, or stocks.	Shares allow you to participate alongside other owners in a company's future success. Returns come from dividends (income) and movements in the share prices, known as capital gains (or losses).	Australian equity returns can be more volatile in the short term, making them a higher risk investment, but over the long term are expected to generate strong returns.
	International equities (shares) – developed markets	International equities (shares) are investments in companies listed on a range of stock exchanges around the world. These companies operate across a broad range of largely developed countries.	Returns from international shares come from a combination of dividend income and capital gains (or losses) plus any impact of currency movements relative to the Australian dollar.	International equity returns can be more volatile in the short term, making them a higher risk investment, but over the long term are expected to generate strong returns.
	International equities (shares) – emerging markets	Emerging markets represent the up-and-coming economies of Asia, Africa, the Middle East, South America and Eastern Europe, and investments in companies listed on their securities exchanges.	Returns from international shares come from a combination of dividend income and capital gains (or losses) plus any impact of currency movements relative to the Australian dollar.	While emerging markets tend to be more volatile than developed markets, favourable returns are expected over the long term, partly driven by the improving standard of living in these developing economies.
Unlisted assets	Property	Represents an investment in property assets across many sectors including industrial, retail, residential, healthcare and commercial.	There are two ways that property can provide returns – income in the form of rent, and capital growth from an increase in the value of the asset. Value is typically determined by an assessment of the present value of all future cashflows generated by the asset.	Property is considered a moderate to high-risk investment. Returns are driven by several macro factors including economic (e.g. inflation, interest rates and employment), secular (e.g. ageing demographic, technological advancement and urbanisation) and asset-specific considerations (e.g. location and quality). Returns are generally higher than cash or fixed interest over the long term.
	Infrastructure	Assets that provide essential public facilities and services in a number of sectors including transport, energy generation and transition, utilities and telecommunications in Australia and overseas.	Investments in infrastructure can be through direct investments in single assets or pooled funds and investment through a fund of funds vehicle.	A key characteristic of infrastructure is the predictability of cash flows generated due to the essential nature of the service they provide. In addition, they often have strong links to inflation embedded in their contracts, which are typically long-term or via regulatory pricing regimes. As a result of the predictability of cash flows, infrastructure assets are often seen as a substitute for bonds, providing both cash yield and capital growth.

Asset class		What is it?	How does it work?	What is the risk/return?
Unlisted assets	Private equity	Private equity involves investments in entities or vehicles that are not listed on securities exchanges. They can be based in Australia and overseas.	Private equity investments are usually made to finance one or more stages of a company's growth cycle, ranging from those businesses in the early stages of development (venture capital) to more mature businesses seeking capital. Returns are generally derived from the movements in the value of the underlying assets.	The private equity market is less efficient than the listed market, and the companies are less mature. This inefficiency creates opportunities for skilled managers to add value and to achieve strong returns but can also result in very significant volatility.
	Credit	Represents a broad spectrum of debt across a range of sectors, security types and both public and private markets. The corporate bond market is the largest sector within credit markets and consists of debt issued by companies. Other credit sectors include mortgage-backed and asset-backed securities.	Like fixed interest, credit investments involve a loan to a borrower in exchange for regular interest payments, plus repayment of the original investment amount (principal) at maturity. Loans may be based on a fixed or floating interest rate, with the latter providing protection in a rising interest rate environment.	Credit investments are mostly sub-investment grade and therefore tend to be higher yielding (and higher risk) than investment-grade debt. These investments are likely to be more volatile than fixed interest but less than listed equities, with potential for negative returns and illiquidity (particularly in the case of private debt.)
	Alternatives	Almost any non-traditional investment strategy could be classified as an alternative investment (e.g. hedge funds).	Alternative investments generally aim to achieve a fixed return objective, rather than to outperform a specific sector benchmark.	Alternatives aim to produce unique return streams that are less correlated to traditional markets. Return targets are usually in excess of cash over the long term. However, its volatility over the long term is generally higher than that of fixed interest.
Bonds and cash	Diversified fixed interest	A fixed interest investment (or bond) is a loan to a government, semi-government authority or large corporation in exchange for regular interest payments, plus repayment of the original investment amount (principal) when the loan period ends.	Bond values are driven by prevailing interest rates and expected interest rate movements. In general, when interest rates rise, the market value of bonds falls, and when interest rates fall, bond values rise. This can have a significant impact on performance.	While the fixed nature of interest payments provides certainty of cash flows, changes to interest rates during the term of the loan will result in capital gains (interest rate decline) or losses (interest rate increase). The securities in the fixed interest asset class are generally investment-grade quality reflecting reduced default risk relative to high yielding sub-investment grade debt (i.e. Credit).
	Cash	Short-term highly liquid securities such as deposits, bank bills and short-term bonds that are issued by governments and companies.	A cash investment is a short-term obligation, usually less than 90 days, that provides a return in the form of interest payments (such as your own bank account).	Cash is considered to be the lowest-risk investment because of its limited potential to rise and fall in value over the short term. However, this perceived safety comes at a price – dedicated cash investments typically may not earn enough to meet long-term goals such as retirement.

5.6 Growth vs defensive asset classes

Asset classes are classified as 'growth' or 'defensive', or a mixture of the two. The classification of a particular asset class can indicate what level of risk applies to investing in that asset class.

	Description
Growth assets	Growth assets generally provide relatively higher returns over the longer term with a corresponding higher level of risk (increased chance of a negative return and greater volatility). A high proportion of their returns are derived from capital growth. Examples include shares and private equity investments.
Defensive assets	Defensive assets are generally lower risk (less chance of a negative return), with a corresponding expectation of lower returns over the longer term. A high proportion of their returns are derived from income (cash) flows. Examples include cash, term deposits and some fixed interest investments.
Mix of growth and defensive assets	<p>Some asset classes, such as infrastructure, property and alternatives may have growth and defensive characteristics.</p> <p>How these asset classes derive a large proportion of their returns can also determine their classification as mostly growth or defensive. For example, where assets such as infrastructure, property and alternatives derive a high proportion of their returns from strong income (cash) flows rather than capital growth, in the same manner that bonds do, these assets may be classified as mostly defensive. Where they derive a high proportion of their returns from capital growth rather than income (cash) flows, in the same manner that equities do, these assets may be classified as mostly growth.</p>

5.7 How the asset classes have performed

Investment markets are unpredictable. Past performance shows that over shorter periods, it's almost impossible to predict which asset class will earn the highest rate of return. However, over the long-term, growth assets, like equity, have consistently earned a higher rate of return than defensive assets such as cash and fixed interest.

While past performance is not a reliable indicator of future performance, it does give an insight into how each asset class has performed. Generally, the performance of growth assets is more unpredictable than the returns for defensive assets. Australian and international shares have usually provided the highest returns over the long-term. Someone who invested in these asset classes generally would have done better than someone who put all their money in cash or fixed interest over the same period.

So, while it remains true that investment markets are hard to predict, different asset classes tend not to all move in the same direction, at the same time, or at the same speed. This is because the main asset classes react differently to influences such as growth, inflation, interest rates and exchange rates. A change that is good for one asset class can be bad for another. **That's why diversification is so important to investors.** Using diversification you may capture the returns you want, and manage the volatility, or risk, you want to avoid.

i It makes sense to diversify your investment mix – and with Hostplus it's easy. We have provided a broad range of pre-mixed, well-diversified investment options, or alternatively, you can combine these with the single sector and or Choiceplus investment options which give you the opportunity to create your own investment mix based on your financial needs and personal circumstances.

5.8 Understanding risk versus return

Risk and return are interrelated.

Generally, the **lower** the risk for an investment, the **lower** the expected return (or the lower the likelihood of a negative return). For a **higher** possible return on an investment, you **increase** the risk and the possibility of a negative return from year to year.

For super, the level of risk will largely depend on the asset classes you're invested in through your chosen investment option/s.

For example

MySuper, Hostplus Life and pre-mixed investment options

- These investment options contain a mix of asset classes designed by Hostplus to align to different risk and return objectives.
- For instance, our High Growth pre-mixed option invests in all growth assets. It carries higher risk because this asset class structure is designed to generate a higher potential return.

5.9 Is time on your side?

Just because investment values fall, this doesn't necessarily mean that your investment will lose money.

You don't actually lose money until you sell an investment for less than you paid for it. So, if you do have a year or two when your investment value falls, remember that if the strategy you have selected is for the long-term, then history has shown that investment markets usually go on to recover.

For example

You wouldn't consider selling your house if market values fell for a year or two.

In the same way, your super is a long-term investment and short-term fluctuations should not be overly concerning.

Switching

5.10 Switching between investment options is easy and free

With Hostplus, you're not locked into an investment option once you've made a choice. After all, your circumstances may change, your investment outlook may change or you may simply want to opt for a different approach.

Switches are processed on every national business day.*

* A national business day is a weekday that is not a national public holiday or the NSW King's Birthday public holiday

Switch requests between investment options received before 4.00pm (NSW time) are transacted at the unit prices applicable on the day your request is received, otherwise they are not considered to have been received until the following national business day.

However, the calculation of unit prices takes two national business days, and therefore these unit prices will only be available to you two national business days after receipt of your requested investment switch.

For example, if you make a switch on a Monday, and each of Monday, Tuesday and Wednesday are national business days, then the unit prices used for your switch will be those relating to Monday, and you will receive them on Wednesday.

	Day	Member action	Unit price
Day 0	Monday	Member raises investment switch before 4pm (NSW time)	Switch request 'T' (day zero) date
Day 1	Tuesday		
Day 2	Wednesday	Effective date for member investment switch	T + 2 date – transaction/ switches are processed based on the declared unit price for day zero

For all transactions, the number of units allocated or redeemed is the dollar value of the transaction divided by the unit price of the relevant investment option. Your account balance is equal to the number of units you hold in each investment option multiplied by the relevant unit price for the option.

You can indicate your switch online through your **Member Online** account at hostplus.com.au.

5.11 Multiple switch requests

In the case of multiple investment switch requests received in the same day, including cash transfers to or from Choiceplus, your latest request received will apply. Where you have made an investment switch or cash transfer request as well as a benefit payment request in the same week, the benefit payment instruction will override the investment switch or cash transfer and therefore your existing investment choice will apply. In the case of a partial benefit request, it will also override the latest investment switch or cash transfer for that partial amount.

5.12 Suspension of applications, switches, redemptions, and withdrawals

Hostplus may suspend or restrict applications, switches, redemptions and withdrawal requests, for all or a particular investment option at our absolute discretion. In such circumstances, transactions may not be processed or may be processed with significant delay.

Hostplus may also decide to process a transaction request for a particular type of benefit from a suspended, restricted or closed option on a case-by-case basis. Any decision about whether to process transactions from such an option will be made in the best financial interests of members as a whole.

We'll process all impacted transaction requests using the effective unit price applicable on the date the suspension is lifted, or the date special approval is granted if earlier.

Unreasonable switching or transaction activity

Hostplus carries out monitoring of switching and other transactions to identify activity that may be detrimental to the Fund and other members. For example, this may include frequent switching into and out of an investment option.

If unreasonable activity by a member is identified, Hostplus may choose to suspend or remove a member from certain investment options or restrict transactions at its discretion. We will write to affected members if this occurs. We may also suspend access to the Choiceplus investment platform at any time for unreasonable use as permitted under the Choiceplus terms and conditions of use.

5.13 Investment switch restrictions

To avoid conflicts of interest – where some Hostplus Employees and Directors ("Access Persons") have access to information not generally available – Hostplus imposes a Switching Window limitation. A Hostplus Access Person who is aware of information that may impact decision-making, operation, performance, investment strategies or returns of the Fund, would generally be considered to hold inside information.

The limitation means such persons can only make one investment switch, on an annual basis, during the Switching Window – generally 1 August – 31 August, unless the window is amended by the CEO. The CEO reserves the right to declare a Switching Window closed at any time at their sole discretion and without prior notice.

Some additional information

5.14 Options for investing your account balance

Change your existing investment option only – this means that only your current balance will be invested in the investment option of your choice. All future contributions and/or rollovers will be applied to the future investment option*.

Change your future investment option only – this means that only your future contributions and/or rollovers will be invested in the investment option of your choice.

The investment strategy applying to any current balance will not be altered. All future contributions and/or rollovers will be applied to your future investment option*.

Change your future investment option and existing investment option – this means that all your current balance and future contributions and/or rollovers will be invested in the investment option of your choice. All future contributions and/or rollovers will be applied to your future investment option*.

Make a one-off contribution or rollover investment choice only – this means that your one-off contribution or rollover will be invested in the investment option of your choice. The investment strategy applying to any current balance or your selected future contributions and/or rollovers will not be altered and all future contributions and/or rollovers will be applied to your future investment option*.

Please note that if you request a switch of your existing balance at any time after a one-off contribution or rollover, these monies will be considered part of your existing balance and will subsequently be moved in accordance with your switch request.

* Taxes, fees and costs, insurance premiums, withdrawals and partial rollovers from your account are deducted from your nominated future investment option. If you do not have sufficient funds in your future investment option, these will be taken proportionally from your other investment options as applicable.

5.15 Our investments and investment managers

Asset classes are constructed either by direct investments in assets or by appointing managers to invest in assets. You can find a current list of managers by asset class by navigating to the 'Investment Manager Allocations' section of hostplus.com.au/about-us/company-overview/investment-governance.

5.16 The value of your investment

When a member invests in any of Hostplus' investment options, the money is placed in a pool of funds along with every other member who has chosen the same investment option.

Each investment option is then broken up into units. Every unit the member holds in the investment pool represents their share of that investment option.

The initial units allocated to members will be determined by the member's account balance divided by the unit price for the investment option/s that members are invested in at the time of change.

The unit price for each investment option is calculated by dividing the value of the assets in the option (after allowing for fees, costs (including fees paid to investment managers) and taxes) by the number of units on issue. As the value of these assets and liabilities can go up or down, the unit prices for the different investment options can go up or down.

Members can see how much their investment holdings are worth on any day by looking up the unit price for the chosen investment option and multiplying it by the number of units held in a particular option/s.

5.17 How Hostplus manages the Strategic Asset Allocation

Hostplus seeks to ensure that each investment option is managed within its strategic parameters, as represented by the asset class ranges around its strategic asset allocation benchmarks.

Market valuation movements and member-related cashflows can impact upon these asset allocation settings. Accordingly, and based upon its current and

prospective views of markets, Hostplus can choose to alter these settings as required, albeit while remaining within the required asset class ranges.

Hostplus can do so by engaging in transactions with the underlying managers, but also by rebalancing, whereby the underlying assets can be redistributed across different investment options.

5.18 End of financial year unit price

Hostplus has a formal calculation of unit prices on 30 June each year. The reason we have a formal calculation is to ensure we value your account at the end of each financial year using the most recent market valuations.

Balanced option and CPIplus option

5.19 The investment relationship between the Balanced option and the CPIplus option

CPIplus is a Pension-only investment option. The CPIplus option is designed to offer returns that are more certain and less volatile than those available by investing in growth assets, such as shares, while offering higher returns than those available by investing in conservative assets, such as cash.

This objective is sought to be achieved by an internal investment mechanism whereby the rate of return of the CPIplus option is set at a predetermined rate ('n') above the Consumer Price Index (CPI) for specified Return Periods (Return Period is the period that particular predetermined returns apply to. This is usually 12 months from 1 July). This means that returns for the return period are unaffected by the returns on the underlying investments of the option.

The assets of the CPIplus option are invested in the same pool and alongside the Hostplus Balanced option (in the Pension phase), which is the same pool of assets which the Fund's Balanced option assets (in the Accumulation and Transition to Retirement phases) are also invested in. Through the internal investment mechanism that sets and regulates the predetermined return for the CPIplus option, the Balanced option (in the Accumulation phase) provides investors in the CPIplus option, the predetermined return irrespective of market and performance outcomes.

While the return to the CPIplus option is predetermined, the Balanced option (in the Accumulation phase) receives the benefit of any excess market returns generated on the underlying assets of the CPIplus option. If, however, the investment return generated on the underlying assets of the CPIplus option falls short of the predetermined return, the Balanced option (in the Accumulation phase) makes up the shortfall. This mechanism could therefore result in the Balanced option returns (in the Accumulation phase) being either increased or decreased, depending on how the market returns compare to the predetermined returns.

A key assumption of this internal return arrangement is that the CPIplus option's assets produce a return sufficiently above that of CPI over the long term (10- and 20-year periods) to adequately and appropriately compensate the Balanced option (in the Accumulation phase) for the corresponding investment risk undertaken by that option.

Hostplus, and independent modelling commissioned by Hostplus, estimates that over the long term, i.e., 10- and 20-year periods, the probability of the Balanced option (in the Accumulation Phase) achieving a return sufficient to both meet the CPIplus option return and adequately compensate the Balanced option (in the Accumulation phase) for the assumed investment risk in doing so, is very high.

The process and internal investment mechanism for setting the predetermined CPIplus option's return requires and involves balancing the relative interests of members in the CPIplus option with those of members in the Balanced option (in the Accumulation phase), and while this arrangement produces additional volatility and risk for the Balanced option (in the Accumulation phase), these are within the Trustee's current investment risk appetite and policy. Hostplus has appropriate fiduciary policies, processes and mechanisms to meet these requirements, which are formally reviewed and substantiated by the Trustee, with the assistance of its independent investment consultant and other subject matter experts as deemed appropriate, at least annually as part of its annual investment strategy review.

For more information about the CPIplus investment option, please refer to hostplus.com.au/members/retirement/retirement-investment-options/cpiplus

Responsible investing

5.20 Responsible investment – general

As a profit-for-member superannuation fund, Hostplus is run only to benefit members. Our primary duty is to deliver the best retirement outcomes for our members. These responsibilities guide every decision we make, and great care is taken to ensure each action fulfils these duties.

Responsible investment is an important part of our investment approach that helps us better manage risk and optimise retirement outcomes for our members. Our approach to responsible investment is informed by our responsible investment beliefs and implemented through our Responsible Investment Policy.

Here's an overview of our investment beliefs:

- We believe that risks are better managed, and investment outcomes optimised, when a holistic investment approach is adopted. That includes identifying and integrating ESG risks and opportunities, and active ownership of investee companies and assets.
- We recognise that climate change may influence the performance of the Fund's investments over time and that the impact will be dependent on the extent of physical, social and regulatory changes. We recognise that we must, in the best financial interests of members, manage the financial risk due to climate change in our portfolio by incorporating climate change into the investment process.
- ESG factors have the potential to be material to investment risk and return and may not be efficiently priced by markets. Considering ESG factors may lead to more complete analysis and better-informed investment decisions.

- Active ownership (through engagement and proxy voting) is critical to the governance of investments over the long-term. It is also an effective strategy for positively influencing company behaviour and performance and can therefore contribute positively to long-term returns.
- Conversely, divestment from a company or sector means losing influence and, if done for non-financial reasons, may impede the Fund's ability to deliver the highest possible return to members while assessing and effectively managing all foreseeable risks.

As part of our commitment to responsible investing, we also give due regard to the Australian Council of Superannuation Investors (ACSI) Governance Guidelines, ACSI Australian Asset Owners Stewardship Code, and the United Nations' Principles for Responsible Investment.

Read more in our Responsible Investment Policy at hostplus.com.au/about-us/company-overview/investment-governance.

ESG integration

Hostplus' approach to responsible investment is influenced by our investment strategy, including direct investment or outsourcing to investment managers to invest on our behalf. The way and extent to which responsible investment is incorporated into investment decisions will differ across the portfolio and is dependent on the relevance of ESG factors to a particular asset class and the style of the investment strategy.

Here are some examples of ESG factors we may consider:

Environmental	Social	Governance
<ul style="list-style-type: none"> • Climate change* • Pollution and waste • Resource depletion • Biodiversity • Land use changes 	<ul style="list-style-type: none"> • Human rights • Labour rights** • Health & safety • Employee relations • Human capital management • Indigenous and First Nations People • Local communities' relations • Consumer protection • Animal welfare 	<ul style="list-style-type: none"> • Board structure, size, diversity, skills and independence • Executive remuneration • Shareholder rights • Corporate culture and ethics • Bribery and corruption • Risk management • Lobbying • Tax strategy

* More information on Hostplus' approach to climate change go to hostplus.com.au/investment/investment-governance/climate-change.

** The labour standards Hostplus' investment managers take into account in selecting, retaining, and realising Hostplus' investments will vary between region, asset class, and investment option.

ESG considerations will be one factor that informs how Hostplus' investment managers invest on behalf of Hostplus, including decisions about the selection, retention or realisation of Hostplus' investments across the portfolio.

ESG factors will generally be considered in making investment decisions, to the extent that Hostplus' investment managers form the view that consideration of ESG factors will be in the best financial interests of members.

ESG factors are considered as part of our annual strategic asset allocation process and are taken into account in setting investment objectives.

One example is that Hostplus, together with its investment adviser, JANA Investment Advisers Pty Ltd (JANA), also reviews investment managers' abilities to integrate ESG risks and opportunities into their investment decision making process as part of the investment manager selection and review process. While the approach to ESG integration may vary by manager, each manager's ability to consider and evaluate ESG factors must be in line with that of their asset class peer group at a minimum for inclusion in the portfolio.

While consideration of ESG factors (labour standards, environmental, social and ethical considerations) is part of Hostplus' Responsible Investment Policy, Hostplus has determined that a policy of explicitly banning controversial weapons from our investment portfolios will apply to all of the Fund's investments where Hostplus has a high degree of control over investment exposures. Please note, it may not be practicable to exclude controversial weapons in respect of investments where we do not have a high degree of control such as investments held via pooled fund vehicles, securitised financial instruments such as collateralised loan obligations, and fund-of-fund structures. Notwithstanding this, Hostplus will work with the investment managers which control those investments to seek to exclude exposure to controversial weapons.

Our Socially Responsible Investments (SRI) apply a range of additional filters. See [page 43](#) for further information.

Active ownership

Our preference is to retain exposure to a broad range of sectors and seek to create change within companies or sectors that we invest in through engagement rather than divest from a company or sector and lose influence.

Therefore, Hostplus pursues an active ownership program (which includes engagement and proxy voting) seeking to positively influence company behaviour and performance and therefore contribute positively to long-term returns.

Key principles which direct our engagement and proxy voting focus on board oversight and accountability, shareholder rights, major transactions, remuneration and ESG risk management and disclosure. Hostplus engages with companies primarily through its membership of the Australian Council of Superannuation Investors (ACSI) and EOS at Federated Hermes, as well as directly and through investment managers.

We also take our proxy voting rights seriously, aiming to vote in all matters where it is practical for us to do so. We make our voting decisions taking into account voting guidance from specialist service providers, recommendations from our investment managers and based on Hostplus' key engagement and voting principles.

More information about our approach to proxy voting can be found in our Responsible Investment Policy and we publicly disclose a full record of our voting decisions on the investment governance section of our website: hostplus.com.au/super/about-us/investment-governance.

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo.

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au.

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.

5.21 Glossary – Investment terms

Term	Meaning
Assets	An asset is a resource with economic value that individuals, corporations, or countries can own or control, with the expectation that a future benefit will be provided. They are also grouped into asset classes such as cash, fixed interest, property, infrastructure, and equity (see Understanding asset classes).
Asset allocation	This means the spread of investments within an investment portfolio across various asset classes.
Benchmark	A standard against which the performance of a security, asset class or investment manager can be measured. For example, a share market index (which represents a broad mix of shares listed on a stock exchange) can be used as a benchmark for listed equity investments.
CPI	The Consumer Price Index, known as CPI, is a measure of the average change over time in the prices paid by households for a fixed basket of goods and services.
Diversification level	<p>Diversification can arise from having broad exposures to investments across differing asset classes, companies, industries, geographies, company capital structures, active asset management styles, currencies and counterparties. These, and other diversifiers, are considered when determining the diversification level applicable within an investment option.</p> <p>To assist members in making an informed choice, Hostplus has used the following descriptions of the level of diversification applicable to each investment option:</p> <p>High diversification means that the investment option has wide levels of exposures across these diversifiers, including over multiple asset classes. For example, the Balanced option is invested across multiple asset classes including unlisted assets, as well as multiple investment managers, geographies, company capital structures, active asset management styles, currencies and counterparties.</p> <p>Medium diversification means that the investment option has intermediate levels of exposures across these diversifiers, sometimes over multiple asset classes. For example, the Indexed Balanced option is invested across a number of investment managers, assets, and geographies, but is limited to investing in listed companies, bonds and cash.</p> <p>Low diversification means that the investment option has more limited levels of exposures across these diversifiers and rarely over multiple asset classes. For example, the Australian Shares option is diversified across multiple companies and investment managers, predominately investing in the Australian shares asset class.</p> <p><i>These terms appear in the 'summary' and 'who is this investment suitable for?' of our investment options in sections 5.2 to 5.5.</i></p>
Growth assets label	<p>To assist members in making an informed choice, Hostplus has used the following criteria to categorise the bias to growth assets of our investment options:</p> <p>All growth means 100% growth assets</p> <p>Strong bias to growth means > 80% to < 100% growth assets</p> <p>Bias to growth means > 60% to = 80% growth assets</p> <p>Similar proportion of growth and defensive means > 40% to = 60% growth assets</p> <p>Bias to defensive means > 20% to = 40% growth assets</p> <p>Strong bias to defensive means > 0% to =20% growth assets</p> <p>All defensive means 0% growth assets</p> <p><i>These terms appear in the 'summary' and 'who is this investment suitable for?' of our investment options in sections 5.2 to 5.5.</i></p>
Hedge fund	A fund that invests in complex strategies in shares and other securities. It aims to achieve positive returns in both rising and falling markets, while using strategies to reduce the chance of loss.
Impact of foreign currency movements	The impact of foreign currency movement is the possibility of losing money due to unfavourable moves in exchange rates. Investments in overseas markets are exposed to the impact of foreign currency movement unless hedged.
Inflation	Inflation is the increase in the general price level of goods and services in the economy. It is usually measured using the movements of the consumer price index (CPI).

Term	Meaning
Investment grade	Refers to a company's credit rating. To be considered investment grade, the company must be rated 'BBB' or higher by a credit ratings agency, like Standard and Poor's or Moody's. Anything below a 'BBB' rating is considered non-investment grade.
Investment objective	The 'investment objective' means the return that an investment option aims to achieve. This return is inclusive of taxes and investment fees and costs (before deducting administration fees).
Investment style	<p>Hostplus investments invest in three distinct investment styles. These are:</p> <p>Core: These investment options focus on delivering the best net return for a given level of risk. They take full advantage of Hostplus' investment expertise, and feature our best investment ideas across listed and unlisted assets, bonds and cash.</p> <p>Indexed: These investment options focus on minimising investment fees and costs. They generally use a passive investment style to invest in listed companies, bonds and cash, and aim to track the returns of the markets in which they invest.</p> <p>Socially Responsible Investment (SRI): These investment options focus on values-based investing. They seek to reduce exposure to industry segments within fossil fuels and tobacco production, as well as other factors.</p>
Minimum suggested investment timeframe	<p>To assist members in making an informed choice, Hostplus has used the following criteria to categorise the expected investment time frame applicable to the target market for our investment options. The labels outlined below are based on the minimum suggested investment time frames for each Hostplus investment option.</p> <p>Long term means 7 years or more</p> <p>Medium to long term means 5 years to < 7 years</p> <p>Short term means < 5 years</p> <p><i>These terms appear in the 'summary' and 'who is this investment suitable for?' of our investment options in sections 5.2 to 5.5.</i></p>
Liquidity	Liquidity refers to the ability to convert an investment into cash with little or no loss of capital and minimum delay.
Long-term returns label	<p>To assist members in making an informed choice, Hostplus has used the following criteria to categorise the expected returns of our investment options. The labels outlined below are based on the long-term return objectives (20 years) for each of Hostplus' investment options:</p> <p>Very strong means > CPI + 4%</p> <p>Strong means > CPI + 3% to = CPI + 4%</p> <p>Moderate means > CPI + 2% to = CPI + 3%</p> <p>Modest means > CPI + 1% to = CPI + 2%</p> <p>Stable means CPI + 1% or less</p> <p><i>These terms appear in the 'summary' and 'who is this investment suitable for?' of our investment options in sections 5.2 to 5.5.</i></p>
Level of investment risk	<p>The level of investment risk is based on an industry-wide Standard Risk Measure (see 4.3 Investment risk measure) that shows the number of expected negative annual returns over a 20-year period. To assist members in making an informed choice, Hostplus has used the following criteria to indicate the level of tolerance to negative returns that a member would require for each of its investment options:</p> <p>Very high tolerance means 6 or greater years out of 20 years.</p> <p>High tolerance means equal to 4 to less than 6 years out of 20 years.</p> <p>Medium to high tolerance means equal to 3 to less than 4 years out of 20 years.</p> <p>Medium tolerance means equal to 2 to less than 3 years out of 20 years.</p> <p>Low to medium tolerance means equal to 1 to less than 2 years out of 20 years.</p> <p>Low tolerance means equal to 0.5 to less than 1 year out of 20 years.</p> <p>Very low tolerance means less than 0.5 years out of 20 years.</p> <p><i>These terms appear in the 'summary' and 'who is this investment suitable for?' of our investment options in sections 5.2 to 5.5.</i></p>
Portfolio	A portfolio is a range of investments held by a person or organisation.

Term	Meaning
Pre-mixed	<p>These investment options invest in combinations of asset classes.</p> <p>Each pre-mixed option has its own mix of growth and defensive assets, investment objective, and level of investment risk.</p>
Returns	<p>Returns may include both the income received from the investment and/or an increase or decrease in the capital value of the investment.</p>
SAA (Strategic Asset Allocation) Benchmark	<p>SAA is a target mix of asset classes (such as shares, property, and cash) which is used to implement an investment strategy for a fund's investment option. It takes into account the option's investment return objective, risk tolerance and investment time horizon.</p>
Single sector	<p>The single sector investment options predominantly invest in a specific asset class, such as Cash or Australian Shares.</p>
Volatility	<p>The short-term fluctuations in share prices, exchange rates and interest rates that affect an investment. The higher the volatility, the less certain an investor is of the return within a set time frame and hence volatility is one measure of risk.</p>

Section 6. Fees and costs

Section 6. Fees and costs

As an industry super fund, Hostplus administration fees are \$1.50 per week. An additional \$37.26 p.a. per member is also deducted from the Fund's Administration Reserve during the year and not directly from members' account balances. Like other super funds, investment fees and costs do apply. But we do strive to ensure our investment fees and costs are competitive. Other fees and costs apply.

6.1 Consumer Advisory Warning



DID YOU KNOW?

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns.

For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30-year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

You or your employer, as applicable, may be able to negotiate to pay lower fees. Ask the fund or your financial adviser.



TO FIND OUT MORE:

If you would like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** Moneysmart website (www.moneysmart.gov.au) has a superannuation calculator to help you check out different fee options.

Please note: This Consumer Advisory Warning is prescribed by law. However, the statement concerning the possibility of negotiating fees is not applicable to Hostplus.

6.2 Fees and other costs

This section shows fees and other costs that you may be charged. These fees and other costs may be deducted from your money, from the returns on your investment or from the assets of the superannuation entity as a whole.

Other fees, such as activity fees, advice fees for personal advice and insurance fees may also be charged, but these will depend on the nature of the activity, advice or insurance chosen by you. Entry fees and exit fees cannot be charged.

Taxes, insurance fees and other costs relating to insurance are set out in another part of this document.

You should read all the information about fees and other costs because it is important to understand their impact on your investment.

The fees and other costs for the MySuper product and each investment option offered by Hostplus, are set out on the following pages.

Fees and costs summary

Hostplus Superannuation and Personal Super Plan		
Type of fee	Amount	How and when paid
Ongoing annual fees and costs¹		
Administration fees and costs²	\$78.00 p.a. (\$1.50 per week)	Deducted monthly from your account on the last Friday of each month, based on the number of Fridays in the month. ³
	plus \$37.26 p.a.	Deducted from the Fund's Administration Reserve throughout the year (and not from your account).
Investment fees and costs⁴	0.96% for the Balanced option and varies between 0.02% and 0.85% for other investment option(s). ⁵ See Section 6.4 for further information.	Deducted daily from gross investment earnings before net investment returns are applied to your account.
Transaction costs	0.06% for the Balanced option and varies between 0.00% and 0.09% for other investment option(s). ⁵ See Section 6.4 for further information	Deducted from gross investment earnings as and when incurred before net investment returns are applied to your account.
Member activity related fees and costs		
Buy-sell spread	Nil	Not applicable
Switching fee	Nil	Not applicable
Other fees and costs	See 'Additional explanation of fees and costs' for a description of other fees and costs; such as activity fees, advice fees for personal advice, insurance fees and Choiceplus investment option fees	

1. If your account balance for a product offered by the superannuation entity is less than \$6,000 at the end of the entity's income year, certain fees and costs charged to you in relation to administration and investment are capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded.

2. Administration fees and costs (with the exception of the deduction from the Fund's Administration Reserve) are proportionally deducted from your chosen investment option/s.

3. The \$1.50 weekly administration fee is a flat fee. It is not calculated on a pro-rata basis. It begins accruing on the later of: (a) the first Friday following the date you join the Fund; and (b) the first Friday of the calendar month the first contribution is received.

4. Investment fees and costs includes an amount up to 0.35% for performance fees. The calculation basis for this amount is set out under "Additional explanation of fees and costs" in the Member Guide. Additional fees and costs apply for your investments in Choiceplus. See page 75 for further information.

5. These fees and costs are based on actual figures and estimates from the previous financial year, except in the case of performance fees which are generally averaged over 5 financial years. The fees and costs payable in respect of each future year may be higher or lower. Where estimates were used, they have been informed by management, historical and industry experience, as well as information from third party service providers.

6.3 Example of annual fees and costs for a superannuation product

This table gives an example of how the ongoing annual fees and costs for the default Balanced investment option for this superannuation product can affect your superannuation investment over a 1-year period. You should use this table to compare this superannuation product with other superannuation products.

Example – Hostplus Balanced option		Balance of \$50,000
Administration fees and costs	\$78.00 p.a. (deducted from your Hostplus account) plus \$37.26 p.a. (deducted from the Fund's Administration Reserve)	For every \$50,000 you have in the superannuation product, you will be charged \$115.26 , regardless of your balance
PLUS Investment fees and costs	0.96%	And , you will be charged or have deducted from your investment \$480 in investment fees and costs
PLUS Transaction costs	0.06%	And , you will be charged or have deducted from your investment \$30 in transaction costs
EQUALS Cost of product		If your balance was \$50,000, at the beginning of the year, then for that year you will be charged fees and costs of \$625.26 for the superannuation product.

Note: Additional fees may apply. The administration fee of \$1.50 per week is deducted from your account monthly, on the last Friday of the month. The amount charged per annum depends on the number of Fridays in a year.

The fees and costs charged if you invest via the Choiceplus platform relate to Choiceplus and access to Choiceplus investments only, and do not include the fees and costs that relate to investing in those investments. Additional fees and costs will be charged by the issuers of the Choiceplus investments that you decide to invest in.

Cost of product for 1 year

The cost of product gives a summary calculation about how ongoing annual fees and costs can affect your superannuation investment over a 1-year period for all superannuation products and investment options. It is calculated in the manner shown in the Example of annual fees and costs.

The cost of product information assumes a balance of \$50,000 at the beginning of the year. (Additional fees such as a buy-sell spread may apply: refer to the [Fees and costs summary](#) for the relevant superannuation product or investment option.)

You should use this figure to help compare superannuation products and investment options.

Investment option	Cost of product
High Growth	\$505.26
Growth	\$570.26
Balanced	\$625.26
Conservative Balanced	\$510.26
Capital Stable	\$460.26
Defensive	\$250.26
Indexed High Growth	\$140.26
Indexed Growth	\$140.26
Indexed Balanced	\$135.26
Indexed Conservative Balanced	\$145.26
Indexed Capital Stable	\$150.26
Indexed Defensive	\$150.26
Socially Responsible Investment (SRI) – High Growth	\$410.26
Socially Responsible Investment (SRI) – Balanced	\$455.26
Socially Responsible Investment (SRI) – Defensive	\$190.26
Australian Shares	\$350.26
Australian Shares – Indexed	\$135.26
International Shares	\$385.26
International Shares – Indexed	\$155.26
International Shares (Hedged) – Indexed	\$140.26
International Shares – Emerging Markets	\$410.26
Diversified Fixed Interest	\$265.26
Diversified Fixed Interest – Indexed	\$170.26
Cash	\$125.26

6.4 Additional explanation of fees and costs

Hostplus Superannuation and Personal Super Plan				
Investment option	Investment fees and costs (excl Performance Fees)	Performance Fee	Transaction costs	Total investment fees and costs
High Growth	0.50%	0.22%	0.06%	0.78%
Growth	0.57%	0.28%	0.06%	0.91%
Balanced	0.61%	0.35%	0.06%	1.02%
Conservative Balanced	0.49%	0.24%	0.06%	0.79%
Capital Stable	0.43%	0.21%	0.05%	0.69%
Defensive	0.19%	0.04%	0.04%	0.27%
Indexed High Growth	0.05%	0.00%	0.00%	0.05%
Indexed Growth	0.04%	0.00%	0.01%	0.05%
Indexed Balanced	0.03%	0.00%	0.01%	0.04%
Indexed Conservative Balanced	0.04%	0.00%	0.02%	0.06%
Indexed Capital Stable	0.04%	0.00%	0.03%	0.07%
Indexed Defensive	0.05%	0.00%	0.02%	0.07%
Socially Responsible Investment (SRI) – High Growth	0.27%	0.31%	0.01%	0.59%
Socially Responsible Investment (SRI) – Balanced	0.35%	0.26%	0.07%	0.68%
Socially Responsible Investment (SRI) – Defensive	0.11%	0.00%	0.04%	0.15%
Australian Shares	0.31%	0.08%	0.08%	0.47%
Australian Shares – Indexed	0.04%	0.00%	0.00%	0.04%
International Shares	0.45%	0.03%	0.06%	0.54%
International Shares – Indexed	0.08%	0.00%	0.00%	0.08%
International Shares (Hedged) – Indexed	0.05%	0.00%	0.00%	0.05%
International Shares – Emerging Markets	0.50%	0.00%	0.09%	0.59%
Diversified Fixed Interest	0.23%	0.00%	0.07%	0.30%
Diversified Fixed Interest – Indexed	0.04%	0.00%	0.07%	0.11%
Cash	0.02%	0.00%	0.00%	0.02%

These costs are based on actual figures and estimates. The costs payable in respect of each future year may be higher or lower.

The figures in the above table may change in subsequent years depending on (for example) the performance of each option. Investment fees and costs are deducted before the net investment return for each investment option are declared and applied to members' accounts.

See [Section 7 for information on tax](#).

Please note: all fees and costs are inclusive of income tax, stamp duty (if applicable) and GST less any input tax credits. Any tax deduction on investment costs are returned to the fund.

Defined fees

1. Activity fees

A fee is an **activity fee** if:

- a. the fee relates to costs incurred by the trustee of the superannuation entity that are directly related to an activity of the trustee:
 - i. that is engaged in at the request, or with the consent, of a member; or
 - ii. that relates to a member and is required by law; and
- b. those costs are not otherwise charged as administration fees and costs, investment fees and costs, transaction costs, a buy-sell spread, a switching fee, an advice fee or an insurance fee.

2. Administration fees and costs

Administration fees and costs are fees and costs that relate to the administration or operation of the superannuation entity and includes costs that:

- a. relate to that administration or operation; and
- b. are not otherwise charged as investment fees and costs, a buy-sell spread, a switching fee, an activity fee, an advice fee or an insurance fee.

3. Advice Fees

A fee is an **advice fee** if:

- a. the fee relates directly to costs incurred by the trustee of the superannuation entity because of the provision of financial product advice to a member by:
 - i. a trustee of the entity; or
 - ii. another person acting as an employee of, or under an arrangement with, the trustee of the entity; and
- b. those costs are not otherwise charged as administration fees and costs, investment fees and costs, a switching fee, an activity fee or an insurance fee.

4. Buy-sell spreads

A **buy-sell spread** is a fee to recover costs incurred by the trustee of the superannuation entity in relation to the sale and purchase of assets of the entity.

5. Exit fees

An **exit fee** is a fee, other than a buy-sell spread, that relates to the disposal of all or part of a member's interests in a superannuation entity.

6. Investment fees and costs

Investment fees and costs are fees and costs that relate to the investment of the assets of a superannuation entity and includes:

- a. fees in payment for the exercise of care and expertise in the investment of those assets (including performance fees); and

- b. costs incurred by the trustee of the entity that:
 - i. relate to the investment of assets of the entity; and
 - ii. are not otherwise charged as administration fees and costs, a buy-sell spread, a switching fee, an activity fee, an advice fee or an insurance fee.

7. Switching fees

A **switching fee** for a MySuper product is a fee to recover the costs of switching all or part of a member's interest in a superannuation entity from one class of beneficial interest in the entity to another.

A **switching fee** for a superannuation product other than a MySuper product, is a fee to recover the costs of switching all or part of a member's interest in the superannuation entity from one investment option or product in the entity to another.

8. Transaction costs

Transaction costs are costs associated with the sale and purchase of assets of the superannuation entity other than costs that are recovered by the superannuation entity charging buy-sell spreads.

Additional explanation of fees and costs

1. Activity fees

The following are types of activity fees.

Family Law fee

Under family law, your spouse, a person considering entering into a superannuation agreement with you, or their authorised representative, can request information about your account. Hostplus charges no fee for supplying this requested information.

Hostplus also charges no fee for splitting the interest in your account upon receipt of a splitting agreement or court order.

Dishonoured payment fees

If you make a contribution by cheque or direct debit that is dishonoured, a handling fee of \$15 will be deducted from your account.

Contribution splitting fees

A \$60 contribution splitting fee will be payable by the splitting member for each transaction which will be deducted from the member's account.

2. Administration fees and costs

\$78 in Administration fees and costs are deducted from your account over the year and paid into the Fund's Administration Reserve. A further \$37.26 per member is also deducted from the Administration Reserve. This amount does not impact or reduce your account balance. It is based on information from the previous financial year. The administration fees and costs payable in respect of each future year may be higher or lower.

The Fund's Administration Reserve is separately maintained by the Trustee to manage the receipt of administration fees and costs and the payment of Fund expenditure. Any tax benefit associated with Fund expenditure is paid into the Fund's Administration Reserve.

3. Advice Fees

Financial advice fees are subject to annual fee caps and a minimum account balance being retained after the deduction of your fee(s). Please refer to the Advice Fee Fact Sheet for more information.

Hostplus members may choose to engage a financial planner employed by Hostplus¹ or an externally licensed financial planner. An advice fee may only be deducted from your Hostplus account for advice that relates solely to your interests in Hostplus and your adviser is registered with Hostplus.

Intrafund advice refers to limited or scaled personal advice which is available to members at no additional cost. For further information, refer to our Advice Fee Fact Sheet hostplus.com.au/advice-fee.

Hostplus has engaged Industry Fund Services Limited (IFS) ABN 54 007 016 195, AFSL 232514 to facilitate the provision of personal financial advice to members of Hostplus. Advice is provided by Hostplus financial planners who are Authorised Representatives of IFS. Fees may apply for personal financial advice; for further information about the cost of personal advice, you can speak with your Hostplus financial planner or visit our website www.hostplus.com.au. Information to help you decide whether you want to use personal financial advice services being offered is set out in the relevant IFS Financial Services Guide, a copy of which is available from your Hostplus financial planner.

4. Buy-sell spreads

Hostplus does not charge members any buy-sell spread fees.

5. Exit fees

The Law prohibits superannuation fund trustees from charging exit fees.

6. Investment fees and costs

Performance fee

In certain circumstances, Hostplus agrees, as part of the fees payable to an investment manager, to pay a performance fee. Performance fees are payable to investment managers if they outperform required performance targets. The performance fees payable varies between the underlying investment managers and may change from year to year.

These performance fees are included within the investment fees and costs and are borne by members invested in an investment option before investment earnings are declared and applied to their account. Investment fees and costs can change as a result of changes to the performance fees.

Hostplus calculates performance fees for an option by reference to the performance fees that were accrued in relation to the underlying investments of that option, averaged over the previous 5 financial years, noting that:

- a. where an underlying investment was not in existence for the previous 5 financial years, Hostplus calculates the average performance fee by reference to the number of financial years in which the investment was in existence;
- b. where an underlying investment did not have a performance fee charging mechanism in place in each of the previous 5 financial years, Hostplus calculates the average performance fee by reference to the number of financial years in which the underlying investment had a performance fee charging mechanism in place; and
- c. where an underlying investment was created in the current financial year, Hostplus calculates the average performance fee by reference to its reasonable estimate of the performance fee for the current financial year.

How we estimate our investment fees and costs

Investment fees and costs are based on actual figures and estimates. The estimated information was informed by information obtained from investment managers.

7. Switching fees

Hostplus does not charge members switching fees.

8. Transaction costs

Transaction costs are associated with acquiring or disposing investments and can include costs such as brokerage, settlement costs, stamp duty and clearing costs. Transaction costs are deducted from the valuation of investments before unit prices are calculated. They may be paid directly by Hostplus or from an interposed vehicle.

Transaction costs are not directly charged to members but are an additional cost to the member if not recovered in the form of a buy-sell spread fee. The transaction costs shown in the fees and costs summary is shown net of any amount recovered by a buy-sell spread charged by Hostplus. Hostplus does not charge a buy-sell spread to its members.

9. Insurance fees

A fee is an insurance fee for a superannuation product if:

- a. the fee relates directly to either or both of the following:
 - i. insurance premiums paid by the trustee of a superannuation entity in relation to a member or members of the entity;
 - ii. costs incurred by the trustee of a superannuation entity in relation to the provision of insurance for a member or members of the entity; and
- b. the fee does not relate to any part of a premium paid or cost incurred in relation to a life policy or a contract of insurance that relates to a benefit to the member that is based on the performance of an investment rather than the realisation of a risk; and
- c. the premiums and costs to which the fee relates are not otherwise charged as administration fees and costs, investment fees and costs, transaction costs, a switching fee, an activity fee or an advice fee.

Applicable insurance premiums are deducted from your account on a monthly basis. See [Section 8](#) for information on the premiums associated with your insurance cover.

10. Fees and costs for the Choiceplus investment option

The fees and costs set out below are current at the date of this publication but may vary from time to time in the future. For more information about Choiceplus download the Choiceplus Guide.

Portfolio administration fee.

In addition to the fees and costs, as disclosed in our various product disclosure statements and guides, the Choiceplus investment option includes an additional portfolio administration fee of \$168.00 a year (approximately \$14.00 a month). The portfolio administration fee will be accrued daily and deducted directly from your Choiceplus transaction account at the end of each month. A portfolio administration fee will be payable for each Choiceplus account held by you. There are no portfolio administration fees included with the free access level to Choiceplus however members with free access are restricted from transacting on the Choiceplus platform.

Transaction account fees and costs.

Your transaction account within Choiceplus is subject to a fee of 0.10% of your transaction account balance. This fee is not separately deducted from your account balance. It is deducted daily from gross interest earnings before net interest returns are applied to your transaction account.

Brokerage fees for shares and ETFs and LICs.

Whenever you buy and sell shares, ETFs and/or LICs there is a brokerage fee that will be applied.

Brokerage fee per trade

Transaction value	Brokerage fee
\$0.00 to \$13,000.00	\$13.00
\$13,000.01 to \$250,000.00	0.10% of trade value

The brokerage fee payable depends on the transaction amount and where it falls within the above ranges (only one range is applicable per trade). For example, a \$9,000 trade would incur a brokerage fee of \$13.00. If you placed a \$45,000 trade, your total brokerage would be calculated as:

$$\$45,000 \times 0.10\% = \$45.00.$$

For all limit and market orders which are not fully executed on the same trading day, normal brokerage will be charged for the total portion executed per day.

Management fees for ETFs and LICs.

The price quoted on the ASX for each ETF or LIC reflects all fees and expenses incurred in the management of that ETF or LIC. Management fees, custody costs and other expenses are included in the ETF & LIC fees and deducted from the returns of the underlying securities in the ETF or LIC. These fees may cause the total return of the ETF or LIC to be different to the return of the underlying index which the ETF or LIC aims to track.

i The fees and costs charged if you invest via the Choiceplus platform relate to Choiceplus and access to Choiceplus investments only, and do not include the fees and costs that relate to investing in those investments. Additional fees and costs will be charged by the issuers of the Choiceplus investments that you decide to invest in.

11. Superannuation tax

See [Section 7](#) for information on tax. Please note; all fees and costs are inclusive of GST (unless otherwise stated) less any input tax credits and stamp duty (if applicable). The fund passes on any tax deduction on investment costs in the form of higher returns to beneficiaries. For more information on tax and your Choiceplus investment options please refer to the [Choiceplus Guide](#) available at hostplus.com.au

12. Fee changes

We are required to let you know 30 days before an increase in fees takes effect where required by law.

In addition, we may introduce or change the amount of fees or costs at our discretion and without members' consent, including where increased charges are incurred due to government changes to legislation; increased costs; significant changes to economic conditions and/or the imposition or increase of processing charges by third parties.

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au.

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.

Section 7. How super is taxed

Section 7. How super is taxed

Here's a brief summary of how your super is taxed. It's quite different to the income tax you're used to and can be complex. So we recommend that you seek independent, professional taxation advice or contact the [ATO](#) for more help with any super tax questions you may have.

Tax is paid on contributions, investment earnings and on withdrawal of benefits.

7.1 Tax File Numbers

Under the Superannuation Industry (Supervision) Act 1993, Hostplus is authorised to collect, use and disclose your tax file number.

Hostplus may disclose your tax file number to another superannuation provider, when your benefits are being transferred, unless you request Hostplus in writing that your tax file number not be disclosed to any other superannuation provider.

Declining to quote your tax file number to Hostplus is not an offence. However giving your tax file number to your superannuation fund will have the following advantages:

- Hostplus will be able to accept all permitted types of contributions to your account/s;
- other than the tax that may ordinarily apply, you will not pay more tax than you need to - this affects both contributions to your superannuation and benefit payments when you start drawing down your superannuation benefits; and
- it will make it much easier to find different superannuation accounts in your name so that you receive all your superannuation benefits when you retire.

Generally there are significant consequences if your TFN is not quoted or incorrectly quoted when contributions are made for you, such as:

- an additional tax of 30% (plus Medicare) is imposed on 'No TFN' contributions paid into the fund on your behalf, in addition to 15% tax on employer contributions,
- we cannot accept your personal contributions, and
- Government co-contributions are not payable.

The additional tax will be deducted:

- for contributions – each year as at 30 June or upon the member exiting Hostplus.
- for benefits – upon payment of a benefit.

If you do not have a TFN contact the [ATO ato.gov.au](#) on 13 28 61.

SuperMatch

If you have provided consent to the fund, and your ID has been verified, we may periodically access the ATO system (SuperMatch) on your behalf to inform you about your superannuation interests, assist you to manage your superannuation interests as reported to the ATO and reunite you with lost super or monies held on your behalf by the ATO.

The ATO will use your TFN as the primary identifier in matching your lost super or multiple accounts.

You can provide your TFN, identification and SuperMatch consent to Hostplus at [hostplus.com.au](#).

7.2 Claiming your No TFN contributions tax

You may claim the additional tax paid on No TFN contributions (the additional 30% plus Medicare) if you quote your TFN to Hostplus within three years from the end of the financial year that the additional tax for the No TFN contributions were payable.

If you quote your TFN to Hostplus:

- before 30 June, the additional tax will be credited to your account as at 30 June that year
- after 30 June, the additional tax will be credited as at 30 June the following year.

Example

Sam did not provide his TFN to the trustee before 30 June 2024. The trustee deducted the additional No TFN tax (30% plus Medicare levy instead of 15%) out of Sam's account at 30 June 2024. On 20 July 2024, Sam quotes his TFN to the trustee. The trustee will credit the additional tax deducted on 30 June 2024 to Sam's account on 30 June 2025.

7.3 Taxation of contributions

7.3.1 Concessional contributions

Concessional contributions are taxed at 15%.

7.3.2 Excess concessional contributions

If you exceed your concessional contributions cap in the relevant financial year, this excess amount will be included in your assessable income and taxed at the marginal tax rate.

You are entitled to a tax offset of 15% paid on the excess concessional contributions for that income year. If you receive an Excess Concessional Contributions determination for a financial year, you may elect to release from your super account up to 85% of your excess concessional contributions. Once you've made your election, Hostplus will receive instruction from the ATO to pay an amount to them. If you choose not to release the excess concessional contributions, the amount will count towards your non-concessional contributions cap and you may have to pay the additional tax from your personal savings.

7.3.3 Division 293 tax

If your total income and concessional contributions are more than \$250,000, you will pay an additional tax of 15% (i.e. 30% tax) on those concessional contributions exceeding the \$250,000 threshold. If the ATO determines you must pay the additional tax, Hostplus will receive instruction from the ATO to make the payment to them.

The definition of 'income' for the purpose of paying Division 293 tax includes taxable income, reportable fringe benefits, total net investment losses, target foreign income, tax free government pensions and benefits and concessional contributions up to the cap. This does not apply to excess contributions that have been subject to excess contributions tax.

7.3.4 Non-concessional contributions

Non-concessional contributions are not taxed within superannuation when you contribute up to the non-concessional cap, and provided that your total superannuation balance does not exceed \$1.9 million. Hostplus will need to have your TFN to accept non-concessional contributions from you.

7.3.5 Excess non-concessional contributions

If you exceed your non-concessional contributions cap you may be liable for additional tax at the top marginal tax rate (plus Medicare levy) on the excess contributions. The ATO will let you know if you have exceeded the non-concessional cap.

If you don't withdraw your excess contributions, any associated earnings will be taxed at the top marginal tax rate.

You can choose how your excess non-concessional contributions are taxed by completing the **ATO Excess non-concessional contributions election form** available from the [ATO website](#). Please note once you make your choice you can't change it. Hostplus will receive instruction from the ATO to make a payment. The amount released will be used by the ATO to pay any income tax liability you have and offset any outstanding tax before the remainder is paid to you.

For more information about paying excess non-concessional contributions tax, please visit the [ATO website](#) and search excess non-concessional contribution tax or excess non-concessional contributions release authority.

7.4 Taxation of investment returns

Investment returns are taxed up to a maximum rate of 15%. Where the assets are invested in Australian and international shares, the tax payable can be partly offset by imputation credits for franked dividends and foreign tax credits. Any capital gains are limited to two thirds of the gain or the whole of the gain with an indexed cost base, depending on the date that the assets were acquired.

7.5 Taxation of benefits on withdrawal

Tax may be payable when you withdraw a lump sum or income stream benefits from Hostplus before you receive the payment. The amount of tax will depend on whether you receive the payment before age 60, the amount of your benefit, the benefit components and the nature of the benefit payment.

Lump sum benefits comprise two components.

1. The tax free component which includes:

- the contributions segment.
- the crystallised segment.

The contributions segment generally includes all contributions made from 1 July 2007 that have not been included in the assessable income of the fund. Typically these would be a member's personal contributions that are not claimed as an income tax deduction.

The crystallised segment includes the following existing components of a super interest that were consolidated into the tax-free component on 1 July 2007:

- the concessional component.
- the post-June 1994 invalidity component.
- undeducted contributions.
- the capital gains tax (CGT) exempt component.
- the pre-July 1983 component.

The crystallised segment was calculated by assuming that an eligible termination payment representing the full value of the superannuation interest is paid just before 1 July 2007.

2. The taxable component which includes:

- an element taxed in the fund, and/or
- an element untaxed in the fund.

The tax that Hostplus deducts will only apply to the element taxed in the fund (for example the 15% tax paid on contributions and investment returns). Any other tax payable will be assessed in your tax return following the payment of the benefit.

7.6 The taxable components of lump sum benefits

Tax on lump sum benefits

No tax is payable on the tax free component. Tax on taxable components are as per table opposite:

	Age	Tax treatment of lump sum benefits (excluding Medicare levy) for the year 1 July 2024 – 30 June 2025
Member benefit taxable component – taxed element (where 15 % contributions tax has been paid)	Below age 60	20% on whole amount
	60+	Tax free
Member benefit taxable component – untaxed element (where 15 % contributions tax has not been paid)	Below age 60	30% for amounts up to the untaxed plan cap amount of \$1.780 ¹ million 45% for amounts over the untaxed plan cap amount of \$1.780 ¹ million
	60+	15% for amounts up to the untaxed plan cap amount of \$1.780 ¹ million 45% for amounts over the untaxed plan cap amount \$1.780 ¹ million
Rolled over super benefit with a taxable component and taxed element	Any age	Nil
Rolled over super benefit with a taxable component and untaxed element	Any age	Nil for amount up to the untaxed plan cap amount of \$1.780 ¹ million 45% for amounts over the untaxed plan cap amount of \$1.780 ¹ million
Super lump sum benefits of less than \$200	Any age	Nil

1. This is the untaxed plan cap amount applicable to the 2024-25 income year. The untaxed plan cap is indexed annually in line with AWOTE but only increases in increments of \$5,000 (rounded down).

7.7 Part payment of benefits

When a part payment of super is made, you won't be able to indicate whether you want the benefit taken from your tax free component or your taxable component. Instead, the benefit will generally include both components in the same proportion as they exist in the total benefit.

The table below provides an illustration where a member's benefit consists of a taxable component as to 60% and a tax free component as to 40%.

	Component		
	Taxable	Tax free	Total
Total benefit proportion	\$60,000 60%	\$40,000 40%	\$100,000 100%
Part payment of \$20,000 proportion	\$12,000 60%	\$8,000 40%	\$20,000 100%
Balance after payment proportion	\$48,000 60%	\$32,000 40%	\$80,000 100%

7.8 Death benefits

Death benefits are tax free when paid to tax dependants. A dependant for these purposes is a spouse, a child less than 18, a person with whom the deceased had an interdependency relationship on the date of death, or any other person who was a financial dependant of the deceased on the date of death.

The definition of spouse includes same sex couples and the definition of child includes eligible children of same sex couples. This means that same sex couples and their children are able to access the same tax concessions on lump sum death benefits available to married and de facto opposite sex couples. In addition a spouse is recognised when the relationship is registered on the Register of Births and Marriages under State or Territory law.

If the lump sum death benefit is paid to a non-tax dependant, the taxable component with a taxed element will be taxed at 15% (plus Medicare levy) but part of the benefit may be taxed at up to 30% (plus Medicare levy) if it has a taxable component with an untaxed element. The tax free component will be tax free if paid to a non-dependant.

7.9 Total and Permanent Disablement benefits

Total and Permanent Disablement benefits are taxed as a lump sum benefit, with the taxable and tax-free components. Generally, the tax free component will include the proportion of the benefit that relates to the period from the date of total and permanent disablement to age 65.

If you choose to reinvest any of your Total and Permanent Disablement benefit payment into Hostplus and after 2 years request a subsequent withdrawal, you may be required to provide us further medical certificates from two legally qualified medical practitioners. This is to certify that due to ill health you continue to be unlikely to ever be gainfully employed in a capacity for which you are reasonably qualified, to remain eligible for an additional tax-free threshold.

7.10 Income Protection (Salary Continuance) benefits

Income Protection benefits are generally taxed at your marginal tax rate.

7.11 Terminal Illness benefits

If a member suffers from a terminal illness as:

- certified by two medical practitioners (one being a specialist) and
- stipulating death within 24 months of the certification,

any benefits that have accrued up to that point become unrestricted non-preserved benefits. Any additional benefits you accrue during the 24 month certification period also become unrestricted non-preserved benefits. These can be accessed as a tax-free lump sum payment if you withdraw it within 24 months of certification.

In the event that you survive the certification period, you may be able to access any remaining balances, subsequent to that period. However such amounts may not be tax-free.

Any benefits that accrue after the certification period are not covered by the original 'terminal medical condition' condition of release. You should call us about what new certification may be required.

7.12 Temporary resident tax on benefits

Any super benefits paid to eligible former residents is subject to the Departing Australia Superannuation Payment (DASP) withholding tax upon leaving Australia permanently. The DASP withholding tax will apply at the date of payment.

Any super benefits paid to working holiday makers in Australia under the 417 (working holiday) or 462 (work and holiday) sub-class visa, upon leaving Australia permanently, is subject to:

- 0% for the tax-free component,
- 65% for a taxed element of a taxable component, and
- 65% for an untaxed element of a taxable component.

Former temporary residents who have never held a working holiday or work and holiday visa will be taxed at:

- 0% for the tax-free component,
- 35% for a taxed element of a taxable component, and
- 45% for an untaxed element of a taxable component.

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au.

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.



Section 8. Insurance in your super

Section 8. Insurance in your super

Hostplus insurance cover is provided through group life policies for death and Total and Permanent Disablement (TPD) and income protection (the 'policies'), issued by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096 ('MetLife' or the 'Insurer') to the trustee of Hostplus (the 'Trustee', 'we', 'us' or 'our').

Insurance cover provided to Hostplus members is subject to the terms and conditions of the policies, which are summarised in this Section.

Where information is summarised other than in the policies themselves, it does not represent a complete description of the terms on which insurance cover is provided. The policies represent the concluded agreements between the Insurer and the Trustee and in the event of an inconsistency with this PDS, the terms of the policies prevail.

In conjunction with an application for insurance cover or additional cover, Hostplus members may be contacted directly by the Insurer on behalf of Hostplus to discuss or gather information relating to their application.

For a copy of the relevant insurance policies call **1300 467 875**.

To make a claim, contact us for the appropriate claim forms as soon as reasonably possible to avoid any prejudice against your claim.

i **Effective from 1 October 2024, all former Statewide Super members that held Death or Total and Permanent Disablement or Income Protection insurance under the Statewide Super policy terms and conditions immediately prior to 1 October 2024 were transferred to the Hostplus insurance policy terms and conditions.**

Protecting against the unexpected

Super is the asset you can start building today to enjoy in the future. Right now, however, two of your most valuable assets are your health and your income earning potential. At Hostplus, we offer eligible members automatic life insurance with an option to increase their cover upon joining. We also offer income protection cover. So you can enjoy peace of mind – at affordable prices.

i **The duty to take reasonable care not to make a misrepresentation**

The Trustee has a contract of insurance with MetLife to provide the insurance benefits for members of Hostplus. On becoming a member, you are bound by the terms and conditions of this contract of insurance.

i **Care must be taken to answer all questions the Insurer asks as part of your insurance application honestly and accurately. Providing dishonest or inaccurate information can result in any future claim you make being denied, meaning you may not be able to rely on your insurance when you need it most.**

When you apply for life insurance, the Insurer will ask you a number of questions to enable the Insurer to consider your insurability. MetLife's questions will be clear and specific. They will be about things such as your health and medical history, occupation, income, lifestyle, pastimes, and other insurance.

The answers given in response to the Insurer's questions are very important as the Insurer uses them to decide if the Insurer can provide cover to you and, if the Insurer can, the terms of the cover and the premium to be charged.

The duty to take reasonable care

When applying for insurance, there is a duty to take reasonable care not to make a misrepresentation. A misrepresentation could be made if an answer is given that is false, only partially true, or that does not fairly reflect the truth. This means when answering the Insurer's questions, you should respond fully, honestly and accurately.

The duty to take reasonable care not to make a misrepresentation applies any time you answer the Insurer's questions as part of an initial application for insurance, an application to extend or make changes to existing insurance, or an application to reinstate insurance.

You are responsible for all answers given, even if someone assists you with your application.

MetLife may later investigate the answers given in your application, including at the time of a claim.

Consequences of not complying with the duty

If there is a failure to comply with the duty to take reasonable care not to make a misrepresentation, it can have serious consequences for your insurance, such as those explained below:

Potential consequences	Additional explanation	Impact on claims
Your cover being avoided	This means your cover will be treated as if it never existed	Any claim that has been made will not be payable
The amount of your cover being changed	Your cover level could be reduced	If a claim has been made, a lower benefit may be payable
The terms of your cover being changed	We could, for example, add an exclusion to your cover meaning claims for certain events will not be payable	If a claim has been made for an event that is now excluded, it will not be payable

If the Insurer believes there has been a breach of the duty to take reasonable care not to make a misrepresentation, the Insurer will let you know its reasons and the information it relied on and give you an opportunity to provide an explanation.

In determining if there has been a breach of the duty, the Insurer will consider all relevant circumstances.

The rights the Insurer has if there has been a failure to comply with the duty will depend on factors such as what the Insurer would have done had a misrepresentation not been made during your application process and whether or not the misrepresentation was fraudulently made.

If the Insurer decides to take action on your cover, the Insurer will advise you of its decision and the process to have this reviewed or make a complaint if you disagree with the decision.

Guidance for answering our questions

When answering MetLife's questions, please:

- Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask MetLife before you respond.
- Answer every question that MetLife ask you.
- Do not assume that MetLife will contact your doctor for any medical information.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it or check with us.
- Review your application carefully. If someone else helped prepare your application (for example, your adviser), please check every answer (and make corrections if needed) before the application is submitted.

Other important information

Your application for cover will be treated as if you are applying for an individual 'consumer insurance contract'. For this reason, the duty to take reasonable care not to make a misrepresentation applies.

Before your cover starts, the Insurer may ask about any changes that mean you would now answer their questions differently. As any changes might require further assessment or investigation, it could save time if you let the Insurer know about any changes when they happen.

If after the cover starts, you think you may not have met your duty, please contact us immediately and we'll let you know whether it has any impact on your cover.

It's important that you understand this information and the questions we ask, so if you have any queries please contact us on **1300 467 875**.

Insurance policy definitions

Some words in this Member Guide have specific meanings within the context of the policies. Some of these may appear to be everyday words, such as 'inactive'. We have distinguished these words, where you'll need to check their definitions, by using capitalised terms, for example 'Disablement'. Please see the definitions of these words in **Sections 8.8** and **8.20** of this Member Guide.

8.1 The cover we provide

We offer Death and Total & Permanent Disablement (TPD), TPD only, Death only and income protection insurance options. Any Death cover also includes Terminal Illness cover. If you elect to have TPD only cover, you will not be covered for Death or Terminal Illness, but you may apply for Death cover at any time.

8.1.1 What's Death and TPD insurance?

Death and TPD insurance cover provides you with an insured benefit, payable to either:

- you, if you are determined as having a Total and Permanent Disablement, or
- to your dependants or legal personal representative(s) in the event of your death.

This is additional to your super account balance.

8.1.2 What's a death benefit?

In the unfortunate event of your death, a death benefit provides a lump sum payout to your dependants (for example, your children or partner) or your legal personal representative (executor or administrator of your estate). It is designed to provide your dependants with financial support.

Under legislation, in the event of your death, your Death benefit is only payable to your dependants or legal personal representative(s). Your benefit is paid in addition to your Hostplus account balance. For more information and to find out who you can nominate to receive your benefit if you die, see **Section 2.9 Death benefit nominations**.

8.1.3 What's a Terminal Illness benefit?

If you are insured for Death cover, you will also be covered for a Terminal Illness benefit.

A Terminal Illness benefit is payable if you suffer a Terminal Illness, as defined in [Section 8.8 Definitions](#).

8.1.4 What's a Total & Permanent Disablement (TPD) benefit?

A TPD benefit provides a lump sum payout to you if you become totally and permanently disabled. It is designed to replace your future earning capacity via a lump sum payment and provide you and your dependants with the financial support you need.

If you apply for a TPD benefit, your assessment will depend upon your age and employment status on your Date of Disablement along with other factors.

The definition of TPD in [Section 8.8 Definitions](#) explains how members are assessed for TPD in different scenarios.

If the amount of a TPD benefit paid to you is less than your current Death cover, your Death cover (including Terminal Illness cover) will be reduced by the amount of the TPD benefit paid to you, and you will continue to be insured for the balance of the Death (and Terminal Illness) cover.

8.1.5 What's an income protection benefit?

An income protection benefit provides regular (monthly) payments if you can't work because of Illness or Injury. It is designed to replace your predisability salary for a period of time until you can return to work.

8.1.6 Paying for the insurance

The cost of the insurance you have is deducted from your Hostplus account. Your insurance premiums are used to cover the cost of your insurance, government charges and may include an administration fee. Please note that 0.745% of the Death and TPD insurance premiums are retained by the Trustee and goes towards the administration cost of providing insurance.

To protect your superannuation account, insurance cover will be cancelled if your account becomes Inactive, regardless of the account balance. This is to ensure that arrangements for insurance in super are appropriate and members are not paying for insurance that they do not know about or premiums that inappropriately erode their retirement savings.

A member's account is considered Inactive if we have not received a Contribution into that account for a continuous period of 16 months ending on or after 1 July 2019 and where the member has not made a written request or positive election to always maintain all their cover even where the account becomes Inactive and the member is not an Exempt Person. The Trustee will write to affected members to notify them of their options to maintain their insurance cover, should they wish to do so.

Hostplus insurance premium adjustment mechanism

On 1 July 2017, the Trustee entered into an arrangement with MetLife that included a premium adjustment mechanism (PAM) in respect of the Death and Total & Permanent Disablement insurance and the income protection insurance provided by MetLife.

This agreement reduces the Insurer's risk exposure due to claims volatility and allows the Trustee to negotiate lower overall premiums for members.

Any premium adjustment payment made to us is allocated to a separate insurance reserve for this arrangement and is governed by our reserving policy. Our reserving policy requires that any premium adjustment payments we receive from the Insurer are only passed on to members when we negotiate our premiums. We will report details of any distributions of the PAM proceeds in our annual reports.

8.1.7 War conditions

In the event of any invasion or outbreak of War which involves Australia, the Insurer may vary Death, TPD and Income Protection premium rates.

No Death, TPD or Income Protection benefit is payable if the event giving rise to the claim is caused directly or indirectly by War (as defined in [Section 8.8 Definitions](#)).

8.1.8 Going overseas?

If you travel or reside overseas, you are covered for claims, provided your insurance premiums continue to be paid from your account and you have sufficient funds in your super account to pay the premiums. In the event of a Total and Permanent Disablement, a Terminal Illness or an income protection claim, you may be required to return to Australia at your own expense to be assessed for a benefit.

8.1.9 Employer Approved Leave?

If you take employer approved leave, you are covered for claims provided your insurance premiums continue to be paid from your account.

8.1.10 Duplicate accounts

You are only eligible to retain Hostplus insurance in one account. Where you have multiple Hostplus accounts, you will retain cover in the account with the highest level of insurance and the account with lower insured amount will be closed. Any overpaid premiums will be refunded to you. Your insurance cover will automatically be transferred once your accounts have been merged unless you tell us otherwise. You must inform us immediately if you have more than one account with Hostplus.

Please note that if you are an existing member and have a duplicate account or have joined another division of Hostplus you are not entitled to the special insurance offer set out in [Section 8.2.2 Special insurance offer](#) on joining for new members.

8.1.11 Making an insurance claim?

If you or your beneficiaries need to lodge an insurance claim with Hostplus, please call us on **1300 467 875**.

We have a dedicated claims team who will assist you every step of the way with your claims enquiry and documentation required – at no cost to you – so there is no need for you to engage a third party person to do this on your behalf.

8.1.12 Gender

If your gender identity (as either male or female) differs from your sex at birth, or the gender that is otherwise recorded for the purposes of calculating premiums in respect of your insurance cover under the Hostplus policy, you may elect to have your premiums instead calculated by reference to your current gender identity by providing notice in writing to us or the Insurer, with satisfactory evidence confirming the change of gender. Such a change in gender for the purposes of the Hostplus policy will only take effect from the date we receive, or the Insurer receives, the written election.

8.2 The details – Automatic Age-based Death and TPD insurance cover (default cover)

Generally, members joining Hostplus can receive automatic age-based Death and TPD insurance cover (also referred to as 'default' cover) based on the automatic age-based Death & TPD cover table below. The amount of cover you receive is determined by, and will vary based on, your age next birthday.

Table 1: Automatic age-based cover

Age at your next birthday	Automatic age-based cover	
	Death	TPD
12 to 16	\$28,273	\$0
17 to 19	\$28,273	\$56,546
20 to 25	\$56,546	\$113,092
26 to 30	\$113,092	\$169,638
31 to 35	\$141,365	\$169,638
36	\$169,638	\$169,638
37 to 38	\$171,870	\$143,225
39	\$172,986	\$144,155
40	\$174,102	\$145,085
41	\$134,810	\$134,810
42	\$121,145	\$121,145
43	\$106,190	\$106,190
44	\$93,670	\$93,670
45	\$93,378	\$93,378
46	\$82,086	\$82,086
47	\$70,986	\$70,986

Age at your next birthday	Automatic age-based cover	
	Death	TPD
48	\$70,679	\$70,679
49	\$62,867	\$62,867
50	\$57,752	\$57,752
51	\$50,912	\$50,912
52	\$46,992	\$46,992
53	\$43,080	\$43,080
54	\$35,248	\$35,248
55	\$39,160	\$39,160
56	\$34,870	\$34,870
57	\$29,890	\$29,890
58	\$24,910	\$24,910
59	\$22,420	\$22,420
60	\$19,930	\$19,930
61	\$14,192	\$14,192
62	\$13,384	\$13,384
63	\$12,168	\$12,168
64	\$11,352	\$11,352
65 to 70	\$10,136	\$10,136

To be eligible for automatic age-based insurance cover, you must:

- be an Eligible Person,
- not already have insurance cover with Hostplus,
- not have previously held automatic age-based insurance cover on the same account with Hostplus, and
- not be Inactive.

Your automatic age-based insurance cover commences on the Cover Commencement Date or when you first meet the following criteria as required under the Putting Members' Interests First Laws:

- You are aged at least 25 years (where applicable*), and
- Your account with Hostplus has a balance of at least \$6,000 on or after 1 November 2019.

*If you joined Hostplus on or after 1 April 2020, the minimum eligibility age for automatic age-based insurance cover is 25 years, unless you Opt-in to have this cover at a younger age.

You can also Opt-in to have automatic age-based insurance cover for the first time prior to meeting the above criteria (subject to terms, conditions and eligibility requirements). If you Opt-in, your automatic age-based insurance cover will commence from the Cover Commencement Date.

Your rate of premium in respect of any automatic age-based insurance cover is based on your age, applicable Occupational Rating, gender, type of cover and the dollar value of your cover.

If you are joining Hostplus through an employer who was previously a default employer of Club Super you may also automatically receive income protection insurance. Further information, including the terms and conditions of this cover are disclosed in [Section 8.21](#) of this Member Guide.

You may opt out or vary your insurance at any time by contacting us.

8.2.1 Restricted Cover – Death and Total & Permanent Disablement (TPD)

If you are an Employer Sponsored Member or Personal Super Plan Member and you do not meet the requirements for Full Cover, your automatic age-based insurance cover may be Restricted Cover which will not cover Pre-existing Conditions for at least 24 consecutive months from the Cover Commencement Date. A Pre-existing Condition refers to any Illness, Injury, condition or related symptom which you or any reasonable person in your position were, or was, aware of or should have been aware of, or had, or was intending to have, or would have had a medical consultation for, in the 2 years prior to your cover commencing or recommencing (see [Section 8.8 Definitions](#)).

For Full Cover from the Cover Commencement Date, you must satisfy all the following requirements:

- we must receive an employer contribution into your account or you must commence employment with an employer, within 120 consecutive days immediately prior to the Cover Commencement Date,
- you must be in Active Employment for the first 30 consecutive days from the Cover Commencement Date,
- within 6 months immediately prior to the Cover Commencement Date you:
 - have not been diagnosed with or experiencing symptoms of, are not seeking medical opinion for or under investigation and have not been advised to undergo investigations for, a Degenerative Condition, and
 - have not been absent from work or been on restricted duties or hours for more than 7 consecutive working days due to Illness or Injury.

If you do not meet the above requirements for Full Cover, the automatic age-based insurance cover you receive will be Restricted Cover. Your Restricted Cover will be replaced with Full Cover after 24 months provided you are Actively Employed for the last 30 consecutive days of the 24 month period. If you are not Actively Employed for the entire 30 day period, Restricted Cover will continue until you have been Actively Employed for 30 consecutive days.

For Full Cover, you also cannot be a Claiming Member (see [Section 8.8 Definitions](#)). If you are a Claiming Member, your automatic age-based insurance cover will be Restricted Cover. You will only be able to remove the restriction by making an application to the Insurer, which is subject to their assessment of your medical history and health. If your application is accepted, Restricted Cover will be replaced with Full Cover from the date your application is accepted.

Please see [Section 8.3.2 If your cover starts again](#) (Death and TPD) for more information.

8.2.2 Special insurance offer – Death and TPD

If you're a new insured member under age 65 and have obtained automatic Death and TPD insurance cover, are not employed in an occupation that is classified as either the Special Risk Occupational Rating or an Ineligible Occupation, and are not a Claiming Member, you have a once off opportunity to increase your Death and TPD insurance cover up to certain limits. To take up the special insurance offer, you must apply within 60 days from the Cover Commencement Date.

Under the special insurance offer, you can increase your automatic Death and TPD cover by a multiple of 2x, 3x or 4x the automatic age-based cover.

You can also apply for Income Protection insurance under the special insurance offer. Refer to [Section 8.11.3](#) for terms relating to the Income Protection special insurance offer.

Acceptance will remain subject to your application being approved by the Insurer. We will notify you of the outcome of your application.

Death and TPD cover provided under the special insurance offer will commence from the date the application is accepted and will be subject to the same requirements for Full Cover that apply to your automatic insurance cover as outlined in [Section 8.2.1](#), i.e.:

- if you satisfy all of the requirements for Full Cover for your automatic age-based Death and TPD cover, your special insurance offer Death and TPD cover will be Full Cover from the same date,
- if you do not satisfy all of the requirements for Full Cover for your automatic age-based Death and TPD cover, your special insurance offer Death and TPD cover will also be Restricted Cover until such time as your automatic age-based Death and TPD cover is replaced by Full Cover.

Important note: Members aged 65 or over, those that fail to apply within the prescribed time frame and those that are not eligible for or have cancelled automatic age-based cover, are not eligible for the special insurance offer.

You can apply for the special insurance offer via [Member Online](#) at hostplus.com.au.

See [Section 8.2.7 When does Death and Total & Permanent Disablement insurance cover start?](#) for important information.

8.2.3 Understanding age-based, unitised & fixed benefit insurance cover

As mentioned in [Section 8.2](#), the automatic age-based Death and TPD insurance cover you receive is based on your age. This cover will change in line with your age as shown in [Table 1](#).

If you apply for more cover or want to reduce the amount of your automatic age-based cover, you will come off the automatic insurance scale and you have a choice to have either unitised cover or, if you are not employed in an Ineligible Occupation, fixed cover.

If you have increased your Death and TPD cover through the special insurance offer, your cover will continue to change as you age, based on your chosen multiple times the automatic age-based cover amount shown in [Table 1](#).

8.2.4 Unitised insurance cover

To allow you to tailor your Death and TPD cover further you can also select a number of units based on the value of units in the table below. The value of each unit changes depending on your age and generally decreases as your age increases. Unitised cover means you will not be paying for high levels of insurance cover as you get close to retirement.

Table 2: One unit of Death and TPD cover

Age next birthday	Death (1 unit)	TPD (1 unit)
12 to 36	\$28,273	\$28,273
37 to 38	\$28,645	\$28,645
39	\$28,831	\$28,831
40	\$29,017	\$29,017
41	\$26,962	\$26,962
42	\$24,229	\$24,229
43	\$21,238	\$21,238
44	\$18,734	\$18,734
45	\$15,563	\$15,563
46	\$13,681	\$13,681
47	\$11,831	\$11,831
48	\$10,097	\$10,097
49	\$8,981	\$8,981
50	\$7,219	\$7,219
51	\$6,364	\$6,364
52	\$5,874	\$5,874
53	\$5,385	\$5,385
54	\$4,406	\$4,406
55	\$3,916	\$3,916
56	\$3,487	\$3,487
57	\$2,989	\$2,989
58	\$2,491	\$2,491
59	\$2,242	\$2,242
60	\$1,993	\$1,993
61	\$1,774	\$1,774
62	\$1,673	\$1,673
63	\$1,521	\$1,521
64	\$1,419	\$1,419
65 to 70	\$1,267	\$1,267

8.2.5 Fixed insurance cover

With fixed insurance cover, your insured benefit value stays the same. However, from age 61 your TPD benefit will reduce each year by 20% of the cover held at age 60, and from age 64 will remain fixed at 20% (of your cover held at age 60) until you turn 70 when your cover ends. The cost of your fixed insurance cover will vary depending on your age which means you may pay higher fees as you get older.

The below example highlights how your insurance cover is reduced:

Your age	TPD benefit	Example, \$100,000 sum insured Fixed benefit cover
60	100%	\$100,000
61	80%	\$80,000
62	60%	\$60,000
63	40%	\$40,000
64	20%	\$20,000
65	20%	\$20,000
66	20%	\$20,000
67	20%	\$20,000
68	20%	\$20,000
69	20%	\$20,000
70	0	0

The premium rates that apply to Fixed Death and TPD cover can be found in [Table 4: Annual premium rates for Death and TPD insurance cover](#).

To be eligible for fixed cover you must:

- not be classified as being in an Ineligible Occupation, and
- be an Eligible Person.

8.2.6 Switching between age-based cover or unitised cover and fixed cover

You can switch from age-based cover or unitised cover to fixed cover or from fixed to unitised cover at any time, provided you meet the eligibility requirements. If you do this, your level of cover and premiums may change.

Where an application is successful, you will have your age-based cover converted to an equivalent amount of fixed cover, rounded up to the next \$1,000.

Your fixed TPD cover will reduce from age 61 in accordance with [Section 8.2.5 Fixed insurance cover](#). This means that if you are already aged 61 or above when converting to fixed cover, your fixed TPD cover will be reduced immediately once the application is approved.

You can also convert from fixed cover to unitised cover by clicking [here](#). Where an application is successful, you will have your fixed cover converted to an equivalent amount of units, rounded down to the next whole unit.

You cannot have a combination of age-based cover, unitised cover and fixed cover.

8.2.7 When does Death and Total & Permanent Disablement insurance cover start?

For Eligible Persons, your automatic age-based insurance cover commences on the Cover Commencement Date as defined in [Section 8.8 Definitions](#), provided there are sufficient funds in your account to pay for premiums.

Applications to increase cover: If you have applied to increase your insurance cover via an application, your increased cover will commence on the date your application is accepted by the Insurer and you have sufficient funds to pay the required insurance premiums. Acceptance is subject to underwriting. We will advise you in writing of the outcome of your application.

8.2.8 How much Death and TPD cover can I apply for?

You can apply for unlimited Death cover which includes Terminal Illness cover. Underwriting conditions may apply.

You can apply for up to a maximum of \$5 million in TPD cover.

Underwriting conditions may apply.

8.2.9 Calculating how much insurance cover you need and cost of cover

To calculate the type and level of insurance cover you need [click here](#) to use our online insurance calculator.

8.2.10 Interim accident cover

While the Insurer is assessing your application for Death and TPD insurance cover, or an increase in your existing Death and TPD cover, or to amend your Death and TPD insurance cover, you are provided with interim accident cover. If you die or suffer Total and Permanent Disablement as a result of an Accidental Injury during the period in which the interim accident cover applies, the interim benefit will be at the same level as the cover applied for, up to the maximum benefit level limit as below:

Death	\$2,500,000
Total & Permanent Disability (TPD)	\$2,500,000

Interim accident cover commences when we receive your application and will continue until the earlier of:

- the date the Insurer accepts or rejects your application,
- 90 days after the date the Insurer receives your fully completed application, where any extension to the 90 day period is provided at the Insurer's discretion,
- the date that you withdraw your application, or
- the date your cover otherwise ends as set out under [Section 8.3.1 When your Death and TPD insurance cover ends](#).

Accidental Injury means injury caused by a fortuitous, external event that occurs by chance. Whether the injury was caused by an unintended and unexpected characteristic or consequence of an intended act (such as the application of unintentionally excessive force, or the creation of unintended or excessive force, or the creation of unintended excessive pressure or strain) is irrelevant in determining whether or not injury has occurred as a result of a fortuitous, external event that occurs by chance.

No benefit will be payable under interim accident cover for Death or Total and Permanent Disablement:

- arising out of, or contributed to in any way by, any Pre-existing Condition, disease, injury, gradual physical or mental deformity, or infirmity known to the insured member when their interim accident cover commenced, or
- arising in circumstances where the insured member deliberately assumed the risk or courted disaster, irrespective of whether he or she intended or contemplated the results of his or her actions.

8.3 How to cancel your insurance cover

You can apply to increase, decrease or cancel your insurance at any time by logging into [Member Online](#) at hostplus.com.au.

If you prefer not to have insurance cover, you can elect to cancel your cover upon joining, or cancel it at any time [online](#) or by writing to us at the address below. You can also cancel your insurance by calling us on **1300 467 875**.

HOSTPLUS

Locked Bag 5046
Parramatta NSW 2124

Premium deductions will be stopped from the date your request is received. If you cancel within 60 days of the cover first commencing or recommencing, any premiums we have already deducted from your account in relation to this new insurance arrangement will be refunded. No insurance benefits will be payable to you if you cancel within the 60 days. If you cancel after the 60 days, the cancellation will only be effective from the last day that the current premium payment has been made to and there will be no refund of premium that are paid or payable prior to that date.

If you cancel your insurance cover and subsequently decide that you would like to re-apply for insurance cover down the track, you can do so by completing a new online insurance application online by clicking [here](#). Any application for insurance made at this time will be subject to approval by the Insurer and may require underwriting. We cannot reinstate your original cover once you have decided to cancel it.

8.3.1 When your Death and TPD insurance cover ends

Your Death and TPD insurance cover will cease, without the need for us to notify you, on the earliest of the following events:

- the date you cease to be a member of Hostplus,
- the date you reach age 70 for Death and TPD cover,
- the date we receive your written request to terminate or cancel your insurance (or where the request specifies a later date, the later date specified),
- in the event of your death,
- the date you are paid a benefit which is equal to the amount of your Death benefit,
- the end of the month in which your account balance has insufficient funds to pay the premium,
- by opting out of your insurance cover online via [Member Online](#) at hostplus.com.au,
- the date the insurance policy is cancelled or terminated,
- the date your account becomes Inactive, or
- your account is transferred to the Australian Tax Office.

8.3.2 If your cover starts again (Death and TPD)

Recommendation of cover – Insufficient account balance, inactive accounts and low balance members

If you were transferred to Hostplus as a result of the Intrust Super or Statewide Super successor fund transfer, please be aware that any Death or TPD cover you may be eligible for will recommence on the below terms and in accordance with the Hostplus policy.

If your cover has ceased, it may in certain circumstances (explained in the table below) start again from the **Recommendation Date** provided you are an **Eligible Person** on the **Recommendation Date** and have been a member of Hostplus at all times since the **Cover End Date** and provided there are sufficient funds in your account to pay for premiums. The recommencement of cover may change the level of insurance you previously held and /or your Occupational Rating, so this may affect your premium.

When cover recommences	When recommended cover is Full Cover or Restricted Cover
<p>If your cover ceases because your account has been Inactive and within the next 30 days after the Cover End Date, we receive an election from you to maintain your cover even if your account is Inactive, your cover will recommence from the Recommendation Date at the automatic age-based cover level if you are aged at least 25, your account has a balance of at least \$6,000 on or after 1 November 2019 and you are not an Exempt Person. You will be deemed to belong to the 'Unknown' Occupational Rating until your Occupational Rating is varied.</p>	<p>Recommended cover will be Restricted Cover from the Recommendation Date until you are Actively Employed for 30 consecutive days after the Recommendation Date, at which time the Restricted Cover will be replaced with Full Cover.</p>
<p>If your cover ceased on or after 31 March 2020 as a result of being a Low Balance Member and you were not an Exempt Person on the Cover End Date and more than 30 days after the Cover End Date, we receive a request from you to recommence your cover with an election from you to be covered under the Hostplus policy (even where your account has not had a balance of \$6,000 on or after 1 November 2019), your cover will recommence from the Recommendation Date at the automatic age-based cover level subject to the following conditions:</p> <ul style="list-style-type: none"> • you are an Eligible Person under 70 years of age, and • you have remained a member at all times since the Cover End Date. <p>You will be deemed to belong to the 'Unknown' Occupational Rating until your Occupational Rating is varied.</p>	<p>Recommended cover will be Restricted Cover from the Recommendation Date until the Insurer accepts your application to remove the restriction by satisfying the Insurer's underwriting requirements, at which time the Restricted Cover will be replaced with Full Cover.</p>
<p>If your cover ceased on the Cover End Date as a result of insufficient funds in your account or because your account became Inactive prior to 1 April 2020 and subsequently, on a date on or after 1 April 2020, we receive a Contribution for you after the Cover End Date and, if your account has not an account balance of at least \$6,000 on or after 1 November 2019, we also receive an election from you to be covered under the Hostplus policy, your cover will recommence from the Recommendation Date at the automatic age-based cover level. The cover will only recommence if you are an Eligible Person and have remained a member at all times since the Cover End Date. You will belong to the 'Unknown' Occupational Rating until your Occupational Rating is varied.</p>	<p>Recommended cover will be Restricted Cover until the date the Insurer accepts your application to remove the restriction by satisfying the Insurer's underwriting requirements, at which time Full Cover will replace your Restricted Cover.</p>

When cover recommences	When recommended cover is Full Cover or Restricted Cover
<p>If your cover ceases on or after 1 April 2020 as a result of insufficient funds in your account or because your account is Inactive and we receive a Contribution for you after the Cover End Date, your cover will recommence from the Recommencement Date at the automatic age-based cover level. The cover will only recommence if you are an Eligible Person and have remained a member at all times since the Cover End Date. You will belong to the 'Unknown' Occupational Rating until your Occupational Rating is varied.</p> <p>OR</p> <p>If your cover ceases on the Cover End Date because you were a Low Balance Member on or after 31 March 2020 and not an Exempt Person in respect of the PMIF Laws, and more than 30 days after the Cover End Date, we receive a Contribution for you which causes your account balance to reach \$6,000, your cover will recommence from the Recommencement Date at the automatic age-based cover level. The cover will only recommence if you are an Eligible Person and have remained a member at all times since the Cover End Date. You will belong to the 'Unknown' Occupational Rating until your Occupational Rating is varied.</p>	<p>Recommended cover will be Full Cover if you satisfy all of the following requirements:</p> <ol style="list-style-type: none"> 1. we receive an employer contribution into your account or you commence employment with an employer within 120 consecutive days immediately prior to the Recommencement Date, 2. you are in Active Employment for the first 30 consecutive days from the Recommencement Date, and 3. within the 6 months immediately prior to the Recommencement Date, you: <ul style="list-style-type: none"> • have not been diagnosed with or experiencing symptoms of, are not seeking medical opinion for, are not under investigation and have not been advised to undergo investigations for, a Degenerative Condition, and • have not been absent from work or been on restricted duties or hours for more than 7 consecutive working days due to injury or illness, and 4. you are not a Claiming Member. <p>If you do not satisfy requirements 1-3 above, the automatic age-based cover that recommences will be Restricted Cover. Restricted Cover will be replaced with Full Cover following the expiry of 24 consecutive months from the Recommencement Date subject to you being Actively Employed for the last 30 consecutive days of that 24 consecutive month period. If you are not Actively Employed for the entire 30 consecutive days, your automatic age-based cover will be Restricted Cover until you have been Actively Employed for 30 consecutive days at which time Full Cover will replace your Restricted Cover.</p> <p>If you do not satisfy requirement 4 above, the automatic age-based cover that recommences will be Restricted Cover until the date the Insurer accepts your application to remove the restriction by satisfying the Insurer's underwriting requirements at which time Full Cover will replace your Restricted Cover.</p>

If the recommended cover has been provided as New Events Cover or Restricted Cover, the Insurer may, upon application by the member, accept them for Full Cover at the Insurer's absolute discretion and on such terms and conditions as the Insurer requires.

8.4 Understanding Occupational Ratings

Some members will be eligible to pay a lower premium based on their occupation and associated Occupational Rating set by the Insurer.

The following table sets out a description of Occupational Ratings. If you require assistance determining your Occupational Rating you can contact Hostplus.

Please note: Depending on your occupation and the type of cover you select, you may be assessed based on different Occupational Ratings.

If you do not provide your occupation details and you are electing to take up fixed cover, the 'Special Risk' Occupational Rating factor will apply.

A person will maintain their Occupational Rating until such time as the person is later accepted for an increase to their cover.

Occupational Rating

Occupational Rating	Applicable to...	Description
Professional	Age-based cover, Unitised cover or Fixed cover	<ul style="list-style-type: none"> You are Employed for at least 15 hours per week on an ongoing basis, and your occupation requires that you spend no more than 10% of your working time outside an office or similar environment, and you are Employed in an occupation that is recognised as: management, clerical, marketing, administration, accounting, or other similar low risk occupations (including law and medicine) as agreed by the Insurer, and you have an annual salary of at least \$150,000 (including superannuation) per annum, and you either hold a senior management role within your organisation or you hold a tertiary qualification.
White Collar	Age-based cover, Unitised cover or Fixed cover	<ul style="list-style-type: none"> You are Employed for at least 15 hours per week on an ongoing basis, and your occupation requires that you spend no more than 10% of your working time outside an office or similar environment, and you are Employed in an occupation that is recognised as: management, clerical, marketing, administration, accounting, or other similar low risk occupations (including law and medicine) as agreed by the Insurer.
Unknown	Age-based cover or Unitised cover	The default Occupational Rating that applies when you are first provided with automatic age-based insurance cover, or recommenced cover, where your Occupational Rating is not known.
Light Blue	Age-based cover, Unitised cover or Fixed cover	You do not meet the criteria for either a Professional or a White Collar member and you are not Employed in an occupation that is classified as Special Risk, Heavy Blue or an occupation that is otherwise not eligible for insurance cover above automatic age-based cover under the Hostplus policy. You will be classified as Light Blue if you are unemployed or retired.
Heavy Blue	Age-based cover, Unitised cover or Fixed cover	You are a manual worker or a qualified tradesperson working in a higher risk occupation such as bricklayer, farmer, interstate bus driver, warehouse worker, carpet layer, labourer and removalist, provided the Insurer determines that your occupation does not expose you to high-risk accidents or health hazards.
Special Risk	Age-based cover, Unitised cover or Fixed cover	<p>You are employed in an occupation that requires working in hazardous locations or working duties, such as long distance driving, working at heights or with hazardous substances, working with high voltage power or underground, at sea, underwater or in an aircraft, or occupations where the work is seasonal or unpredictable.</p> <p>The Special Risk classification will be used where you work in an occupation that is not classified as any of the other Occupational Rating definitions, as part of an application for cover.</p>
Ineligible Occupation	Age-based cover	<p>You are an employee of the Australian Defence Force, Federal or State police forces, an armed security guard, professional sportsperson, coach or trainer of professional sportspeople (except coaches who spend more than 90% of their time in an office or similar environment).</p> <p>People in this category are only entitled to automatic age-based Death and TPD cover under the terms of the Policy.</p>

To change your Occupational Rating you can apply online at hostplus.com.au by clicking [here](#). Your Occupational Rating will also be determined when you apply to change your cover.

8.5 Changing your level of cover after you have joined

You can change your level of cover and tailor it to suit your needs, at any time during your membership by applying [online](#). You can take advantage of the following options to increase your cover.

8.5.1 Transferring your insurance cover into Hostplus

If you have insurance cover through another superannuation fund or otherwise for Death only, TPD only or Death and TPD cover you may be able to transfer up to \$2,000,000 of Death only, TPD only or Death and TPD insurance cover into Hostplus, provided that:

- you are not in an Ineligible Occupation,
- the cover you want to transfer is of a similar nature to the cover provided under the Hostplus policy,
- you are an Eligible Person,
- the cover you want to transfer is still in force as at the date the request to transfer is received by Hostplus or has been active within the 30 days immediately prior to the date the request to transfer (including the rollover request) is received by the Fund,
- any loadings, restrictions and exclusions which apply on the cover you want to transfer will also apply once it is transferred to Hostplus, and
- you cancel the cover you apply to transfer once the transfer to Hostplus has occurred – if you do not cancel your previous cover, in the event of a claim, any benefit payable to you will be reduced by the amount payable under the previous cover.

To apply to transfer your existing cover to Hostplus, please apply online by clicking [here](#).

Please note that any Death and/or TPD cover transferred to Hostplus will be in addition to the same insurance cover you hold under Hostplus (subject to a limit of \$5m for TPD cover). If you have fixed TPD cover, from age 61 your TPD benefit will reduce each year by 20% of the cover held at age 60, and from age 64, will remain fixed at 20% of your cover held at age 60 until you turn 70 when your cover ends.

8.5.2 Specific life events cover – cover that keeps up with you

To help ensure your Death and Total & Permanent Disablement (TPD) cover keeps up with you whenever you take a big step forward – like buying a new home or starting a family, you have the opportunity to take advantage of our life events cover. This feature allows you to increase your cover by up to four units of cover if you have either age-based cover or unitised cover, or if you have fixed cover, the lesser of \$200,000 and 25% of the cover held by you, up to an overall maximum cover of \$1,000,000.

To obtain the additional cover under this feature, you must apply within 60 days of the following events occurring, or 60 days of the annual insurance communication provided the following events occurred in the 12 months preceding the date of the annual insurance communication:

- getting married,
- the birth or adoption of a child/children,
- taking on a mortgage or increasing your existing mortgage (principle place of residence),
- death of a spouse,
- a Nominated Event as agreed by the Insurer.

You will need to provide proof that the event has occurred. If you have Death only cover, the increase will be for Death only cover. If you have TPD only cover, the increase will be for TPD only cover. If you have Death and TPD cover, the increase will apply to both types of cover. You can take up one life event cover increase every 12 months and three increases in total in the lifetime of your membership.

The same loadings, exclusions and limitations will apply to your life events cover that applied immediately before your life events application. Any additional life events cover will be Restricted Cover, until you are Actively Employed for 30 consecutive days, at which time Full Cover will apply.

If you have been previously declined an application for insurance by the Insurer you will not be eligible for the specific life events cover. You cannot be a Claiming Member, employed in an occupation that is an Ineligible Occupation, and aged more than 70 years.

You can apply online by clicking [here](#).

8.6 Takeover Cover

Your Death and TPD cover which was in force under a Previous Policy on the day before 1 December 2013 will continue under the Hostplus policy from 1 December 2013 if on 1 December 2013 you are less than the Maximum Entry Age subject to certain conditions set out in the Hostplus policy.

8.7 When should I make a claim for a Death and Total and Permanent Disablement benefit

You should advise us of a claim as soon as reasonably possible. If you don't notify us within a reasonable time, the Insurer may reduce or refuse to pay the insured benefit to the extent their assessment of your claim is prejudiced.

If you make a claim, the Insurer reserves the right to investigate the claim including but not limited to the use of investigative agents, conducting surveillance and requesting information and medical examinations.

It is important to note that if you make a claim, you will only be entitled to an insured benefit if you meet the eligible criteria (see [Section 8.8 Definitions](#)) under the terms of the policy. The insured benefit is determined as at the date of the event occurring (e.g. for death event, date of death) and the level of insurance cover at that time.

8.8 Definitions

Total and Permanent Disablement (TPD):

“Total and Permanent Disablement (TPD)” means:

For claims where the Date of Disablement is on or after 1 October 2024, Part 1, Part 2, Part 3, Part 4 or Part 5, as applicable:

Part 1: Unlikely to work in a suited occupation ever again

If you:

- a. are aged less than 67 years as at the Date of Disablement, and,
- b. are Employed or engaged in a gainful occupation, business, profession or Employment or within 16 months of the date you cease to be so Employed or engaged, and
- c. have suffered an Injury or Illness and, solely as a result of that Injury or Illness are:
 - i. totally unable to be employed or engaged in that occupation, business, profession or employment for a period of six consecutive months, and
 - ii. determined by the Insurer that at the end of that six month period described in (c)(i), and up to the Date of Assessment, to be permanently incapacitated to such an extent as to render you unlikely ever to be employed or engaged in any gainful occupation, business, profession or employment for which you are reasonably suited by education, training or experience.

In forming a view under (c)(ii) of this Part 1, the Insurer will consider the following factors:

- a. any re-skilling or retraining undertaken up to the Date of Assessment, and
- b. all relevant information up to the Date of Assessment.

NOTE: For the avoidance of doubt, the six month period referred to in (c)(i) of this Part 1 above does not apply to parts 2 to 5 below.

OR

Part 2. Significant impairment to whole body

You suffer an Injury or Illness and, as a result of that Injury or Illness, you:

- a. suffer a permanent impairment of at least 25% of whole person function as defined in the latest edition of the American Medical Association publication 'Guides to the Evaluation of Permanent Impairment', or an equivalent guide to impairment approved by the Insurer, and
- b. are disabled to such an extent, as a result of this impairment, that you are unlikely ever again to be able to be employed or engaged in any gainful occupation, business, profession or employment for which you are reasonably suited by education, training or experience.

OR

Part 3. Loss of limbs and/or sight

As a result of Illness or Injury, you suffer the total and permanent loss of the use of:

- a. two limbs (where 'limb' is defined as the whole hand or the whole foot), or
- b. the sight in both eyes, or
- c. one limb and the sight in one eye, and

are disabled to such an extent, as a result of this impairment, that you are unlikely ever again to be employed or engaged in any gainful occupation, business, profession or employment for which you are reasonably suited by education, training or experience.

OR

Part 4. Unable to do basic activities associated with work ever again

if you:

- a. solely as a result of Illness or Injury, have been unable to perform at least two Basic Work Activities for at least 12 consecutive months, and
- b. in the Insurer's opinion, are unlikely to perform two Basic Work Activities for the rest of your life without the help of another person, and
- c. as at the assessment date* are unlikely ever again to be able to be employed or engaged in any gainful occupation, business, profession or employment for which you are reasonably suited by education, training or experience.

*Assessment date means the date the Insurer determines to accept, reject or defer your application for a TPD benefit.

OR

Part 5. Permanent loss of intellectual capacity

As a result of Illness or Injury, you suffer cognitive loss and are disabled to such an extent, as a result of this impairment, that you are unlikely ever again to be able to be employed or engaged in any gainful occupation, business, profession or employment for which you are reasonably suited by education, training or experience.

'Cognitive loss' means the Insurer has determined that a total and permanent deterioration or loss of intellectual capacity has required you to be under continuous care and supervision by another adult person for at least six consecutive months and, at the end of those six consecutive months, you are likely to require permanent ongoing continuous care and supervision by another adult person.

Other Definitions

Active Employment or **Actively Employed** means the member is:

- a. actively performing or capable of performing all the duties of all the occupations held by the member for at least 35 hours per week (even if not working 35 hours per week), free from any limitation due to illness or injury, and
- b. not in receipt of, or entitled to claim, Income Support Benefits from any source including but not limited to workers' compensation benefits, statutory motor accident benefits or disability income benefits (including government Income Support Benefits of any kind).

Basic Work Activities means any of the following:

1. Mobility (walking or bending):

- a. walk, with or without a walking aid*, more than 200m on a level surface without stopping, or
- b. bend, kneel or squat to pick something up from the floor from standing position and straighten up again.

*Such as a walking stick, crutches or walking frames.

2. Vision (reading):

Read, with visual aids, to the extent that an ophthalmologist can certify that:

- a. visual acuity is equal to, or better than, 6/48 in both eyes, or
- b. constriction is within, or greater than, 20 degrees of fixation in the eye with the better vision.

3. Lifting:

Using one or both hands to hold an object weighing at least 5kg above their own waist height continuously for 60 seconds.

4. Manual dexterity:

With at least one hand, without the use of aids:

- a. type words using a computer keyboard; or
- b. pick up a small object such as a coin or pen.

5. Hearing:

Clearly hear with or without an aid, where the inability to hear clearly must be due to permanent hearing loss of at least 90 dB in both ears, averaged over frequencies of 500Hz, 1000Hz and 2000Hz, as certified by an appropriate medical specialist.

6. Communicating (verbal or written):

Comprehend and express oneself through verbal or written language with clarity, where the inability to speak verbally or write with clarity must be due to dysfunction of the nervous system that is present on clinical examination, as certified by an appropriate medical specialist. Examples of dysfunction include dysarthria, aphasia and dysphasia.

Claiming Member means a member who, on or before the date their cover was to commence or recommence (as applicable) under the Hostplus policy:

- a. has been diagnosed with a Terminal Illness by a medical practitioner, or
- b. in relation to terminal illness or total and permanent disablement cover provided under any Hostplus policy, or any other policy with any other insurer, or by another superannuation fund, life insurance policy or any other source:
 - i. has had a claim admitted,
 - ii. is eligible to receive a benefit,
 - iii. is in a waiting period for a benefit, and/or
 - iv. is in the process of claiming a benefit.

Club Super means Club Super (ABN 12 737 334 298).

Contribution means a contribution from any source or a transfer or rollover of a superannuation benefit received from, or on behalf of, a member.

Cover Commencement Date

- a. If you Opt-in to automatic age-based cover, the later of the following:
 - i. the date we receive or the Insurer receives your Opt-in, and
 - ii. the date you become a member.
- b. If you do not Opt-in to automatic age-based cover, the date you first meet all the following criteria:
 - i. you are aged at least 25 years (where applicable), and
 - ii. your account has a balance of at least \$6,000 on or after 1 November 2019.

Cover End Date

Where cover ends because:

- a. of insufficient funds in your account, the last calendar day of the month in which your account balance has insufficient funds to pay premiums,
- b. your account becomes Inactive, the date your account becomes Inactive, or
- c. as at 31 March 2020 you are a Low Balance Member (and not an Exempt Person), at 11:59pm on 31 March 2020.

Date of Assessment means the date the Insurer makes a written determination with respect to your lodged claim for a TPD benefit under the Hostplus policy.

Date of Disablement means the later of the date on which a medical practitioner examines and certifies in writing that you are disabled and you cease all work.

Degenerative Condition means any of the following conditions:

- Parkinson's disease
- dementia
- arthritis including rheumatoid arthritis
- osteoporosis
- motor neurone disease
- multiple sclerosis
- muscular dystrophy

Election means a written request or positive election from the member to always maintain all their cover provided under the Hostplus policy even if no Contribution has been received from any source into the member's account for a continuous period of 16 months.

To avoid doubt, a written request or positive election made after 8 May 2018 and before 1 April 2019 to be provided with cover under the Hostplus policy will qualify as a valid Election without having to specify for the cover to be maintained even if no Contribution has been received from any source into the member's account for a continuous period of 16 months.

Eligible Person means a person who is:

- a. a member of the Employer Sponsored Division or Personal Division of the Fund,
- b. at least 11 years old and not older than 69 years of age for Death (including Terminal Illness) and TPD cover,
- c. an Australian resident or a lawful non-citizen, within the meaning of the Migration Act 1958 (Cth) for whom your employer is required to make employer contributions, for cover other than automatic age-based cover,
- d. not an Excluded Member, and
- e. not an insured member under Hostplus Executive.

Employed or Employment means being engaged by an employer under a contract of employment.

Employer Sponsored Member(s)

A member of the Employer Sponsored Division of the Fund.

Excluded Member means a member who:

- has reached the maximum expiry age, being age 70 for Death and TPD cover,
- has previously declined automatic age-based cover, opted out of or cancelled all cover under the Hostplus policy or a Previous Policy.

Exempt Person means a member to whom we are permitted, under the *Superannuation Industry (Supervision) Act 1993 (Cth)*, to provide cover under the Hostplus policy because:

- i. the member has made a written request or positive election to be provided with cover under the Hostplus policy even where:
 - a. their account has not had a balance of at least \$6,000 on or after 1 November 2019, or
 - b. they are aged less than 25 years (where applicable); or
- ii. the member has made an Election.

For the avoidance of doubt, a member can be an Exempt Person in respect of the PMIF Laws but not an Exempt Person in respect of a period of Inactivity and vice versa.

Full Cover

Cover that is neither New Events Cover nor Restricted Cover.

Gainfully Employed/Gainful Employment

Any occupation or work for gain or reward, or the expectation of gain or reward, whether on a permanent or temporary basis.

Illness means sickness, disease or disorder.

Inactive or Inactivity means:

- a. no Contribution has been received from any source into your member account for a continuous period of 16 months ending on or after 1 July 2019;
- b. we have not received an Election from you; and
- c. we have not advised the Insurer that you are an Exempt Person.

Income Support Benefits

Monetary benefits which are paid or entitled to be paid to replace a person's loss of income or income earning capacity as a result of Illness or Injury.

Ineligible Occupation means employees of the Australian Defence Force, Federal or State police forces, armed security guards, professional sportspeople, and coaches or trainers of professional sportspeople (except coaches who spend more than 90% of their time in an office or similar environment), all of who are only entitled to automatic age-based Death and TPD cover under the terms of the Hostplus policy.

Injury means bodily injury which is caused solely and directly by external, violent and accidental means and is independent of any other cause.

Intrust Super means Babinda Institute Pty Ltd (ABN 45 010 814 623) [formerly IS Industry Fund Pty Ltd], as trustee of the former superannuation fund known as the Intrust Superannuation Fund.

Low Balance Member

A member whose account has not had a balance of at least \$6,000 at any time within the applicable time frames set out in the table below:

Applies to	Time frame
Members who joined Hostplus prior to 1 November 2019	Between 1 November 2019 and 31 March 2020
Members who joined Hostplus on or after 1 November 2019 but no later than 31 March 2020	Between the date they became a Member and 31 March 2020
Members who joined Hostplus on or after 1 April 2020	Since the date they became a Member

Member means either an Employer Sponsored Member or a Personal Super Plan Member.

New Events Cover means you are only covered for an Illness that first becomes apparent, or an Injury that first occurs, on or after the date cover commenced.

Occupation Class means any of the Occupational Ratings set out and as defined in [Section 8.10](#), one of which will apply to you at any given time in accordance with the terms of the Hostplus policy and is relevant to determining your rate of premium for your insurance cover.

Opt-in means an Eligible Person makes a written request or positive election to be provided with automatic age-based cover for the first time under the Hostplus policy even where their account has not had a balance of at least \$6,000 on or after 1 November 2019 or they are aged less than 25 years (where applicable).

Personal Super Plan Member

You are a member of the Personal Division of the Fund.

Pre-existing Condition

Any Injury or Illness, condition or related symptom which you, or any reasonable person in your position:

- were, or was, aware of, or should have been aware of, or
- had, or was intending to have, or would have had a medical consultation for

in the two years prior to the date your cover commenced or recommenced under the Hostplus policy or the Previous Policy.

Previous Policy means, as the context requires, a previously applicable Club Super policy, Intrust Super policy, Statewide Super policy or group "life policy" under the *Life Insurance Act 1995 (Cth)* entered into between Hostplus and OnePath Life Limited (as it was then known).

Putting Members' Interests First Laws or PMIF Laws refers to the *Treasury Laws Amendment (Putting Members' Interests First) Act 2019* and associated amendments to the *Superannuation Industry (Supervision) Act 1993*.

Recommencement Date

Where cover recommences due to the receipt of:

- a. an election or request from a person to recommence their cover, (including an Election), the date the person's election or request is received by us or the Insurer,
- b. a Contribution for a person, the date the Contribution for the person is received by us unless (c) applies,
- c. a Contribution for a person and:
 - i. where cover ceased due to the person's account being Inactive, the date the Contribution is received by us, and
 - ii. in all other cases, the later of the following:
 - the date the Contribution for the person is received by us,
 - the date the person makes a written request or positive election to be provided with cover under the Hostplus policy even where their account has not had a balance of at least \$6,000 on or after 1 November 2019 or they are aged less than 25 years (where applicable),
 - the date the person first meets all the following criteria:
 - is aged at least 25 years (where applicable), and
 - the member's account has a balance of at least \$6,000 on or after 1 November 2019.

Restricted Cover

You are not covered for a Pre-Existing Condition.

Special Offer Automatic Acceptance Level (AAL)

means up to four times the automatic age-based cover in complete multiples as defined in [Table 1](#).

Statewide Super refers to the former Statewide Super fund, which merged with Hostplus in April 2022 through a successor fund transfer.

Takeover Date means either:

- a. for a Club Super transferring member, 1 November 2019, or
- b. for an Intrust Super transferring member, 26 November 2021, or
- c. for Statewide Super transferring member, 1 October 2024.

Terminal Illness means:

- a. two medical practitioners, one of whom specialises in your Illness, certify in writing that despite reasonable medical treatment the Illness will lead to your death within 24 months of the date of the certification, and
- b. the Insurer is satisfied, on medical or other evidence that despite reasonable medical treatment the Illness will lead to your death within 24 months of the date of the certification referred to in paragraph (a).

The Illness from which you suffer must occur, and the date of the first and second certification referred to in paragraph (a) must be made while you are covered under the Hostplus policy and the policy must be current at the time the claim is lodged.

TPD Waiting Period means six consecutive months commencing on the Date of Disablement.

War includes an act of war (whether declared or not), revolution, invasion, rebellion or civil unrest.

8.9 Automatic age-based Death and TPD cover and weekly cost

The table below shows the amount of automatic age-based cover you receive based on your age at your next birthday and the weekly premium you will be charged based on your age at your next birthday, gender and an Occupational Rating of Unknown or Light Blue.

Table 3: Level and weekly cost of automatic age-based death and TPD cover and weekly cost

Age at your next birthday	Automatic Age-based cover		Weekly cost based on an Unknown or Light Blue Occupational Rating		
	Death	TPD	Male	Female	Unisex
12 to 16	\$28,273	0	\$0.17	\$0.13	\$0.16
17	\$28,273	\$56,546	\$0.76	\$0.57	\$0.69
18	\$28,273	\$56,546	\$0.77	\$0.58	\$0.70
19	\$28,273	\$56,546	\$0.79	\$0.59	\$0.71
20	\$56,546	\$113,092	\$1.61	\$1.21	\$1.43
21	\$56,546	\$113,092	\$1.64	\$1.23	\$1.46
22	\$56,546	\$113,092	\$1.67	\$1.26	\$1.47
23	\$56,546	\$113,092	\$1.71	\$1.28	\$1.49
24	\$56,546	\$113,092	\$1.74	\$1.31	\$1.52
25	\$56,546	\$113,092	\$1.78	\$1.33	\$1.55
26	\$113,092	\$169,638	\$2.92	\$2.20	\$2.55
27	\$113,092	\$169,638	\$2.98	\$2.24	\$2.60
28	\$113,092	\$169,638	\$3.04	\$2.29	\$2.64
29	\$113,092	\$169,638	\$3.10	\$2.33	\$2.68
30	\$113,092	\$169,638	\$3.17	\$2.38	\$2.73
31	\$141,365	\$169,638	\$3.46	\$2.60	\$2.99
32	\$141,365	\$169,638	\$3.53	\$2.65	\$3.04
33	\$141,365	\$169,638	\$3.60	\$2.71	\$3.11
34	\$141,365	\$169,638	\$3.67	\$2.76	\$3.12
35	\$141,365	\$169,638	\$3.75	\$2.82	\$3.18
36	\$169,638	\$169,638	\$4.07	\$3.06	\$3.46
37	\$171,870	\$143,225	\$3.77	\$2.83	\$3.21
38	\$171,870	\$143,225	\$3.85	\$2.89	\$3.24
39	\$172,986	\$144,155	\$3.95	\$2.97	\$3.29
40	\$174,102	\$145,085	\$4.06	\$3.05	\$3.33
41	\$134,810	\$134,810	\$3.79	\$2.85	\$3.09
42	\$121,145	\$121,145	\$3.74	\$2.81	\$3.08
43	\$106,190	\$106,190	\$3.74	\$2.81	\$3.08
44	\$93,670	\$93,670	\$3.76	\$2.83	\$3.09
45	\$93,378	\$93,378	\$4.27	\$3.21	\$3.67

Age at your next birthday	Automatic Age-based cover		Weekly cost based on an Unknown or Light Blue Occupational Rating		
	Death	TPD	Male	Female	Unisex
46	\$82,086	\$82,086	\$4.28	\$3.22	\$3.67
47	\$70,986	\$70,986	\$4.22	\$3.18	\$3.71
48	\$70,679	\$70,679	\$4.79	\$3.60	\$4.29
49	\$62,867	\$62,867	\$4.86	\$3.65	\$4.32
50	\$57,752	\$57,752	\$5.09	\$3.83	\$4.71
51	\$50,912	\$50,912	\$5.03	\$3.78	\$4.66
52	\$46,992	\$46,992	\$5.20	\$3.91	\$4.82
53	\$43,080	\$43,080	\$5.34	\$4.01	\$4.93
54	\$35,248	\$35,248	\$4.89	\$3.68	\$4.54
55	\$39,160	\$39,160	\$6.08	\$4.57	\$5.63
56	\$34,870	\$34,870	\$6.07	\$4.56	\$5.64
57	\$29,890	\$29,890	\$5.82	\$4.38	\$5.47
58	\$24,910	\$24,910	\$5.44	\$4.09	\$5.10
59	\$22,420	\$22,420	\$5.48	\$4.12	\$5.14
60	\$19,930	\$19,930	\$5.46	\$4.10	\$5.12
61	\$14,192	\$14,192	\$4.27	\$3.21	\$4.01
62	\$13,384	\$13,384	\$4.43	\$3.33	\$4.16
63	\$12,168	\$12,168	\$4.39	\$3.30	\$4.12
64	\$11,352	\$11,352	\$4.43	\$3.33	\$4.15
65	\$10,136	\$10,136	\$4.27	\$3.21	\$4.00
66	\$10,136	\$10,136	\$4.61	\$3.47	\$4.32
67	\$10,136	\$10,136	\$4.84	\$3.64	\$4.54
68	\$10,136	\$10,136	\$5.08	\$3.82	\$4.72
69	\$10,136	\$10,136	\$5.34	\$4.01	\$4.91
70	\$10,136	\$10,136	\$5.60	\$4.21	\$4.96

8.10 Premium rates for Death only and TPD only insurance. Applicable for age-based, unitised and fixed cover

The premium rates in [Table 4](#) below show the annual cost of your **Death** or **TPD** insurance for every \$1,000 of insurance cover, using an Occupational Rating of **Unknown** or **Light Blue**.

How do I work out how much my Death and TPD insurance costs?

Your insurance premiums are calculated based on:

- the level of cover you have
- your age at your next birthday
- your type of cover (Death or TPD)
- your gender
- your Occupational Rating (see [Table 5](#)).

For example, if you have \$50,000 of death and TPD insurance cover, multiply your applicable premium rate by x 50 and then multiply that by your applicable Occupational Rating factor to work out how much your insurance will cost for one year.

You can view your current insurance levels, premiums, and Occupational Rating in the Hostplus mobile app (in the Insurance tab) or in Member Online. If you'd like to make any changes to your insurance, log into [Member Online](#). You can review and update your Occupational Rating to ensure it accurately reflects the work you do. Please note, the 'Unknown' Occupational Rating will apply to you until such time as you review it in [Member Online](#).

Premium rates include stamp duty, government charges and an administration fee.

Table 4: Annual premium rates for Death and TPD insurance cover

Age at your next birthday	Annual premium rates per \$1,000 of insurance cover, based on an Occupational Rating of Unknown or Light Blue.					
	Death cover only			TPD cover only		
	Male	Female	Unisex	Male	Female	Unisex
12 to 16	\$0.3140	\$0.2361	\$0.2866	\$0.5263	\$0.3957	\$0.4794
17	\$0.3203	\$0.2409	\$0.2925	\$0.5370	\$0.4037	\$0.4890
18	\$0.3266	\$0.2456	\$0.2953	\$0.5476	\$0.4118	\$0.4940
19	\$0.3330	\$0.2504	\$0.2996	\$0.5583	\$0.4197	\$0.5011
20	\$0.3393	\$0.2551	\$0.3024	\$0.5688	\$0.4277	\$0.5057
21	\$0.3466	\$0.2605	\$0.3088	\$0.5805	\$0.4366	\$0.5160
22	\$0.3538	\$0.2660	\$0.3106	\$0.5922	\$0.4453	\$0.5187
23	\$0.3611	\$0.2714	\$0.3169	\$0.6039	\$0.4541	\$0.5289
24	\$0.3682	\$0.2769	\$0.3217	\$0.6157	\$0.4628	\$0.5365
25	\$0.3755	\$0.2823	\$0.3279	\$0.6284	\$0.4725	\$0.5476
26	\$0.3828	\$0.2877	\$0.3344	\$0.6412	\$0.4821	\$0.5587
27	\$0.3900	\$0.2933	\$0.3406	\$0.6539	\$0.4917	\$0.5698
28	\$0.3982	\$0.2993	\$0.3460	\$0.6667	\$0.5012	\$0.5780
29	\$0.4063	\$0.3055	\$0.3513	\$0.6805	\$0.5116	\$0.5871
30	\$0.4144	\$0.3116	\$0.3584	\$0.6944	\$0.5221	\$0.5990
31	\$0.4225	\$0.3178	\$0.3653	\$0.7082	\$0.5325	\$0.6109
32	\$0.4307	\$0.3238	\$0.3725	\$0.7220	\$0.5428	\$0.6228
33	\$0.4398	\$0.3307	\$0.3802	\$0.7369	\$0.5540	\$0.6356
34	\$0.4488	\$0.3374	\$0.3821	\$0.7517	\$0.5652	\$0.6386
35	\$0.4579	\$0.3443	\$0.3899	\$0.7666	\$0.5764	\$0.6513
36	\$0.4669	\$0.3511	\$0.3976	\$0.7815	\$0.5876	\$0.6638

Age at your next birthday	Annual premium rates per \$1,000 of insurance cover, based on an Occupational Rating of Unknown or Light Blue.					
	Death cover only			TPD cover only		
	Male	Female	Unisex	Male	Female	Unisex
37	\$0.4759	\$0.3579	\$0.4052	\$0.7974	\$0.5996	\$0.6774
38	\$0.4859	\$0.3653	\$0.4095	\$0.8135	\$0.6116	\$0.6839
39	\$0.4959	\$0.3729	\$0.4136	\$0.8294	\$0.6235	\$0.6900
40	\$0.5059	\$0.3803	\$0.4156	\$0.8464	\$0.6363	\$0.6938
41	\$0.5466	\$0.4110	\$0.4462	\$0.9144	\$0.6875	\$0.7447
42	\$0.6009	\$0.4518	\$0.4947	\$1.0059	\$0.7563	\$0.8263
43	\$0.6850	\$0.5150	\$0.5652	\$1.1466	\$0.8621	\$0.9440
44	\$0.7809	\$0.5872	\$0.6430	\$1.3072	\$0.9829	\$1.0739
45	\$0.8904	\$0.6695	\$0.7659	\$1.4902	\$1.1204	\$1.2790
46	\$1.0153	\$0.7634	\$0.8716	\$1.6989	\$1.2773	\$1.4551
47	\$1.1573	\$0.8702	\$1.0179	\$1.9367	\$1.4561	\$1.6995
48	\$1.3193	\$0.9920	\$1.1812	\$2.2078	\$1.6601	\$1.9722
49	\$1.5039	\$1.1307	\$1.3400	\$2.5170	\$1.8924	\$2.2373
50	\$1.7148	\$1.2893	\$1.5880	\$2.8693	\$2.1574	\$2.6511
51	\$1.9202	\$1.4438	\$1.7833	\$3.2136	\$2.4163	\$2.9776
52	\$2.1509	\$1.6172	\$1.9975	\$3.5993	\$2.7063	\$3.3348
53	\$2.4087	\$1.8111	\$2.2307	\$4.0312	\$3.0310	\$3.7245
54	\$2.6975	\$2.0281	\$2.5099	\$4.5149	\$3.3947	\$4.1912
55	\$3.0214	\$2.2717	\$2.8007	\$5.0568	\$3.8020	\$4.6764
56	\$3.3842	\$2.5446	\$3.1490	\$5.6635	\$4.2583	\$5.2575
57	\$3.7905	\$2.8500	\$3.5635	\$6.3432	\$4.7693	\$5.9495
58	\$4.2457	\$3.1923	\$3.9914	\$7.1043	\$5.3416	\$6.6634
59	\$4.7551	\$3.5753	\$4.4663	\$7.9569	\$5.9826	\$7.4560
60	\$5.3261	\$4.0046	\$5.0026	\$8.9117	\$6.7005	\$8.3507
61	\$5.8590	\$4.4053	\$5.5031	\$9.8028	\$7.3706	\$9.1858
62	\$6.4454	\$4.8462	\$6.0539	\$10.7831	\$8.1076	\$10.1045
63	\$7.0254	\$5.2824	\$6.5987	\$11.7537	\$8.8373	\$11.0139
64	\$7.5874	\$5.7048	\$7.1265	\$12.6939	\$9.5443	\$11.8950
65	\$8.1945	\$6.1613	\$7.6967	\$13.7094	\$10.3079	\$12.8465
66	\$8.8497	\$6.6540	\$8.3120	\$14.8062	\$11.1324	\$13.8743
67	\$9.2922	\$6.9867	\$8.7277	\$15.5465	\$11.6891	\$14.5679
68	\$9.7564	\$7.3357	\$9.0780	\$16.3238	\$12.2735	\$15.1535
69	\$10.2441	\$7.7024	\$9.4418	\$17.1400	\$12.8872	\$15.7610
70	\$10.7563	\$8.0875	\$9.5363	\$17.9970	\$13.5316	\$15.9186

Table 5: Occupational Ratings for Death and TPD insurance cover

Applicable for age-based, unitised and fixed cover.

Occupational Rating applicable for Age-based, Unitised & Fixed cover	Occupational Rating Factor	
	Death (including Terminal Illness) cover	TPD cover
Professional	0.54	0.40
White Collar	0.77	0.57
Unknown or Light Blue	1.00	1.00
Heavy Blue	1.31	1.94
Special Risk	2.00	2.86

If you take up fixed cover and you do not provide your occupational details you will automatically default to the Special Risk Occupational Rating for Death and TPD insurance cover, until such time as you review it in [Member Online](#).

8.10.1 Apply for your insurance premiums to be waived when you take parental leave

You can apply for your insurance premiums to be waived during employer approved parental leave, provided you have been a member of Hostplus for at least 12 months at the time you apply. This option is not available if you are self employed.

To make an application, please arrange for your employer who approved your parental leave to complete the [Notification of Parental Leave form approved by us](#) and return to Hostplus before your leave commences.

If all the requirements are satisfied, your insurance premiums will be waived during any parental leave period for the duration of your leave up to a maximum period of up to 12 months' leave. If you are already on parental leave then please be aware that the premiums will only be waived from the date Hostplus receives your completed form. The waiver cannot be backdated. The start and end date of the waiver must be specified in the application. The end date of the waiver must occur during the period of parental leave; and no more than 12 months after the date the parental leave commenced.

You will maintain your cover during the premium waiver period and you will be entitled to claim a benefit where you become disabled during the premium waiver period, although the waiting period will not commence until after the employer approved leave. You may still apply to change your cover during this period and the change will continue to be maintained after the expiry of the waiver period. The waiver will apply to any additional cover that commences during the waiver period.

8.11 The Details – Income protection insurance

Income protection insurance helps to protect your income if you can't work because of illness or injury, by providing regular monthly payments to help you meet your living expenses.

8.11.1 Who's eligible for income protection insurance with Hostplus?

You are eligible for income protection insurance if you are:

- a member of the Employer Sponsored Division or the Personal Division of Hostplus,
- at least 15 years old and under 65 years of age (70 years for 2 years and 5 years Maximum Benefit Period),
- an Australian resident or a lawful non-citizen, within the meaning of the *Migration Act 1958* (Cth) for whom your employer is required to make employer contributions, for cover other than cover provided under the special insurance offer.
- not an Excluded Member, and
- not an insured member under Hostplus Executive.

In addition, you must meet the following requirements under the Putting Members' Interests First Laws:

- you must be aged at least 25 years (where applicable), and
- your account has had a balance of at least \$6,000 on or after 1 November 2019, and
- your account is not Inactive, or
- you are an Exempt Person.

Excluded Members are ineligible for cover under the Hostplus policy except where accepted by the Insurer at its absolute discretion. Acceptance remains subject to underwriting. We will notify you of the outcome of any application made.

8.11.2 How much income protection cover can I apply for?

You can apply for cover of up to 90% of your monthly Pre-Disability Income (where, in the event of a successful claim, 75% of your Monthly Pre-Disability Income is paid to you and 15% of your Monthly Pre-Disability Income is paid into your account with Hostplus*), capped at \$30,000 per month, with a waiting period of either 30, 60 or 90 days and you can choose to receive monthly benefits for either up to two years, five years or up to the age of 65.

*The Contribution to your account is a concessional Contribution and subject to the concessional Contributions cap. See [2.13.10 Contribution limits](#).


You can apply for income protection cover via [Member Online](#) at hostplus.com.au.

8.11.3 Special insurance offer – income protection insurance

Eligible Members who have obtained automatic age-based Death and TPD cover and are not employed in an Ineligible Occupation, have a once off opportunity to elect for income protection insurance up to \$5,000 per month for a benefit period of two years, and a waiting period of either 30, 60 or 90 days if they are aged less than 65 years.

You can apply for the special offer via [Member Online](#) at hostplus.com.au within 60 days of the Cover Commencement Date.

See [8.2.2 Special insurance offer](#).

 **Important Note:** If you are not Actively Employed on the date we receive your application, your income protection insurance will be Restricted Cover until you are Actively Employed for 30 consecutive days at which time Full Cover will replace your Restricted Cover.

See [Section 8.11.6 Restricted Cover – Income Protection](#) for more information.

Any restrictions that apply to your automatic Death and TPD cover will also apply to any income protection obtained under the special insurance offer and will continue to apply until it expires under the relevant terms.

Where you are provided with cover under this section, your cover will commence on the date your application is accepted.

8.11.4 When your income protection cover starts

Your income protection insurance commences on the date your application is accepted by the Insurer and your insurance premium is paid. Acceptance is subject to any underwriting requirements. We will advise you, in writing, of the outcome of your application.

8.11.5 Income protection interim accident cover

While the Insurer is assessing your application for income protection insurance, or an increase in your existing income protection insurance, you are provided with interim accident cover. In the event that you suffer Disability or Partial Disability as a result of Accidental Injury during the period in which the interim accident cover applies, the interim accident benefit will be for the same level as the cover applied for or in the case of increasing your cover, the difference between the level of increased cover applied for and the level of current cover, up to a maximum monthly benefit limit of \$20,000 for the benefit period selected in the application.

The interim accident cover commences when we receive your application and will continue until the earlier of:

- the date the Insurer accepts or rejects your application,
- you withdraw your application,
- 90 days from the date your fully completed application is received, or
- the date your cover otherwise ends as set out under the heading [8.17 When your income protection cover ends](#).

Accidental Injury means injury caused by a fortuitous, external event that occurs by chance. Whether the injury was caused by an unintended and unexpected characteristic or consequence of an intended act (such as the application of unintentionally excessive force, or the creation of unintended or excessive force, or the creation of unintended excessive pressure or strain) is irrelevant in determining whether or not injury has occurred as a result of a fortuitous, external event that occurs by chance.

No benefit will be payable under interim accident cover where an injury:

- arises out of, or is contributed to in any way by, any Pre-existing Condition, disease, injury, gradual physical or mental deformity, or infirmity known to the insured member when their interim accident cover commenced, or
- arises in circumstances where the insured member deliberately assumed the risk or courted disaster, irrespective of whether he or she intended or contemplated the results of his or her actions.

8.11.6 Restricted Cover – income protection

Restricted Cover means you are not covered for a Pre-Existing Condition. See [Definitions section. 8.20](#).

This Restricted Cover will generally be replaced with Full Cover after you have been Actively Employed for 30 consecutive days.

8.11.7 Income protection insurance exclusions

No benefit will be payable if the Injury or Illness resulting in Disability or Partial Disability is caused directly or indirectly by one of the following:

- any intentional, self-inflicted injury, or any attempt to commit suicide,
- normal and uncomplicated pregnancy, childbirth, caesarean birth or assisted fertilisation techniques,
- War (as defined in [Section 8.20 Income Protection Cover](#) definitions), or
- service in the armed forces of any country or organisation (whether voluntary or not), other than service in the Australian Defence Force Reserves.

In addition to the above, no benefit will be paid if the payment would contravene any provision of the *Private Health Insurance Act 2007* (Cth), *Health Insurance Act 1973* (Cth) or the *National Health Act 1953* (Cth) or any other related Australian legislation.

No Partial Disability benefit will be payable where you cease to be employed for reasons other than Illness or Injury six months or more prior to the date you became Disabled.

The Insurer will only pay an income protection benefit to you for one Disability or Partial Disability at a time. If, while an income protection benefit is payable for a particular Illness or Injury, you suffer an unrelated Illness or Injury which independently and concurrently renders you Disabled or Partially Disabled:

- no separate income protection benefit will be payable for the later Illness or Injury while an income protection benefit is payable for the first Illness or Injury, and
- if the subsequent Illness or Injury becomes the sole condition causing Disability or Partial Disability then subject to the recurring disability conditions (refer [Section 8.20](#)) it may be treated as a continuation of the claim for the first Illness or Injury for the purposes of determining the end of the benefit period.

8.11.8 Income protection cover - how your benefit is calculated

With income protection cover, you first decide how much of your Pre-Disability Income you would like to insure. You can apply for up to a maximum of 90% of your Pre-Disability Income. If insured for that amount, in the event of a successful claim, 75% of your Monthly Pre-Disability Income is paid to you and 15% of your Monthly Pre-Disability Income is paid into your Hostplus account. You may, of course, choose to have income protection insurance that is less than 90% of your Pre-Disability Income.

Where your income protection benefit is up to 75% of your Pre-Disability Income, we will pay that benefit to you. Where your income protection benefit is from 75% to 90% of your Pre-Disability Income, we will pay a maximum of 75% of your Pre-Disability Income to you and the remainder is paid into your Hostplus account.

For the purposes of calculating your monthly benefit, all benefit amounts will be rounded up to the nearest \$100, i.e. if 75% of your monthly salary is \$5,649, your monthly benefit will be rounded up to \$5,700.

[Click here](#) to calculate the level of insurance cover you need.

8.11.9 Maximum monthly benefit payable for income protection

The maximum monthly benefit that will be paid by the Insurer in the event of a claim is the lower of:

- 90% of your Monthly Pre-Disability Income (of which a maximum of 75% is payable to you and the balance paid as a contribution to your Hostplus super account).
- \$30,000 per month inclusive of the Superannuation Contribution Benefit.

8.11.10 Your choice of waiting periods and benefit periods for income protection

Hostplus offers three waiting periods: 30, 60 or 90 days. A waiting period is the continuous period of days during which you must be Disabled or Partially Disabled before any income protection benefit is payable. You must be Disabled or Partially Disabled for at least 7 out of the first 12 working days of the waiting period to qualify for a benefit. You do not receive a monthly benefit for the waiting period.

The benefit period is the maximum period of time that a benefit will be paid for any one Illness or Injury while you are Disabled or Partially Disabled. You can choose a benefit period of two years, five years or up to age 65.

Premiums vary depending on which waiting period or benefit period you choose. Generally, the longer the waiting period and the shorter the benefit period, the lower the premium. See [Section 8.19 Income protection insurance annual premiums](#).

You can choose to change your waiting period or benefit period. If you want to reduce the waiting period (e.g. from 90 days to 60 days) or increase the benefit period (e.g. two years to 'up to age 65'), you will need to complete a new [online insurance application](#).

During the waiting period, you can return to work once, for up to 10 consecutive days, without having to start a new waiting period. If this occurs, the number of days you have worked will be added to the waiting period.

8.12 Income protection Disability benefit

The Insurer will pay a Disability benefit if you are disabled after the end of the waiting period that is applicable to you and provided that the Insurer has admitted your claim. The monthly benefit starts to accrue from the day after the end of the waiting period.

The monthly benefit is payable in arrears and stops at the earlier of:

- the end of the Maximum Benefit Period (2 years, 5 years or to age 65 as accepted by the Insurer),
- the date you attain age 65 (70 years for 2 years and 5 years Maximum Benefit Period),
- the date of your death,
- the date you are no longer disabled, and
- the date that you fail to comply with the Insurer's request to return to Australia for ongoing assessment – See [8.14 – Travelling overseas?](#)

8.12.1 Income protection Partial Disability benefit

The Insurer will pay a Partial Disability benefit if you are Partially Disabled (see 8.16.28 Income protection cover definitions) after the waiting period had ended except where you had ceased to be employed for reasons other than Illness or Injury six months or more prior to the date they become Partially Disabled.

The Partial Disability benefit will be calculated as follows:

$$\frac{(A - B)}{A} \times \text{disability monthly benefit}$$

Where

A is your Monthly Pre-disability Income (see [8.20 Pre-Disability Income definitions](#))

B means any income earned by you from personal exertion while disabled or partially disabled when the income is from your occupation, or any other occupation.

Disability Monthly Benefit means the lesser of:

- the amount of cover accepted for you,
- 75% of your Monthly Pre-Disability Income,
- an applicable Automatic Acceptance Limit or otherwise any other amount agreed between the Insurer and us, and
- \$30,000.

The Partial Disability benefit begins to accrue from the first day you are Partially Disabled after the waiting period has ended and accrues pro-rata on a daily basis.

The Partial Disability benefit is payable in arrears and stops at the earliest of:

- you have been Disabled or Partially Disabled from the end of the waiting period for the Maximum Benefit Period,
- the date you attain age 65 (70 years for 2 years and 5 years Maximum Benefit Period),
- the date you cease to be Partially Disabled,
- the date you are earning, or are capable of earning, monthly salary or wages equal to or greater than your Monthly Pre-Disability Income, or engaging in any occupation on a full-time basis (if working full-time prior to disability) or part-time basis (if working part-time prior to disability) or casual basis (if working casually prior to disability),
- the date that you fail to comply with the Insurer's request to return to Australia for ongoing assessment – See [8.14 Travelling overseas?](#), and
- the date of your death.

8.12.2 Ineligible Occupations

If you work in an Ineligible Occupation, you are not entitled to Income Protection cover under the Hostplus policy.

8.12.3 Death benefit while claiming income protection

If you die while a Disability or Partial Disability benefit is being paid, the Insurer will pay a one-off amount equal to the Disability Monthly Benefit you were receiving at the date of your death, for one month.

8.12.4 Income protection recurrent disability

You will be entitled to a recurrent disability benefit if you:

- were paid a Disability benefit or a Partial Disability benefit under this Hostplus policy or the Previous Policy, and
- you returned to employment on the same basis as prior to your disability (i.e. full time or part time) for a period of less than 6 months from the last date you were Disabled or Partially Disabled, and
- during this 6 month period you became Disabled or Partially Disabled from the same or a related Illness or Injury.

A new Waiting Period will not apply, provided you are not in receipt of any benefit under the Previous Policy.

The payment of a recurrent disability benefit will be treated as a continuation of the original claim for benefits. This payment must not exceed the Maximum Benefit Period.

8.12.5 Retraining Expense Benefit

Whilst you are in receipt of an income protection benefit, the Insurer may pay all or some of the expenses incurred, to a maximum of 6 times the some of your Disability Monthly Benefit and Superannuation Contribution Monthly Benefit, if:

- you are Disabled or Partially Disabled;
- the Insurer approves the retraining expenses in writing before the expenses are incurred; and
- the retraining expenses are incurred to:
 - directly assist you to return to your occupation or any gainful occupation; or
 - undertake a vocational retraining program

Any payments will be made directly to the provider of the service relating to the retraining expense as approved on a case-by-case basis.

The Insurer will reduce the amount of the retraining expense benefit paid directly to the provider of the retraining service by any amounts that can be claimed from any other source or as they approve on a case-by-case basis.

8.12.6 Superannuation Contribution Benefit

This is an optional benefit of up to 15% of the Monthly Pre-Disability Income, which will be paid if you are disabled after the waiting period has ended. If you are partially disabled, the Insurer will pay an amount equal to the Superannuation Partial Disability benefit.

The Superannuation Partial Disability benefit will be calculated as follows:

$$\frac{(A - B)}{A} \times (15\% \text{ of } A)$$

Where

A is your Monthly Pre-Disability Income

B means any income earned by you from personal exertion while disabled or partially disabled when the income is from your occupation, or any other occupation.

8.13 How do payments work?

Income protection benefits are payable monthly in arrears once your claim has been accepted. The Insurer will increase the amount of the benefit payable when you have paid the benefit for a continuous period of 12 months. The benefit will be adjusted annually at the anniversary of the end of the waiting period by the lesser of 5% or the percentage increase in the CPI over the 12-month period concluding at the end of the last reported quarter.

8.13.1 Reduction of benefits

Your income protection payments will be reduced by other income or payments (including any income or commutation amounts but not including benefits received under the Hostplus policy) that you've received as a result of disability, as set out below, where such amounts combined with the benefit payable under the policy would exceed 90% of your Monthly Pre-disability Income (75% of Monthly Pre-Disability Income plus up to 15% superannuation contribution benefit):

- by way of workers' compensation, similar legislation or any settlement under common law,
- under any statutory accident compensation scheme,
- any amounts payable in respect of loss of income (whether legislated, under common law or otherwise),
- paid sick leave, and
- benefits under any other disability, injury or sickness insurance policy (except for lump sum benefits received from total and permanent disablement under a policy).

Any income the Insurer believes you could reasonably be expected to earn in your occupation whilst Disabled or Partially Disabled, will also reduce your income protection payments.

Amounts received in respect of:

- Social security payments from Centrelink, or
- Department of Veteran's Affairs (or other Government benefits), or
- a lump sum payment, in respect of a total and permanent disablement claim,

will not reduce your income protection payments.

Any lump sum payment (will be converted to an equivalent monthly amount by dividing the lump sum payment by 60 (i.e. the lump sum is paid out monthly over a period of 60 months).

If your monthly benefit is reduced because you are in receipt of other income or payments, as set out above, or where you are entitled to a Partial Disability benefit, the 15% of your Pre-Disability Income which is paid into your Hostplus account, will also be reduced proportionally (by the amount of any employer superannuation contributions paid to your superannuation account and by the amount of any benefits payable under any other income protection/ salary continuance policy but only where the other policy is designed to replace the compulsory superannuation entitlements).

8.13.2 What happens if you are suffering from more than one injury or illness?

You can only claim one Disability benefit or Partial Disability benefit at a time for the Maximum Benefit Period. If, while you are receiving Disability or Partial Disability benefits for a particular Illness or Injury, you suffer an unrelated Illness or Injury which independently and concurrently renders you Disabled or Partially Disabled:

- a. no separate benefit will be payable for the later Illness or Injury while benefits are being paid for the first Illness or Injury, and
- b. if the subsequent Illness or Injury becomes the sole condition causing Disability or Partial Disability it will be treated as a continuation of the claim for the first Illness or Injury for the purposes of determining when the Maximum Benefit Period ends.

8.14 Travelling overseas?

Your income protection insurance continues while you are travelling or residing overseas. The cover will cease for any other reason as outlined in [Section 8.17 When your income protection cover ends](#). If you are overseas for more than 6 months after you commence receipt of income protection benefits, the Insurer reserves the right to require you to return to Australia at your own expense for continued assessment of your claim. If you fail to do so, the Insurer may, in its discretion, refuse to continue payments.

8.15 Cover during employer approved leave

If you take employer approved leave, you are covered for claims provided your insurance premiums continue to be paid from your account. If you become disabled or partially disabled during a period of employer approved leave, the waiting period will not begin until the end date of your employer approved leave. Where no end date is given, the period of leave will be taken to be 24 months. Cover will cease for any other reason as outlined in [Section 8.17 When your income protection cover ends](#).

8.16 Changing your income protection insurance

8.16.1 Update your income protection insurance online

To make it easy for you and to ensure you have adequate insurance cover when your circumstances change, you can also apply to increase or take out other forms of insurance cover [online](#).

8.16.2 Calculating your income protection insurance

To calculate the type and level of insurance cover you need click here to use our [online insurance calculator](#).

8.16.3 Transfer your income protection insurance into Hostplus

You have the opportunity to transfer any existing income protection cover you have through another superannuation fund or insurer into Hostplus provided you are not in an Ineligible Occupation and it is of a similar nature to the cover provided under Hostplus with limited screening questions. The total amount that a person may transfer from all sources is the lesser of:

- 90% of your Pre-Disability Income (of which a maximum of 75% is payable to you and the balance paid as a contribution to your Hostplus super account), or
- \$20,000 per month for a Maximum Benefit Period of 2 years or 5 years, or
- \$10,000 per month for a Maximum Benefit Period of to age 65,

provided that:

- you are not in an Ineligible Occupation,
- the cover you want to transfer is of a similar nature to the cover provided via Hostplus,
- you satisfy the requirements of an Eligible Person,
- the cover you want to transfer is still in force with the other provider as at the date the request to transfer is received by the fund or has been active within 30 days immediately prior to the date the request to transfer (including rollover request) is received by the Fund),

- any loadings, restrictions and exclusions which apply to the cover you want to transfer will also apply to your cover transferred to Hostplus, and
- you cancel the cover you apply to transfer with the previous Insurer once the transfer to Hostplus has occurred. If you do not cancel your previous cover, in the event of a claim, any benefit payable to you will be reduced by the amount payable under the previous cover.

Transferred cover will replace any Income Protection cover that you already have at Hostplus. Any amount above these maximum transfer limits will be assessed by the Insurer. Generally, income protection insurance will be matched on the same waiting period and benefit period to that which was previously provided under the transferred cover (30 days if it was 30 days or less with the other fund, 60 days if it was between 31 and 60 days inclusive with the other fund and 90 days if it was equal to or greater than 61 days but less than 90 days with the other fund). If the waiting period is not available, the next longest waiting period will be provided. Your transferred cover will replace any existing income protection cover you have with Hostplus (as long as any monthly benefit does not exceed 90% of your salary).

If your existing income protection benefit period is either to age 60 or to age 65, your Maximum Benefit Period provided with Hostplus will be to age 65. Otherwise, an existing benefit period of 5 years or above, will be provided as a 5 year Maximum Benefit Period (where you're aged less than 63). Any other existing benefit period is provided as a Maximum Benefit Period of 2 years (unless agreed otherwise by the Insurer).

You cannot transfer cover that is subject to a waiting period that is greater than 90 days (unless agreed otherwise by the Insurer).

Conditions and other limitations apply. All applications are subject to the approval of the Insurer and for your application to be considered you must provide proof of your external cover and the terms upon which it was granted.

To transfer your existing income protection cover to Hostplus, please apply online by clicking [here](#)

8.16.4 Specific life events cover

You may apply to us to increase your Income Protection cover without us assessing your insurability upon one of the following events occurring:

- getting married,
- the birth or adoption of a child/children,
- taking on a mortgage or negotiating an increase to your existing mortgage (principle place of residence),
- death of a spouse,
- a Nominated Event.

You must submit the application within 60 days of either the event occurring or the date of the annual insurance communication (provided the event occurred in the 12 months preceding the date of the annual insurance communication).

You cannot be an Excluded Member or employed in an Ineligible Occupation and must be aged less than 65 (70 years for 2 years and 5 years Maximum Benefit Period).

You can only submit one application per calendar year and no more than 3 applications can be accepted during the term of the cover.

Any increase in cover is limited to the lesser of \$1,000 per month and 90% of the monthly Pre-Disability Income.

The same loadings, exclusions and limitations will apply to your life events cover that applied immediately before your life events application. Any additional life events cover will be Restricted Cover, until you are Actively Employed for 30 consecutive days, at which time the Full Cover will apply.

8.17 When your income protection cover ends

Your income protection insurance will cease from the earliest date of any of the following:

- you cease to be a member of Hostplus,
- you reach age 65 (70 years for 2 years and 5 years Maximum Benefit Period),
- the Insurer receives your written request to cancel or terminate your insurance and the Insurer agrees to cancel or terminate the insurance (or where the request specifies a later date, the later date specified),
- you permanently retire from the workforce,
- in the event of your death,
- the end of the month in which your account balance has insufficient funds to pay the premium,
- the insurance policy is cancelled or terminated,
- your account becomes inactive, or
- your account is transferred to the Australian Tax Office in accordance with Hostplus' rules.

8.18 When should I make an income protection claim?

You should advise us of a claim as soon as reasonably possible. If you don't notify us within a reasonable time, the Insurer may reduce or refuse to pay the insured benefit to the extent their assessment of your claim is prejudiced.

If you make a claim, the Insurer reserves the right to investigate the claim including but not limited to the use of investigative agents, conducting surveillance and requesting information and medical examinations.

It is important to note that if you make a claim, you will only be entitled to an insured benefit if you meet the eligibility criteria under the terms of the Fund's insurance policy. The insured benefit is determined as at the date of the Disability or Partial Disability and based on the level of insurance cover at that time. In circumstances where you are in the process of applying for additional cover but have not yet been accepted by the Insurer, you will only be entitled to the lesser amount of cover applicable prior to the increase, in the event of a successful claim. See also [interim accident cover in 8.11.5](#).

8.19 Income protection insurance annual premium tables

The premium rates in the following tables show the annual cost of your Income Protection insurance for every \$100 of monthly insurance cover, using an Occupational Rating of Unknown or Light Blue.

How do I work out how much my Income Protection insurance costs?

Your insurance premiums are calculated based on:

- your benefit period and waiting period
- your age at your next birthday
- your gender
- your Occupational Rating (see [Table 9](#)).

For example, if you have \$5,000 of Income Protection insurance cover per month, multiply your applicable premium rate by x 50 and then multiply that by your applicable Occupational Rating factor to work out how much your insurance will cost for one year.

You can view your current insurance level, premiums, and Occupational Rating in the Hostplus mobile app (in the Insurance tab) or in [Member Online](#). If you'd like to make any changes to your insurance, log into [Member Online](#). You can review and update your Occupational Rating to ensure it accurately reflects the work you do.

Premium rates include stamp duty and government charges.

Table 6: Premium rates for Income Protection insurance with a 2-year benefit period

Benefit period	2 years								
Waiting period	30 days			60 days			90 days		
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
16	\$3.6687	\$4.7361	\$4.0984	\$2.5322	\$3.2571	\$2.8243	\$1.0463	\$1.3331	\$1.1624
17	\$3.6687	\$4.7361	\$4.0984	\$2.5177	\$3.2380	\$2.8081	\$1.0463	\$1.3331	\$1.1624
18	\$3.6687	\$4.7361	\$4.0984	\$2.5036	\$3.2197	\$2.7924	\$1.0463	\$1.3331	\$1.1624
19	\$3.6687	\$4.7361	\$4.0984	\$2.4893	\$3.2012	\$2.7762	\$1.0463	\$1.3331	\$1.1624
20	\$3.6687	\$4.7361	\$4.0984	\$2.4753	\$3.1828	\$2.7602	\$1.0463	\$1.3331	\$1.1624
21	\$3.6687	\$4.7288	\$4.0956	\$2.4608	\$3.1597	\$2.7426	\$1.0463	\$1.3315	\$1.1618
22	\$3.6687	\$4.7233	\$4.0937	\$2.4467	\$3.1330	\$2.7237	\$1.0463	\$1.3233	\$1.1588
23	\$3.6687	\$4.7170	\$4.0912	\$2.4324	\$3.1217	\$2.7105	\$1.0463	\$1.3375	\$1.1639
24	\$3.6687	\$4.7284	\$4.0954	\$2.4184	\$3.1074	\$2.6960	\$1.0463	\$1.3361	\$1.1635
25	\$3.6687	\$4.7051	\$4.0868	\$2.4043	\$3.0778	\$2.6760	\$1.0463	\$1.3346	\$1.1630
26	\$3.6687	\$4.8082	\$4.1250	\$2.3898	\$3.1823	\$2.7056	\$1.0463	\$1.4386	\$1.2014
27	\$3.6987	\$4.9610	\$4.2006	\$2.3717	\$3.2760	\$2.7285	\$1.3656	\$1.9984	\$1.6126
28	\$3.7573	\$5.1385	\$4.3040	\$2.3738	\$3.3476	\$2.7565	\$1.3509	\$2.0238	\$1.6126
29	\$3.8535	\$5.3859	\$4.4568	\$2.3967	\$3.4610	\$2.8132	\$1.3474	\$2.0744	\$1.6290
30	\$3.9755	\$5.6337	\$4.6265	\$2.4377	\$3.5713	\$2.8802	\$1.3583	\$2.1233	\$1.6542
31	\$4.1303	\$5.9485	\$4.8420	\$2.4996	\$3.6933	\$2.9650	\$1.3841	\$2.1504	\$1.6808
32	\$4.3111	\$6.2889	\$5.0837	\$2.5771	\$3.8350	\$3.0671	\$1.4211	\$2.1991	\$1.7222
33	\$4.5177	\$6.6927	\$5.3653	\$2.6716	\$4.0284	\$3.1987	\$1.4727	\$2.2976	\$1.7917

Table 6: Premiums rates for Income Protection insurance with a 2-year benefit period (cont'd).

Benefit period	2 years								
Waiting period	30 days			60 days			90 days		
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
34	\$4.7540	\$7.1175	\$5.6734	\$2.7827	\$4.2134	\$3.3384	\$1.5357	\$2.3764	\$1.8612
35	\$5.0125	\$7.5661	\$6.0045	\$2.9114	\$4.4159	\$3.4955	\$1.6166	\$2.4751	\$1.9494
36	\$5.3042	\$8.0375	\$6.3655	\$3.0570	\$4.6637	\$3.6805	\$1.7088	\$2.6395	\$2.0693
37	\$5.6181	\$8.5768	\$6.7658	\$3.2225	\$4.9449	\$3.8903	\$1.8234	\$2.8230	\$2.2105
38	\$5.9648	\$9.1289	\$7.1919	\$3.4070	\$5.2500	\$4.1213	\$1.9524	\$3.0444	\$2.3749
39	\$6.3378	\$9.7308	\$7.6530	\$3.6147	\$5.5971	\$4.3823	\$2.1078	\$3.3094	\$2.5723
40	\$6.7437	\$10.3263	\$8.1331	\$3.8453	\$5.9539	\$4.6620	\$2.2848	\$3.5994	\$2.7926
41	\$7.1828	\$10.9973	\$8.6621	\$4.1215	\$6.4128	\$5.0083	\$2.4877	\$3.9661	\$3.0582
42	\$7.6551	\$11.6861	\$9.2190	\$4.4327	\$6.8802	\$5.3800	\$2.7277	\$4.3378	\$3.3491
43	\$8.1682	\$12.4186	\$9.8179	\$4.7783	\$7.4269	\$5.8036	\$3.0007	\$4.8094	\$3.6983
44	\$8.7219	\$13.1678	\$10.4494	\$5.1637	\$7.9821	\$6.2555	\$3.3144	\$5.2872	\$4.0757
45	\$9.3238	\$13.9499	\$11.1233	\$5.5938	\$8.6031	\$6.7601	\$3.6727	\$5.8485	\$4.5123
46	\$9.9769	\$14.8216	\$11.8637	\$6.0772	\$9.3045	\$7.3286	\$4.0862	\$6.4871	\$5.0131
47	\$10.6859	\$15.6790	\$12.6342	\$6.6148	\$10.0206	\$7.9374	\$4.5547	\$7.1570	\$5.5606
48	\$11.4610	\$16.6438	\$13.4868	\$7.2179	\$10.8329	\$8.6237	\$5.0900	\$7.9187	\$6.1847
49	\$12.3022	\$17.6501	\$14.3970	\$7.8914	\$11.6762	\$9.3664	\$5.6990	\$8.7072	\$6.8657
50	\$13.2250	\$18.7142	\$15.3810	\$8.6426	\$12.5756	\$10.1793	\$6.3855	\$9.5525	\$7.6178
51	\$14.2330	\$19.8143	\$16.4323	\$9.4855	\$13.5440	\$11.0767	\$7.1681	\$10.4830	\$8.4624
52	\$15.3403	\$21.0279	\$17.5894	\$10.4242	\$14.5807	\$12.0605	\$8.0466	\$11.4624	\$9.3864
53	\$16.5583	\$22.3047	\$18.8406	\$11.4731	\$15.6889	\$13.1412	\$9.0357	\$12.5181	\$10.4093
54	\$17.8981	\$23.7122	\$20.2182	\$12.6452	\$16.8599	\$14.3239	\$10.1506	\$13.6055	\$11.5246
55	\$19.3744	\$25.1801	\$21.7054	\$13.9505	\$18.0951	\$15.6156	\$11.3980	\$14.7609	\$12.7497
56	\$21.0097	\$26.8071	\$23.3531	\$15.4037	\$19.4177	\$17.0342	\$12.7896	\$15.9720	\$14.0876
57	\$22.8220	\$28.5602	\$25.1603	\$17.0253	\$20.7995	\$18.5823	\$14.3474	\$17.2137	\$15.5432
58	\$24.8302	\$30.4750	\$27.1528	\$18.8263	\$22.2611	\$20.2749	\$16.0787	\$18.5010	\$17.1263
59	\$27.0667	\$32.5750	\$29.3599	\$20.8301	\$23.7938	\$22.1229	\$18.0016	\$19.8118	\$18.8410
60	\$29.5581	\$34.8680	\$31.8016	\$23.0534	\$25.4052	\$24.1408	\$20.1310	\$21.1537	\$20.6991
61	\$32.3415	\$37.3855	\$34.5127	\$25.5238	\$27.0835	\$26.3416	\$22.4897	\$22.4984	\$22.7048
62	\$35.4566	\$40.1451	\$37.5255	\$28.2635	\$28.8359	\$28.7414	\$25.0919	\$23.8495	\$24.8684
63	\$38.9521	\$43.2155	\$40.8967	\$31.3043	\$30.8125	\$31.4171	\$27.9638	\$25.3951	\$27.2765
64	\$43.6250	\$48.4010	\$45.8031	\$35.0354	\$34.4700	\$35.1563	\$31.3190	\$28.4426	\$30.5495
65	\$48.8626	\$54.2084	\$51.3011	\$39.2125	\$38.5610	\$39.3408	\$35.0765	\$31.8551	\$34.2149
66	\$54.7241	\$60.7160	\$57.4568	\$43.9163	\$43.1890	\$44.0609	\$39.2843	\$35.6777	\$38.3198
67	\$61.2942	\$68.0018	\$64.3535	\$49.1868	\$48.3716	\$49.3483	\$43.9979	\$39.9588	\$42.9177
68	\$68.6467	\$76.1607	\$72.0739	\$55.0899	\$54.1758	\$55.2705	\$49.2799	\$44.7535	\$48.0692
69	\$55.6061	\$61.6894	\$58.3811	\$44.6227	\$43.8822	\$44.7691	\$39.9155	\$36.2504	\$38.9355
70	\$18.3483	\$20.3568	\$19.2644	\$14.7260	\$14.4816	\$14.7741	\$13.1737	\$11.9637	\$12.8499

Table 7: Premiums rates for Income Protection insurance with a 5-year benefit period

Benefit period	5 years								
Waiting period	30 days			60 days			90 days		
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
16	\$6.5066	\$8.9212	\$7.4613	\$4.6208	\$6.3981	\$5.3220	\$2.7344	\$3.8747	\$3.1821
17	\$6.5066	\$8.9212	\$7.4613	\$4.5971	\$6.3666	\$5.2949	\$2.7344	\$3.8747	\$3.1821
18	\$6.5066	\$8.9212	\$7.4613	\$4.5734	\$6.3349	\$5.2685	\$2.7344	\$3.8747	\$3.1821
19	\$6.5066	\$8.9212	\$7.4613	\$4.5497	\$6.3034	\$5.2416	\$2.7344	\$3.8747	\$3.1821
20	\$6.5066	\$8.9212	\$7.4613	\$4.5263	\$6.2719	\$5.2147	\$2.7344	\$3.8747	\$3.1821
21	\$6.5066	\$8.7784	\$7.4086	\$4.5028	\$6.1734	\$5.1635	\$2.7344	\$3.8747	\$3.1821
22	\$6.5066	\$8.6751	\$7.3704	\$4.4791	\$6.0950	\$5.1192	\$2.7344	\$3.8747	\$3.1821
23	\$6.5066	\$8.5575	\$7.3267	\$4.4558	\$6.0110	\$5.0732	\$2.7344	\$3.8747	\$3.1821
24	\$6.5066	\$8.4586	\$7.2902	\$4.4321	\$5.9373	\$5.0310	\$2.7344	\$3.8747	\$3.1821
25	\$6.5066	\$8.3305	\$7.2429	\$4.4083	\$5.8521	\$4.9841	\$2.7344	\$3.8747	\$3.1821
26	\$6.5066	\$8.2994	\$7.2314	\$4.3848	\$5.8105	\$4.9537	\$2.7344	\$3.8747	\$3.1821
27	\$6.6228	\$8.6295	\$7.4279	\$4.3999	\$6.0965	\$5.0692	\$2.7145	\$4.1756	\$3.2808
28	\$6.7988	\$9.0447	\$7.6940	\$4.4531	\$6.3867	\$5.2105	\$2.7195	\$4.4224	\$3.3753
29	\$7.0405	\$9.5928	\$8.0514	\$4.5467	\$6.7101	\$5.3901	\$2.7497	\$4.6330	\$3.4726
30	\$7.3378	\$10.1829	\$8.4596	\$4.6748	\$7.0365	\$5.5929	\$2.8054	\$4.8275	\$3.5799
31	\$7.6902	\$10.8992	\$8.9500	\$4.8407	\$7.4138	\$5.8384	\$2.8907	\$5.0291	\$3.7090
32	\$8.1033	\$11.6798	\$9.5031	\$5.0394	\$7.8061	\$6.1106	\$2.9967	\$5.2235	\$3.8489
33	\$8.5716	\$12.6443	\$10.1594	\$5.2742	\$8.2862	\$6.4384	\$3.1324	\$5.4560	\$4.0217
34	\$9.0955	\$13.6466	\$10.8652	\$5.5417	\$8.7891	\$6.7954	\$3.2934	\$5.7162	\$4.2210
35	\$9.6795	\$14.7439	\$11.6447	\$5.8498	\$9.3545	\$7.2017	\$3.4900	\$6.0335	\$4.4640
36	\$10.3192	\$15.9111	\$12.4856	\$6.1925	\$9.9729	\$7.6499	\$3.7168	\$6.4098	\$4.7483
37	\$11.0191	\$17.2133	\$13.4150	\$6.5812	\$10.6791	\$8.1596	\$3.9885	\$6.8622	\$5.0894
38	\$11.7846	\$18.5793	\$14.4100	\$7.0138	\$11.4559	\$8.7236	\$4.3008	\$7.4054	\$5.4900
39	\$12.6158	\$20.0934	\$15.5016	\$7.4968	\$12.3362	\$9.3582	\$4.6637	\$8.0432	\$5.9581
40	\$13.5169	\$21.6571	\$16.6564	\$8.0405	\$13.3035	\$10.0638	\$5.0915	\$8.8057	\$6.5140
41	\$14.4992	\$23.3711	\$17.9189	\$8.6841	\$14.4436	\$10.8971	\$5.5801	\$9.6789	\$7.1492
42	\$15.5667	\$25.1647	\$19.2652	\$9.4076	\$15.7046	\$11.8264	\$6.1490	\$10.6999	\$7.8910
43	\$16.7200	\$27.1058	\$20.7207	\$10.2184	\$17.1030	\$12.8623	\$6.8088	\$11.8574	\$8.7413
44	\$17.9840	\$29.1236	\$22.2755	\$11.1279	\$18.6215	\$14.0057	\$7.5642	\$13.1632	\$9.7073
45	\$19.3538	\$31.2652	\$23.9438	\$12.1512	\$20.2927	\$15.2783	\$8.4407	\$14.6402	\$10.8144
46	\$20.8547	\$33.6223	\$25.7756	\$13.3035	\$22.1498	\$16.7024	\$9.4479	\$16.2920	\$12.0695
47	\$22.4967	\$36.0644	\$27.7292	\$14.5979	\$24.1431	\$18.2677	\$10.6012	\$18.1110	\$13.4801
48	\$24.2894	\$38.7223	\$29.8591	\$16.0520	\$26.3254	\$20.0046	\$11.9207	\$20.1079	\$15.0627

Table 7: Premiums rates for Income Protection insurance with a 5-year benefit period (cont'd).

Benefit period	5 years								
Waiting period	30 days			60 days			90 days		
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
49	\$26.2584	\$41.5454	\$32.1628	\$17.6900	\$28.6875	\$21.9263	\$13.4316	\$22.2970	\$16.8386
50	\$28.4292	\$44.6059	\$34.6832	\$19.5346	\$31.2549	\$24.0557	\$15.1538	\$24.6790	\$18.8213
51	\$30.8162	\$47.7872	\$37.3865	\$21.6042	\$33.9803	\$26.3876	\$17.1079	\$27.2412	\$21.0187
52	\$33.4501	\$51.2933	\$40.3679	\$23.9324	\$36.9476	\$28.9741	\$19.3288	\$30.0088	\$23.4631
53	\$36.3611	\$55.0183	\$43.6076	\$26.5461	\$40.1083	\$31.8148	\$21.8419	\$32.9622	\$26.1626
54	\$39.5890	\$59.1421	\$47.1975	\$29.4788	\$43.5221	\$34.9530	\$24.6771	\$36.1036	\$29.1377
55	\$43.1697	\$63.5034	\$51.1008	\$32.7625	\$47.1349	\$38.3895	\$27.8649	\$39.4321	\$32.4078
56	\$47.1486	\$68.3411	\$55.4348	\$36.4426	\$51.0182	\$42.1796	\$31.4509	\$42.9406	\$35.9988
57	\$51.5802	\$73.5084	\$60.1805	\$40.5605	\$55.1170	\$46.3292	\$35.4696	\$46.6208	\$39.9300
58	\$56.5310	\$79.2164	\$65.4581	\$45.1645	\$59.4924	\$50.8920	\$39.9620	\$50.4638	\$44.2245
59	\$62.0605	\$85.4456	\$71.2986	\$50.3042	\$64.1231	\$55.8917	\$44.9728	\$54.4534	\$48.9048
60	\$68.2599	\$92.2587	\$77.7834	\$56.0387	\$69.0228	\$61.3712	\$50.5478	\$58.5837	\$53.9977
61	\$74.7426	\$99.9816	\$84.7860	\$61.7417	\$74.6939	\$67.1162	\$55.9551	\$63.4387	\$59.2513
62	\$81.8408	\$108.3514	\$92.4218	\$67.3703	\$81.1430	\$73.1014	\$60.9901	\$69.1463	\$64.5828
63	\$89.2101	\$118.1042	\$100.7427	\$73.3885	\$88.3594	\$79.6196	\$66.4778	\$75.3673	\$70.3935
64	\$43.6250	\$48.4010	\$45.8031	\$35.0354	\$34.4700	\$35.1563	\$31.3190	\$28.4426	\$30.5495
65	\$48.8626	\$54.2084	\$51.3011	\$39.2125	\$38.5610	\$39.3408	\$35.0765	\$31.8551	\$34.2149
66	\$54.7241	\$60.7160	\$57.4568	\$43.9163	\$43.1890	\$44.0609	\$39.2843	\$35.6777	\$38.3198
67	\$61.2942	\$68.0018	\$64.3535	\$49.1868	\$48.3716	\$49.3483	\$43.9979	\$39.9588	\$42.9177
68	\$68.6467	\$76.1607	\$72.0739	\$55.0899	\$54.1758	\$55.2705	\$49.2799	\$44.7535	\$48.0692
69	\$55.6061	\$61.6894	\$58.3811	\$44.6227	\$43.8822	\$44.7691	\$39.9155	\$36.2504	\$38.9355
70	\$18.3483	\$20.3568	\$19.2644	\$14.7260	\$14.4816	\$14.7741	\$13.1737	\$11.9637	\$12.8499

Table 8: Premiums rates for Income Protection insurance with a benefit period to age 65

Benefit period	To age 65								
	30 days			60 days			90 days		
Waiting period	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
16	\$16.4336	\$24.0664	\$18.9395	\$12.6945	\$19.0768	\$14.8058	\$8.9552	\$14.0874	\$10.6722
17	\$16.4336	\$24.0664	\$18.9395	\$12.6477	\$19.0147	\$14.7540	\$8.9552	\$14.0874	\$10.6722
18	\$16.4336	\$24.0664	\$18.9395	\$12.6008	\$18.9523	\$14.7023	\$8.9552	\$14.0874	\$10.6722
19	\$16.4147	\$24.0391	\$18.9179	\$12.5385	\$18.8664	\$14.6324	\$8.9426	\$14.0677	\$10.6571
20	\$16.3897	\$24.0022	\$18.8891	\$12.4734	\$18.7763	\$14.5595	\$8.9300	\$14.0484	\$10.6422
21	\$16.3586	\$23.8791	\$18.8250	\$12.4022	\$18.6299	\$14.4619	\$8.9114	\$13.9982	\$10.6124
22	\$16.3336	\$23.8256	\$18.7900	\$12.3341	\$18.5123	\$14.3772	\$8.8927	\$13.9402	\$10.5796
23	\$16.3021	\$23.7340	\$18.7375	\$12.2630	\$18.3941	\$14.2901	\$8.8740	\$13.9133	\$10.5584
24	\$16.2645	\$23.6945	\$18.6999	\$12.1859	\$18.2471	\$14.1889	\$8.8490	\$13.7901	\$10.4983
25	\$16.2332	\$23.5502	\$18.6281	\$12.1118	\$18.0926	\$14.0870	\$8.8238	\$13.7390	\$10.4643
26	\$16.1645	\$23.9639	\$18.7345	\$12.0177	\$18.7352	\$14.2603	\$8.7925	\$14.6683	\$10.7804
27	\$16.7528	\$25.3945	\$19.6180	\$12.3037	\$19.8662	\$14.8470	\$8.9300	\$15.6744	\$11.2293
28	\$17.4974	\$27.0123	\$20.6667	\$12.6899	\$21.0204	\$15.5047	\$9.1367	\$16.5917	\$11.6892
29	\$18.3985	\$28.8683	\$21.8988	\$13.1752	\$22.2132	\$16.2378	\$9.4122	\$17.4189	\$12.1596
30	\$19.4437	\$31.0336	\$23.3325	\$13.7487	\$23.4278	\$17.0342	\$9.7501	\$18.0873	\$12.6118
31	\$20.6327	\$33.4118	\$24.9327	\$14.4052	\$24.7462	\$17.9197	\$10.1443	\$18.8173	\$13.1212
32	\$21.9595	\$35.9654	\$26.6822	\$15.1519	\$26.1639	\$18.8973	\$10.6136	\$19.6295	\$13.7073
33	\$23.4238	\$38.7353	\$28.5955	\$15.9839	\$27.6826	\$19.9645	\$11.1518	\$20.5042	\$14.3588
34	\$25.0196	\$41.7520	\$30.6800	\$16.9050	\$29.2950	\$21.1210	\$11.7713	\$21.4139	\$15.0736
35	\$26.7469	\$44.8894	\$32.8902	\$17.9183	\$31.1266	\$22.4144	\$12.4784	\$22.6468	\$15.9598
36	\$28.5991	\$48.2110	\$35.2449	\$19.0243	\$33.0807	\$23.8098	\$13.2796	\$24.0022	\$16.9489
37	\$30.5829	\$51.6751	\$37.7330	\$20.2411	\$35.1950	\$25.3321	\$14.1996	\$25.5675	\$18.0877
38	\$32.6918	\$55.2676	\$40.3454	\$21.5731	\$37.5325	\$27.0068	\$15.2506	\$27.4474	\$19.4223
39	\$34.9322	\$58.9025	\$43.0553	\$23.0318	\$40.0634	\$28.8305	\$16.4462	\$29.6377	\$20.9586
40	\$37.3103	\$62.7050	\$45.9113	\$24.6353	\$42.8318	\$30.8303	\$17.8103	\$32.1308	\$22.7096
41	\$39.8196	\$66.6227	\$48.8912	\$26.4814	\$45.9755	\$33.1168	\$19.3622	\$34.9549	\$24.6975
42	\$42.4731	\$70.5392	\$51.9603	\$28.5128	\$49.3361	\$35.5971	\$21.1271	\$38.1188	\$26.9405
43	\$45.2642	\$74.5049	\$55.1330	\$30.7398	\$52.9005	\$38.2731	\$23.1235	\$41.5714	\$29.4321
44	\$48.2118	\$78.5967	\$58.4489	\$33.1821	\$56.7951	\$41.2028	\$25.3701	\$45.4637	\$32.2388
45	\$51.3032	\$82.5812	\$61.8156	\$35.8518	\$60.7545	\$44.2974	\$27.8920	\$49.5102	\$35.2729
46	\$54.5513	\$86.6214	\$65.3003	\$38.7671	\$64.9583	\$47.6337	\$30.7081	\$53.8978	\$38.6133
47	\$57.9493	\$90.6505	\$68.8745	\$41.9305	\$69.2488	\$51.1558	\$33.8247	\$58.4189	\$42.1896
48	\$61.4977	\$94.5613	\$72.4998	\$45.3514	\$73.6075	\$54.8633	\$37.2540	\$63.0989	\$46.0186

Table 8: Premiums rates for Income Protection insurance with a benefit period to age 65 (cont'd).

Benefit period	To age 65								
Waiting period	30 days			60 days			90 days		
Age at your next birthday	Male	Female	Unisex	Male	Female	Unisex	Male	Female	Unisex
49	\$65.1771	\$98.3890	\$76.1771	\$49.0243	\$77.9797	\$58.7328	\$40.9964	\$67.8361	\$50.0630
50	\$68.9823	\$102.0837	\$79.8844	\$52.9404	\$82.3127	\$62.7398	\$45.0389	\$72.5747	\$54.2955
51	\$72.8746	\$105.5355	\$83.5586	\$57.0709	\$86.3822	\$66.7857	\$49.3571	\$77.0335	\$58.5988
52	\$76.8298	\$108.7575	\$87.1889	\$61.3834	\$90.2523	\$70.8731	\$53.9127	\$81.3019	\$62.9815
53	\$80.7971	\$111.5873	\$90.6854	\$65.8174	\$93.6961	\$74.8820	\$58.6375	\$85.1210	\$67.3075
54	\$84.6896	\$113.9628	\$93.9710	\$70.2851	\$96.5591	\$78.7025	\$63.4437	\$88.2932	\$71.4510
55	\$88.4258	\$115.8142	\$96.9700	\$74.6722	\$98.7082	\$82.2150	\$68.1998	\$90.6585	\$75.2716
56	\$91.8677	\$116.8694	\$99.4978	\$78.8290	\$99.9602	\$85.2600	\$72.7495	\$92.0760	\$78.6213
57	\$94.8591	\$117.1097	\$101.4506	\$82.5571	\$100.1570	\$87.6565	\$76.8734	\$92.3252	\$81.2839
58	\$97.1746	\$116.3135	\$102.6075	\$85.5960	\$99.1127	\$89.1752	\$80.2967	\$91.2395	\$83.0271
59	\$98.5200	\$114.2757	\$102.7110	\$87.6097	\$96.6302	\$89.5350	\$82.6621	\$88.6282	\$83.5598
60	\$98.5074	\$110.6480	\$101.3935	\$88.1572	\$92.4410	\$88.3640	\$83.5069	\$84.2608	\$82.5103
61	\$71.9981	\$98.6276	\$83.3918	\$64.5908	\$77.2403	\$70.6094	\$61.2940	\$67.7210	\$64.9202
62	\$68.6927	\$79.8057	\$74.2186	\$61.4515	\$66.8768	\$64.7063	\$58.2588	\$61.1757	\$60.5119
63	\$61.9466	\$59.6142	\$62.3108	\$54.9471	\$54.2157	\$55.7701	\$51.8902	\$51.8580	\$52.9137
64	\$39.5910	\$43.7856	\$41.9495	\$32.7978	\$31.5771	\$32.9958	\$29.8589	\$26.2947	\$29.1221
65	\$30.0684	\$33.2636	\$31.8632	\$24.2895	\$23.4368	\$24.4556	\$21.8129	\$19.2249	\$21.2805

Table 9: Income Protection Occupational Rating factors

Occupational Rating	Occupational Rating factor
Professional	0.38
White Collar	0.48
Unknown/Light Blue	1.00
Heavy Blue	1.52
Special Risk	2.14

If you are electing to take up income protection cover under the special insurance offer (see [Section 8.11.3](#)) and do not provide occupational information acceptable to the Insurer or are Employed in an Ineligible Occupation you will not be eligible for this cover.

8.19.1 Apply for your insurance premiums to be waived when you take parental leave

You can apply for your insurance premiums to be waived during employer approved parental leave, provided you have been a member of Hostplus for at least 12 months at the time you apply. This option is not available if you are self-employed.

To make an application, please arrange for your employer who approved your parental leave to complete the [Notification of Parental Leave form approved by us](#) and return to Hostplus before your leave commences.

If all the requirements are satisfied, your insurance premiums will be waived during any parental leave period for the duration of your leave up to a maximum period of up to 12 months' leave. If you are already on parental leave then please be aware that the premiums will only be waived from the date Hostplus receives your completed form. The waiver cannot be backdated. The start and end date of the waiver must be specified in the application. The end date of the waiver must occur during the period of parental leave; and no more than 12 months after the date the parental leave commenced.

You will maintain your cover during the premium waiver period and you will be entitled to claim a benefit where you become disabled during the premium waiver period, although the waiting period will not commence until after the employer approved leave. You may still apply to change your cover during this period and the change will continue to be maintained after the expiry of the waiver period. The waiver will apply to any additional cover that commences during the waiver period.

8.20 Income protection cover definitions

Pre-Disability Income

Where you are employed (excluding where you are self-employed), the total annual regular gross income received from your employer for personal exertion for your usual occupation averaged over the most recent 12 month period (and may include any period of unemployment since you last worked or the actual period worked if less than 12 months) and includes:

- cash salary,
- regular overtime (averaged over the previous three years, or the actual period worked, if less),
- the monetary value of non-cash benefits or fringe benefits provided by your employer in direct substitution of salary (as long as the fringe benefits continue to be provided after disability benefit payments have commenced), and
- performance related commissions, bonuses and other monetary benefits, averaged over the previous three years, or actual period (if less).

Where you are self-employed (i.e. you directly or indirectly own all or part of the business from which you earn your income), the total amount earned by the business over the financial year as a direct result of your personal exertion or activities through your usual occupation, less your share of business expenses, but before the deduction of income tax for that business.

Where you are an employed person who has been absent from employment due to being on employer approved leave for up to 24 months (for example maternity or study leave), the total annual regular gross income received from an employer for personal exertion for your usual occupation before the employer approved leave commenced and averaged over the 12 month period (and may include any period of unemployment since you last worked or the actual period worked if less than 12 months) before the employer approved leave commenced and includes:

- cash salary,
- regular overtime (averaged over the previous three years, or the actual period, if less),
- the monetary value of non-cash benefits or fringe benefits provided by your employer in direct substitution of salary (as long as the fringe benefits continue to be provided after disability benefit payments have commenced), and
- performance related commissions, bonuses and other monetary benefits, averaged over the previous three years, or actual period (if less).

Monthly Pre-Disability Income is one twelfth of the Pre-Disability Income earned by you.

Disabled or Disability

In the opinion of the Insurer, after consideration of medical evidence that, solely as a result of Injury or Illness, you are:

- unable to perform at least one Income Producing Duty of your occupation,
- not working in any occupation, whether or not for reward, and
- under the regular care and following the advice of a medical practitioner.

Partially Disabled or Partial Disability:

You:

- a. have been Disabled:
 - i. for a period during which a Disability benefit is paid, or
 - ii. for at least 7 days out of 12 consecutive days during the waiting period, and
- b. are unable to work in your occupation at full capacity as a result of the Illness or Injury resulting in Disability or are working in your occupation or any other occupation but only in a limited capacity, and
- c. are earning a monthly income that is less than your Monthly Pre-Disability Income due Illness or Injury, and
- d. are under the regular care and following the advice of a medical practitioner.

Other Definitions:

Active Employment or **Actively Employed** means you are:

- a. actively performing or capable of performing all the duties of all the occupations you held for at least 35 hours per week (even if not working 35 hours per week), free from any limitation due to Illness or Injury, and
- b. not in receipt of, or entitled to claim, Income Support Benefits from any source including but not limited to workers' compensation benefits, statutory motor accident benefits or disability income benefits (including government Income Support Benefits of any kind).

Consumer Price Index or **CPI** means the consumer price

index (weighted average of 8 capital cities combined) as published by the Australian Bureau of Statistics or its successor. If the Index is not published, the increase shall be calculated by reference to such other retail price index which in the opinion of the Insurer most closely replaces it.

Contribution means a contribution from any source or a transfer or rollover of a superannuation benefit received from, or on behalf of, you.

Disability Income means any income you earned from personal exertion while Disabled or Partially Disabled when the income is from their occupation, or any other occupation.

Disability Monthly Benefit means the lesser of:

- a. the amount of cover which the Insurer has accepted, and
- b. the Insured Percentage multiplied by Monthly Pre-Disability Income, and
- c. an applicable Automatic Acceptance Limit or other amount agreed by us and the Insurer, and
- d. \$30,000 per month inclusive of the Superannuation Contribution Benefit.

Election means a written request or positive election from the member to always maintain all their cover provided under the Hostplus policy even if no Contribution has been received from any source into the Member's account for a continuous period of 16 months.

To avoid doubt, a written request or positive election made after 8 May 2018 and before 1 April 2019 to be provided with cover under the Hostplus policy will qualify as a valid Election without having to specify for the cover to be maintained even if no Contribution has been received from any source into the member's account for a continuous period of 16 months.

Eligible Person

You are an Employer Sponsored Member or Personal Super Plan Member who is:

- a. at least 15 years old and not older than the Maximum Entry Age,
- b. an Australian resident or a lawful non-citizen within the meaning of the Migration Act 1958 (Cth) for whom your employer is required to make employer contributions, for cover other than cover provided as part of automatic cover,
- c. not an Excluded Member, and
- d. not an insured member under Hostplus Executive.

Employer Sponsored Member(s)

A member of the employer sponsored division of the Fund (as defined in the trust deed of the Fund).

Excluded Member means a member who:

- a. has previously declined automatic cover, opted out of or cancelled all cover under the Hostplus policy or a Previous Policy,
- b. is eligible to receive, or has received, a lump sum benefit for total and permanent disablement from any source,
- c. has attained the Maximum Expiry Age, or
- d. is in an Ineligible Occupation or whose Occupation excludes them from being eligible for cover under this Policy.

Exempt Person means a member to whom we are permitted, under the *Superannuation Industry (Supervision) Act 1993* (Cth), to provide cover under the Hostplus policy because:

- i. the member has made a written request or positive election to be provided with cover under the Hostplus policy even where:
 - a. their account has not had a balance of at least \$6,000 on or after 1 November 2019, or
 - b. they are aged less than 25 years (where applicable), or
- ii. the member has made an Election.

For the avoidance of doubt, a member can be an Exempt Person in respect of the PMIF Laws but not an Exempt Person in respect of a period of Inactivity and vice versa.

Full Cover means cover that is not New Events Cover or Restricted Cover.

Fund means the Hostplus Superannuation Fund.

Illness means sickness, disease or disorder.

Inactive or **Inactivity** means:

- a. no Contribution has been received from any source into your member account for a continuous period of 16 months ending on or after 1 July 2019,
- b. we have not received an Election from you, and
- c. we have not advised the Insurer that you are an Exempt Person.

Income Producing Duty

A duty of your occupation that generates at least 20% of your Monthly Pre-Disability Income.

Income Support Benefits

Monetary benefits which are paid or entitled to be paid to replace a person's loss of income or income earning capacity as a result of Illness or Injury.

Ineligible Occupation means employees of the Australian Defence Force, Federal or State police forces, armed security guards, professional sportspeople, and coaches or trainers of professional sportspeople (except coaches who spend more than 90% of their time in an office or similar environment).

Injury means bodily injury which is caused solely and directly by external, violent and accidental means and is independent of any other cause.

Insured Percentage means up to 75% of the Monthly Pre-disability Income.

Maximum Benefit Period means the maximum period during which Disability benefits, or if applicable, any one period of Disability and Partial Disability will be paid under the Hostplus policy in respect of a member for any one Illness or Injury. The Maximum Benefit Period includes any period in which a benefit is or was payable but is calculated to be zero or less than zero.

Maximum Entry Age

For 2 years and 5 years Maximum Benefit Period, 69 years.

To age 65 Maximum Benefit Period, 64 years.

New Events Cover means you are only covered for an Illness that first becomes apparent, or an Injury that first occurs, on or after the date cover commenced.

Nominated Event means an age, salary or membership milestone or any other event, as agreed by Hostplus and the Insurer.

Occupational Rating means any of the Occupational Ratings set out and as defined in [Section 8.4](#), one of which will apply to you at any given time in accordance with the terms of the Hostplus policy and is relevant to determining your rate of premium for your insurance cover.

Personal Super Plan Member means a member of the personal division of the Fund (as defined in the trust deed of the Fund).

Pre-existing Condition

Any Injury or Illness, condition or related symptom which you, or any reasonable person in your position:

- was aware of, or should have been aware of; or
- had, or was intending to have, or would have had a medical consultation for,

in the two years prior to the date your cover commenced or recommenced under the Hostplus policy or a Previous Policy.

Previous Policy means, as the context requires, a previously applicable Club Super policy, Intrust policy, Statewide Super policy or group "life policy" under the *Life Insurance Act 1995* (Cth) entered into between Hostplus and OnePath Life Limited (as it was then known).

Putting Members' Interests First Laws or PMIF Laws refers to the *Treasury Laws Amendment (Putting Members' Interests First) Act 2019* and associated amendments to the *Superannuation Industry Supervision Act 1993* (Cth).

Restricted Cover:

The person is not covered for a Pre-Existing Condition.

Retraining Expenses means the cost of a retraining program (other than a retraining program providing 'hospital treatment' or 'general treatment' within the meaning of the *Private Health Insurance Act 2007* (Cth) or any other program which might cause the Hostplus policy to cease to be exempt from any legislation in connection with health insurance) which the Insurer has approved in writing prior to incurring such costs.

Superannuation Contribution Monthly Benefit means the Superannuation Contribution Insured Percentage multiplied by Monthly Pre-Disability Income.

Superannuation Contribution Insured Percentage means up to 15% of Monthly Pre-Disability Income.

War includes an act of war (whether declared or not), revolution, invasion, rebellion or civil unrest.

8.21 Automatic income protection Insurance (SalarySafe)

This section discloses the terms and conditions of automatic income protection (SalarySafe) insurance cover that only applies to members who join Hostplus through an employer who was previously a default employer of Club Super (Club Super Default Employer). The terms and conditions of that cover are disclosed in this section of the document.

SalarySafe income protection cover will be provided if you are an employee of a Club Super Default Employer and are Actively At Work. It provides you with 24 hours, 7 days a week income protection cover. It pays a benefit of up to 90% of your income, for the first 26 weeks of your claim (tapering applies thereafter) if you are unable to work in your usual occupation due to sickness or injury.

In addition, a 11.5% Superannuation Guarantee contribution on the income protection benefit payable is paid into your super account (12% from 1 July 2025), calculated on the amount of benefit you receive when you are on claim. The default waiting period is 28 consecutive days (the "Waiting Period") after you are injured or sick and cannot work for a period of time. Variable waiting periods are also available.

You will automatically receive income protection cover when you become Eligible for cover.

8.21.1 How is your premium calculated?

SalarySafe premiums are based on your employer SG contribution, multiplied by a premium rate of 6.52% for the default waiting period. Your premium rate is tied to the relevant waiting period that applies; the longer your waiting period, the lower the premium rate – see [Section 8.21.6 What is the Waiting Period](#) for further information.

Premium rates include stamp duty.

You automatically receive a 28 day waiting period unless you elect another waiting period.

8.21.2 When does SalarySafe cover start?

Cover for new members of Hostplus who are Eligible For Cover will commence from the first date of the relevant period that the first employer superannuation contribution after the member became Eligible For Cover represents and from which premiums are paid to the Insurer or the date that the member became Eligible For Cover, whichever is the later, provided that this payment is made by the first quarterly deadline outlined in the superannuation guarantee (SG) legislation and:

1. the member has instructed their employer to have Hostplus as their superannuation fund for receiving SG payments on the commencement of new employment and the member is Actively At Work, or
2. the employer has nominated Hostplus as the default Fund for the purpose of complying with the SG legislation and for receiving SG payments on the commencement of new employment and the member is Actively At Work.

Where all the above conditions are not met, cover will commence from the first date that the first employer superannuation contribution payment made by a Participating Employer after the member became Eligible For Cover represents and from which premiums are paid to the Insurer or the date that the member became Eligible For Cover, whichever is the later, but will be limited to New Events cover only.

Cover for existing members of Hostplus at the Takeover Date will have their Continuous Cover recognised, subject to the terms and conditions of the policy. For members who are eligible for cover but have not accepted cover, cover may commence from the date when their written request to take up cover is received.

Recommencement of Cover

For those members of Hostplus where cover has ceased due to the member no longer being employed by a Club Super Default Employer and the member later recommences employment with a Club Super Default Employer and is Eligible For Cover, cover will recommence from the first date of the relevant period that the first employer superannuation payment made by the most recent Club Super Default Employer after the member recommences employment with the Club Super Default Employer represents or the date that the member became Eligible For Cover, whichever is the later, provided that this payment is made by the first quarterly deadline outlined in the SG legislation and the member is Actively At Work on their first day of employment.

For those members where the payment was not received by the first quarterly deadline, cover will recommence from the first date of the relevant period that the first employer superannuation contribution payment made by a Club Super Default Employer after the member recommences employment with the Club Super Default Employer represents or the date that the member became Eligible For Cover, whichever is the later, but will be limited to New Events cover only.

For those members where insurance ceased because they ceased to be Eligible For Cover (due to PMIF) on 31 March 2020, cover will recommence either:

1. if the member becomes Eligible For Cover. Cover will commence on the date Hostplus receives the superannuation contribution payment after the member became Eligible For Cover, but shall be limited to New Events cover only, or
2. if the member reapplies for coverage under this Policy by writing to Hostplus and requests to opt in for this insurance coverage. Cover will commence on the date Hostplus received the request to opt in for this insurance coverage, but shall be limited to New Events cover only.

8.21.3 How much will my benefit be?

The maximum benefit payable is up to 90% of your income, for the first 26 weeks of your claim (tapering applies thereafter), plus a Superannuation Guarantee contribution of 11.5% of the value of the benefit payable. Benefit amounts will taper over the maximum 104 week period. You are only covered for the income earned from your Club Super Default Employer; this means that if you cease employment with a Club Super Default Employer you lose your SalarySafe cover, even if you commence employment with a non-Club Super Default Employer.

Please refer to [8.21.13 Can the SalarySafe benefit be reduced?](#) and [8.21.8 Tapering](#) for further information about your benefit.

8.21.4 How are SalarySafe benefits paid?

SalarySafe benefits are calculated weekly and paid fortnightly in arrears. You will receive one seventh (1/7th) of the weekly benefit for each day that you are unable to work due to sickness or injury.

Superannuation Guarantee contributions, received as part of your SalarySafe benefit, are paid to your Hostplus account quarterly.

8.21.5 When are SalarySafe benefits paid?

Your first benefit will be paid at the end of the first fortnight after the waiting period.

SalarySafe benefits are payable if you suffer Disablement.

Important definitions related to SalarySafe cover

The following terms are important. The insurance policy defines them as follows:

Actively At Work means you are employed by a Club Super Default Employer and, in the Insurer's opinion, are genuinely performing all the duties of your usual occupation and capable of working your usual hours without restriction. A member who is on paid leave (including annual leave, sick leave, long service leave, parental leave) and all employer-approved unpaid leave shall also be considered to be actively at work provided:

- that leave is not in connection with an Injury or a Sickness that leads to Disablement, and
- they were Actively At Work for their usual hours without restriction the week prior to that leave.

A member who has a permanent impairment/Disablement prior to being an insured member will not be considered Actively At Work for that condition.

Club Super means Club Plus Qld Pty Ltd (ABN 30 010 892 396) as Trustee of the Club Super superannuation fund (ABN 12 737 334 298).

Club Super Default Employer means a Participating Employer registered as a 'standard employer-sponsor' of the Club Super superannuation fund (ABN 12 737 334 298) immediately prior to 1 November 2019. Please contact us to check whether your employer is a Club Super Default Employer.

Degenerative Condition means any condition that has gradually developed over time affecting your musculoskeletal system (muscles, bones, ligaments and joints, including vertebral discs and cartilage).

Disablement means Total Disablement or Partial Disablement.

Election means that the member has made a written request or positive election to Hostplus to be covered under the policy.

Eligible For Cover means a person who is a member of Hostplus and is currently not opted out for the SalarySafe insurance, is not Inactive and who satisfies sub-section 'a.' or 'b.' as applicable below:

- a. For a person who became a member of Hostplus before 1 April 2020, a person who has had an account balance with Hostplus that was equal to or greater than \$6,000 on or after 1 November 2019 or who has made an Election to receive cover even if the member has not had an account balance with Hostplus that was equal to or greater than \$6,000 on or after 1 November 2019.
- b. For a person who became a member of Hostplus on or after 1 April 2020, a person who is over the age of 25 and has an account balance with Hostplus that is equal to or greater than \$6,000, or who has made an Election to receive cover even if the member is under the age of 25 or does not have an account balance with Hostplus that is equal to or greater than \$6,000.

Fund means the Hostplus Superannuation Fund.

Inactive means Hostplus has not received a contribution from any source into the member's account for a continuous period of 16 months ending on or after 1 July 2019, and the member has not made an Election to receive cover even if Hostplus has not received a contribution from any source into the member's account for a continuous period of 16 months ending on or after 1 July 2019.

Income means your average weekly income before personal deductions and income tax for the number of weeks you are employed during the 52 week period immediately preceding Injury or Sickness resulting in any events insured under this policy. "Income" includes all overtime and all allowances actually paid to you that have been earned from personal exertion at your usual employment from which you are a member of Hostplus.

Injury means a physical injury which occurs fortuitously whilst continuous cover is in force and which results in Disablement, within 12 calendar months from the date of its occurrence and which injury occurs prior to cover ceasing. Such Disablement must continue for a period of not less than the waiting period but does not include any condition which is also a Sickness.

New Events means an Injury that first occurs or a Sickness that first becomes apparent on or after the date that cover commences or recommences (as applicable).

Partial Disablement means that as a result of an Injury or Sickness, the insured member is prevented from engaging in a substantial part of his or her usual occupation with the Club Super Default Employer in Australia. The insured member must be Actively At Work at the time the Injury or Sickness occurs and must be under the regular care, medically certified and acting in

accordance with the instructions or professional advice of a medical practitioner.

If during such Disablement the insured member is able to return to work in a reduced capacity then the compensation payable shall be calculated as the difference between their earnings from reduced work capacity and their Pre-Disability Income, multiplied by the benefit for total disablement.

If the insured member is able to return to work in a reduced capacity, and that work is available but the insured member declines to do so or if the insured member is no longer employed by an admitted employer, then the compensation payable will be reduced to 25% of the benefit for total Disablement per week.

Pre-Existing Sickness means any pre-existing sickness that an insured person is having or has had treatment for, or advice for treatment prior to the commencement of your income protection cover under the policy. However, such a condition will be covered provided that:

- a. the insured person, with the agreement of a legally qualified medical practitioner, ceased all treatment or advice for at least 6 months during continuous cover, or
- b. the insured person has had 2 years of continuous cover under SalarySafe prior to the time of Disablement and has been actively at work prior to the Disablement which leads to the claim.

Sickness means a state of being ill, including a Degenerative Condition resulting in disablement, which is first contracted or which the insured member first becomes aware of while continuous cover is in force and which continues for a period of not less than the waiting period and excludes any Pre-Existing Sickness and any injury.

Total Disablement means that as a result of Injury or Sickness the insured member is prevented from engaging in his or her usual occupation with the Club Super Default Employer in Australia for which they are a member of Hostplus. The insured member must be Actively At Work at the time the Injury or Sickness occurs, and must be under the regular care, medically certified and acting in accordance with the instructions or professional advice of a medical practitioner.

8.21.6 What is the waiting period?

The waiting period is the period of time (in consecutive days) that you have to be Disabled before you become eligible to receive a fortnightly income benefit. The waiting period commences from the date a medical practitioner certifies that you are Disabled. Hostplus' default waiting period is 28 days if you do not make a choice. Variable waiting periods are available (see following table) and the longer the waiting period, the lower the fee.

Your first benefit will be paid at the end of the first fortnight after the waiting period ends.

Waiting Period	Premium rates [^]
28 days	6.52%*
30 days	5.87%
60 days	4.88%
90 days	3.91%

[^]The premium you pay is calculated by multiplying the premium rate by your total monthly (or total monthly equivalent) compulsory employer superannuation contribution.

*You automatically receive a 28 day waiting period unless you elect another waiting period.

Premium rates include stamp duty.

8.21.7 Loyalty Bonus

After 5 years continuous cover with no claims (**Platinum Membership Status**), your benefit will be backdated to commence 7 days prior to the last day of the waiting period). The maximum benefit payment period of 104 weeks still applies.

8.21.8 Tapering

Tapering applies to the Total Disablement benefit and Partial Disablement benefit, which means that the value of your Total Disablement and/or Partial Disablement benefit will reduce over time, as follows:

- i. 90%¹ of your income for the first 26 weeks of claim,
- ii. 75%¹ of your income for weeks 27 to 52, and
- iii. 65%¹ of your income for weeks 53 to 104.

1. Plus 11.5% of that benefit value as SG Contributions into your superannuation

For Partial Disablement the tapering applies in addition to any further reduction of benefit payable (see [Section 8.21.13](#)).

8.21.9 What is the maximum benefit period?

SalarySafe benefits are payable for a maximum period of two years or to the date you turn 65 years (subject to comments in section below), whichever occurs first, commencing after the 28 day default waiting period. The waiting period starts on the date your legally qualified medical practitioner certifies you unfit to work for the condition.

If you turn age 65 while in receipt of a SalarySafe benefit, the remaining payment period depends on whether you are off work due to sickness or injury.

- If you are on claim due to sickness, you can receive an additional 12 weeks, to a maximum of 104 weeks total benefit payment period.
- If you are on claim due to injury, you can receive an additional 52 weeks, to a maximum of 104 weeks total benefit.

8.21.10 What if you are aged 65 to 70 when you make a claim?

The maximum benefit period in this case depends on whether your claim is due to sickness or injury:

- If your claim is due to Sickness, your maximum benefit period is 12 weeks, or to the date you turn 70, whichever occurs first, or
- If your claim is due to Injury, your maximum benefit period is 52 weeks, or to the date you turn 70, whichever occurs first.

8.21.11 What if you become self-employed?

As a self-employed member you would no longer be eligible for SalarySafe insurance cover. As a result:

- Your SalarySafe insurance cover will be cancelled,
- You will not be eligible to claim on any SalarySafe insurance cover from Hostplus, and

If, at a future date, you are in receipt of valid employer contributions and wish to reinstate SalarySafe insurance cover you will be required to notify Hostplus in writing.

8.21.12 Can you cancel your SalarySafe cover?

If you prefer not to have insurance cover, you can elect in writing to cancel your cover upon joining, or cancel it at any time online or by writing to us at the address below.

HOSTPLUS

Locked Bag 5046
Parramatta NSW 2124

If you cancel your insurance cover and subsequently decide that you would like to re-apply for insurance cover down the track, you can do so by completing a new online insurance application online by [clicking here](#). Any application for insurance made at this time will be subject to approval by the Insurer and may require underwriting. We cannot reinstate your original cover once you have decided to cancel it.

If you cancel your insurance we are unable to refund the premiums paid up to the date you cancelled, unless your cancellation is received within 60 days of your cover first commencing.

8.21.13 Can the SalarySafe benefit be reduced?

Yes. Your SalarySafe benefit can be reduced in the following circumstances:

- SalarySafe benefits are reduced by the amount of any statutory benefit (e.g. Workers' Compensation), sick leave payments or other not at work related payments (such as annual leave etc), received from your Club Super Default Employer
- If your statutory benefit ceases but you are medically unable to return to work, your SalarySafe benefit will continue up to the maximum benefit period in respect to the Injury or Sickness for which you were receiving the statutory benefit. The payment will be 75% of the benefit, subject to any tapering – see [Section 8.21.8](#), provided you are assessed as unable to return to work by an Independent Medical Officer (arranged by the Insurer)
- If you reach an agreement with the relevant Workers Compensation Insurer or Authority to cease weekly statutory benefits and instead receive a lump sum, the Insurer will pay you a lump sum instead of future weekly benefits under SalarySafe, calculated as the lesser of:
 - a. the Maximum Benefit Period (set out in [Section 8.21.9](#)), less any period of payments already made under SalarySafe cover, or
 - b. the number of weeks used in the calculation of the lump sum payment by the Workers Compensation Insurer or Authority.

Once determined, the benefit payable will be that number of weeks multiplied by the last payment made under your SalarySafe benefit.

- If you are not covered by a Workers Compensation Scheme in the State that you work (for any reason), your SalarySafe benefits can be reduced by the value of the compensation that you would otherwise have been eligible to receive had you been covered by that State's Workers Compensation Scheme
- If you are entitled to a benefit under SalarySafe through being unable to follow your usual occupation with your Club Super Default Employer but you continue to earn an income from another source or employer – for example you have a second job (provided that you were employed by that other employer prior to your Sickness or Injury) your SalarySafe benefits will not be reduced unless the total of the SalarySafe benefit payable plus the income derived from the other employment exceeds the value of your total income as at the date of Sickness or Injury. Should the total figure exceed the total income as at the date of Sickness or Injury then the excess portion of that income will be deducted from your SalarySafe benefit.
- If you suffer an Injury or Sickness whilst you are on employer-approved unpaid leave, any benefits payable will only be paid from when the employer-approved unpaid leave is due to cease.

If you receive any income or payments from the following source, your SalarySafe benefit will be reduced accordingly:

- your Club Super Default Employer or any person or entity that becomes your new employer, business partnership or other similar source,
- a superannuation or pension fund, plan or scheme,
- any other insurance policy that covers disability, injury or sickness; (except for lump sum benefits received for total and permanent disablement under such an insurance policy),
- any mortgage, credit card, bill payer or similar insurance policy,
- any workers compensation Insurer, compulsory third party motor vehicle Insurer or public liability Insurer,
- any government authority or government instrumentality in the form of a pension or allowance; (except payments received from Centrelink and Department of Veteran's Affairs, which will not be offset),
- by way of commission payments or remuneration relating to any period from which you are paid a SalarySafe benefit,

A reduced benefit may be payable if you suffer Partial Disablement. See [Section 8.21.5 Partial Disablement](#).

Please contact Hostplus if you have any enquiries concerning these terms and conditions or if you need a copy of the insurance policy.

8.21.14 When does SalarySafe cover cease?

SalarySafe cover will cease when any of the following occurs:

- When you are no longer employed by a Club Super Default Employer, or
- On your 70th birthday, or
- On your death, or
- When we receive written advice from you that your SalarySafe cover is to be cancelled, or
- When you cease to be a member of Hostplus, or
- When you are employed as a casual employee with a Participating Employer and your last day at work was greater than 90 consecutive days, or
- When all cover for every member under this Policy ceases, subject to Financial Services Council Guidance Note No. 11 – Group Insurance Takeover Terms, or
- On the date Hostplus terminates or fails to renew the Policy, or
- If premiums on behalf of you are no longer paid by Hostplus to the Insurer. For the avoidance of doubt, this includes when premiums cease to be paid because a Club Super Default Employer ceases to make SG contributions to Hostplus in respect of you, or
- From the date insurance is turned off by Hostplus as a result of any legislation, including when you ceased to be Eligible For Cover due to PMIF, or when you become Inactive.

Where SalarySafe cover ceases for you, the Insurer is not liable to pay a benefit in respect of you where the waiting period commences after the cover ceases for you.

If the waiting period in relation to you began before cover ceased, the Insurer will be liable to pay a benefit in respect of you as a result of only that Injury or Sickness which occurred whilst continuous cover was in force for you, subject to the conditions of the policy wording as if it were still in force for the period that you remain entitled to be paid a benefit under the conditions of the policy.

If the waiting period in relation to you began before cover ceased, as soon as you are Actively At Work the Insurer will have no liability to pay any benefit in connection with that Injury or Sickness including any reoccurrence of the Injury or Sickness, subject to Financial Services Council Guidance Note No. 11 – Group Insurance Takeover Terms.

You may be eligible to apply for income protection cover.

If the Insurer accepts your application for income protection cover, your SalarySafe cover will cease and you will become covered in accordance with the policy terms applicable to income protection cover and you will no longer be eligible to reapply for SalarySafe cover.

8.21.15 When will a benefit not be payable?

A benefit shall not be payable:

- a. For the waiting period,
- b. In excess of the maximum benefit period in respect of any one injury or sickness,
- c. Beyond the date of the member's death,
- d. If the member fails to provide the requested medical information,
- e. If the member fails to follow medical treatment or advice. Any number of days where the member fails to follow medical treatment or advice will be deducted off the maximum benefit period,
- f. If a fraudulent claim is made in respect of the member,
- g. If the member is serving a prison sentence. Any number of days where the member is incarcerated will be deducted off the maximum benefit period,
- h. If the member agrees to commute their claim,
- i. If the member has previously accepted a TPD settlement for the same or related condition,
- j. If at the time of disablement, the member is not employed by a Participating Employer (subject to Continuation of cover upon cessation of employment terms below),
- k. Under more than one of the benefits in respect of the same period of time,
- l. Once the member is deemed fit to return to work by a medical practitioner, and
- m. For an injury that first occurs or a sickness that first becomes apparent prior to the date the member of the Club Super Default Employer provided an instruction to their employer to have Hostplus as their chosen superannuation fund.

8.21.16 Continuation of cover upon cessation of employment

If you are leaving your employer to join another Club Super Default employer, extended cover may be available. In this case, SalarySafe cover continues for no longer than 30 days from the date you cease employment with your current employer, provided you have accepted a position with another Club Super Default employer that contributes to Hostplus within those 30 days.

Cover may also continue for up to 7 days where a member has had medical treatment and advice within 30 days prior to ceasing employment with a Club Super Default Employer. The member will be covered for an injury or sickness whilst continuous cover was in place and suffers a disablement for that condition within that 7 day period.

8.21.17 Continuation of cover for employed members subject to ongoing SG contributions

In practice, your cover will show as current on your Hostplus [Member Online](#) account and annual member statement for up to 90 days after the period for which your last employer SG contribution relates to.

However, please note, you will only be actually covered for any period for which your employer makes an SG contribution to your Hostplus account.

8.21.18 Are there any Exclusions?

This Policy shall not apply to any Injury or Sickness directly caused by or resulting from:

- Any consequence of war, invasion or civil war,
- Intentional self-inflicted injury or sickness, including any attempt at suicide,
- Pregnancy, childbirth or miscarriage other than:
 - A complication arising from pregnancy which requires hospitalization for greater than 24 hours within the first 33 weeks of pregnancy, or
 - A new Injury or Sickness which occurs during the childbirth or miscarriage.
- No benefits shall be payable during any period of parental leave.
- Any Pre-Existing Sickness – (as detailed below),
- Any criminal act committed by an insured member,
- An insured member being a pilot or crew member of any aircraft; or engaging in any aerial activity except as a passenger in a properly licensed aircraft,
- Any professional sporting activities where you earn more than 50% of your annual gross income from that activity, or
- For any claim where the date of Disablement occurs prior to 1 October 2020:

An insured member suffering from:

- Any psychological conditions, and/or
- Stress related conditions, and/or
- Stress related physical fatigue conditions, including but not limited to depression, neurosis, psychosis, mental or emotional stress or anxiety conditions, chronic fatigue or mental disease and associated disorders, unless the insured member is in receipt of Workers' Compensation benefits for that condition.

To avoid doubt, this exclusion will not apply to any claim where the date of Disablement occurs on or after 1 October 2020.

8.21.19 Recurrence of Total or Partial Disablement

If you suffer a recurrence of disablement (or require reconstructive surgery) from the same or related cause, the subsequent period of disablement will be deemed a continuation of the prior period and the waiting period shall be waived.

The Insurer will not be liable to pay a benefit relating to any further disablement caused by the same or related injury or sickness once the Maximum Benefit Period expires.

8.21.20 Rehabilitation Benefit

If you have been receiving a SalarySafe benefit, the Insurer may improve your ability to return to work by a course of rehabilitation. The Insurer may pay the cost of the program. Before the Insurer would make such a payment, both they and your treating doctor must first approve the course.

8.21.21 Taxation

The SalarySafe benefit payable to you is regarded as taxable income and attracts Pay-As-You-Go (PAYG) tax, the same as your wages or salary. PAYG tax will be deducted from the benefit before it is paid to you. You cannot claim a tax deduction for the fees because SalarySafe cover is offered through a superannuation fund.

If you receive a SalarySafe benefit, you will be asked to provide your Tax File Number (TFN). If you do not provide your TFN, the Insurer will have to deduct tax from your benefit at the maximum marginal tax rate.

These statements in relation to taxation are based on interpretation of present Australian tax law, which may be changed at any time. For advice on your own circumstances, you should always seek professional taxation advice.

8.21.22 Making an insurance claim?

If you or your beneficiaries need to lodge an insurance claim with Hostplus please call us on **1300 467 875**.

We have a dedicated claims team who will assist you every step of the way with your claims enquiry and documentation required – at no cost to you – so there is no need for you to engage a third party person to do this on your behalf.

8.21.23 Duplicate accounts

You are only eligible to retain insurance in one account. Where you have multiple accounts, you will retain cover in the account with the highest level of insurance and the account with lower insured amount will be closed. If you have an account with automatic income protection (SalarySafe) insurance and a separate account with non-automatic income protection insurance cover, Hostplus will contact you to discuss your options. Any overpaid premiums will be refunded to you. Your insurance cover will automatically be transferred once your accounts have been merged unless you tell us otherwise. You must inform us immediately if you have more than one account with Hostplus.

Please note that if you are an existing member and have a duplicate account or have joined another division of Hostplus you are not entitled to the [8.2.2 Special insurance offer](#).

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

While every care has been taken to ensure that the information in this document is correct, Hostplus reserves the right to correct any error or misprint in respect of the information shown. Any updated PDSs will be available on our website at hostplus.com.au

Host-Plus Pty Limited ABN 79 008 634 704, AFSL No. 244392 as Trustee for the Hostplus Superannuation Fund (the Fund) ABN 68 657 495 890, MySuper No. 68657495890198.



Section 9. How to open an account

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9.1 Joining Hostplus

Generally anyone can join Hostplus, as long as you reside in Australia or are employed by an eligible Australian employer. Applications made from persons outside Australia who are not employed by an eligible Australian employer will not be accepted. Applications to join the Hostplus Personal Super Plan by those residing outside Australia will not be accepted.

Who can join	
Hostplus Superannuation Plan	Hostplus Personal Super Plan
<p>You can become a Hostplus Superannuation Plan member if:</p> <ul style="list-style-type: none"> • Hostplus is the chosen super fund of your employer and they have become a participating employer • you have requested that your employer become a participating employer • you have requested that your employer makes a contribution on your behalf and your employer is not a participating employer • Hostplus is the nominated super fund in your employment agreement or award. 	<p>You can become a Hostplus Personal Super Plan member if:</p> <ul style="list-style-type: none"> • you are eligible for Super Choice • you are self-employed • you are not in paid employment.
How to join	
<p>You will become a member as soon as we receive your employer's contribution on your behalf.</p>	<p>You can join online at hostplus.com.au</p>

If you are not sure which application to complete, check with your employer (if appropriate) or call us on **1300 467 875**.

Once you are a member you can keep track of your super details online with your **Member Online** account.

See **Section 3.8: Benefits of investing with Hostplus – Member Online** - your online super account.

9.2 Enquiries and complaints

If you have an enquiry or complaint, please call **1300 467 875**. We'll do everything in our power to attend to your matter promptly and courteously. If you are not happy with the way your matter is handled, we want to know. Please write to:

Hostplus Resolutions Officer

Locked Bag 5046
Parramatta NSW 2124

or email resolutions@hostplus.com.au

The Trustee will acknowledge complaints within 24 hours (or 1 business day) of receiving it, or as soon as practicable and a resolution will be provided to complainants within 45 days for superannuation matters and 90 days for complaints relating to the distribution of a superannuation death benefit, or reasons will be provided for the delay of a resolution for either type of complaint within each respective time frame.

However, if you are not satisfied with either the way Hostplus handles your complaint or its resolution, you may contact the Australian Financial Complaints Authority (AFCA). AFCA provides free, fair and independent financial services complaints resolutions to Hostplus members and their beneficiaries.

Although you are able to refer the matter to AFCA at any time, they will not usually deal with your complaint until it has been through Hostplus' complaints handling process.

You can contact AFCA via:

Website: afca.org.au
Email: info@afca.org.au
Telephone: **1800 931 678**

In writing to:

Australian Financial Complaints Authority,
GPO Box 3, Melbourne VIC 3001

9.3 Cooling-off period Hostplus Personal Super Plan

To ensure you are happy with your decision to open a Hostplus Personal Super Plan account, you have a 14 day cooling off period to check that your account meets your expectations. The 14-day cooling-off period starts from the earlier of:

- the date that you receive confirmation of your membership in the Hostplus Personal Super Plan
- five days after your application for membership in the Hostplus Personal Super Plan has been accepted.

If during the cooling-off period you decide the Hostplus Personal Super Plan doesn't meet your needs, you must advise the trustee in writing.

Any contributions made into the Hostplus Personal Super Plan during this period and any benefits which are rolled over or transferred into the Hostplus Personal Super Plan from another super fund, retirement savings account (RSA) or approved deposit fund (ADF) will need to be transferred to another complying super fund, RSA or ADF of your choice.

You must make this nomination to the trustee within 30 days of advising it that you wish to take advantage of the cooling-off period. If you don't make a choice within this period, all amounts will be transferred to the ATO.

Please note: no insurance benefits are available to you once you activate the cooling-off period.

9.4 Your privacy

Protecting your privacy is important to Hostplus. Under the Privacy Act, we are required to handle your personal information in accordance with a set of principles known as the Australian Privacy Principles (APPs).

We collect your information to enable us to identify you, set up your superannuation account, to keep it running smoothly and respond to any queries or request you may have regarding your account. The kind of information we collect from you includes your name, date of birth, address, tax file number and phone numbers via membership application forms, over the phone via our contact centre, through our online portals when you update your details and from financial planners employed by Hostplus and authorised by Industry Fund Services Ltd (IFS), ABN 54 007 016 195, AFSL 232514. We will also collect health information for the purposes of administering insurance on your account. At times we may need to disclose relevant personal information to personal representative(s) which have been approved by you, in addition to external organisations that help us provide product and services to you such as our fund administrator, insurer, mail houses, lawyers, other superannuation funds and regulatory bodies, to the extent required by law. We and our fund administrator may also need to disclose your personal information to overseas recipients.

You should read our privacy policy for more detailed information. Our privacy policy also provides information about how you can access and correct your information, as well as how you can make a complaint about a breach of the APPs or the Privacy Act.

For more information on privacy or to obtain a copy of the Hostplus privacy policy, visit hostplus.com.au/privacy or call 1300 467 875.

You can also email us at:

privacy@hostplus.com.au

or write to us at:

Locked Bag 5046, Parramatta NSW 2124.

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Service providers

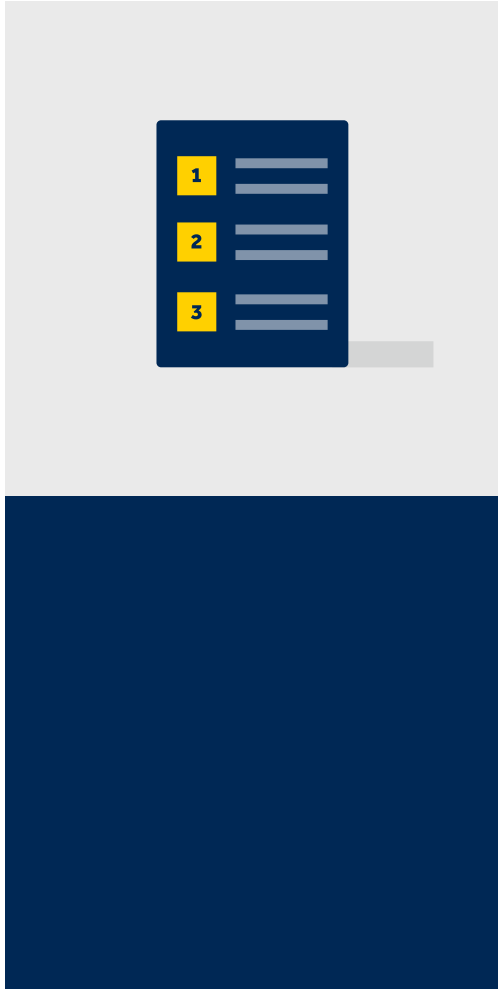
There are a number of service providers who assist the trustee to deliver this product. For a full list of our service providers, please visit hostplus.com.au/super/about-us/governance-and-disclosures

Throughout this guide you may see references to statements about our service providers. The service providers have consented to these statements being included in this guide, and that consent has not been withdrawn.

The information in this Section contains general advice only and does not take into account your personal objectives, financial situation or needs. You should consider if this information is appropriate for you in light of your circumstances before acting on it. You may also find it beneficial to obtain advice from a licensed financial adviser. Past performance is not a reliable indicator of future performance. For a description of the target market, please read the Target Market Determination (TMD), available at hostplus.com.au/ddo

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Mail Locked Bag 5046, Parramatta, NSW 2124
Phone 1300 467 875

hostplus.com.au

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ABN 68 657 495 890, MySuper No 68 657 495 890 198. HP1575 1024

